

JUST LAUNCHED!



YOUR NEW

CLUB WYNDHAM

SOUTH PACIFIC APP



Here's your **guide** to getting the most of the app →

LOGIN

To install the Club Wyndham South Pacific app,

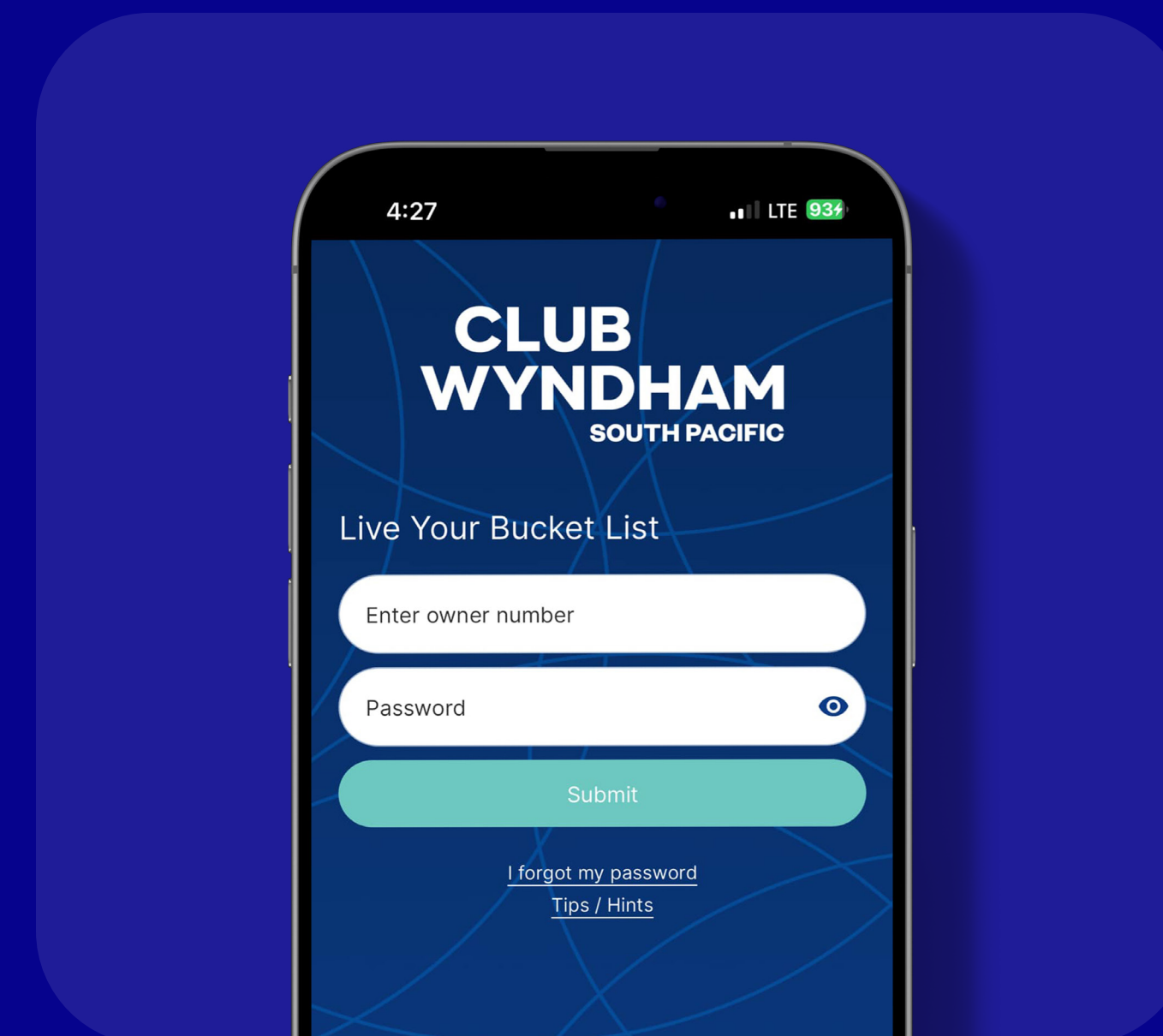
visit the  if you use an Apple device

or  if you are an Android user.

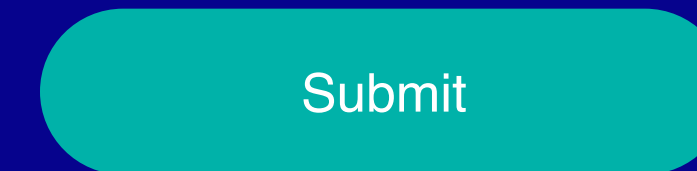


Once you have done that, what's next?

When you tap the app, you will be greeted by the login screen.

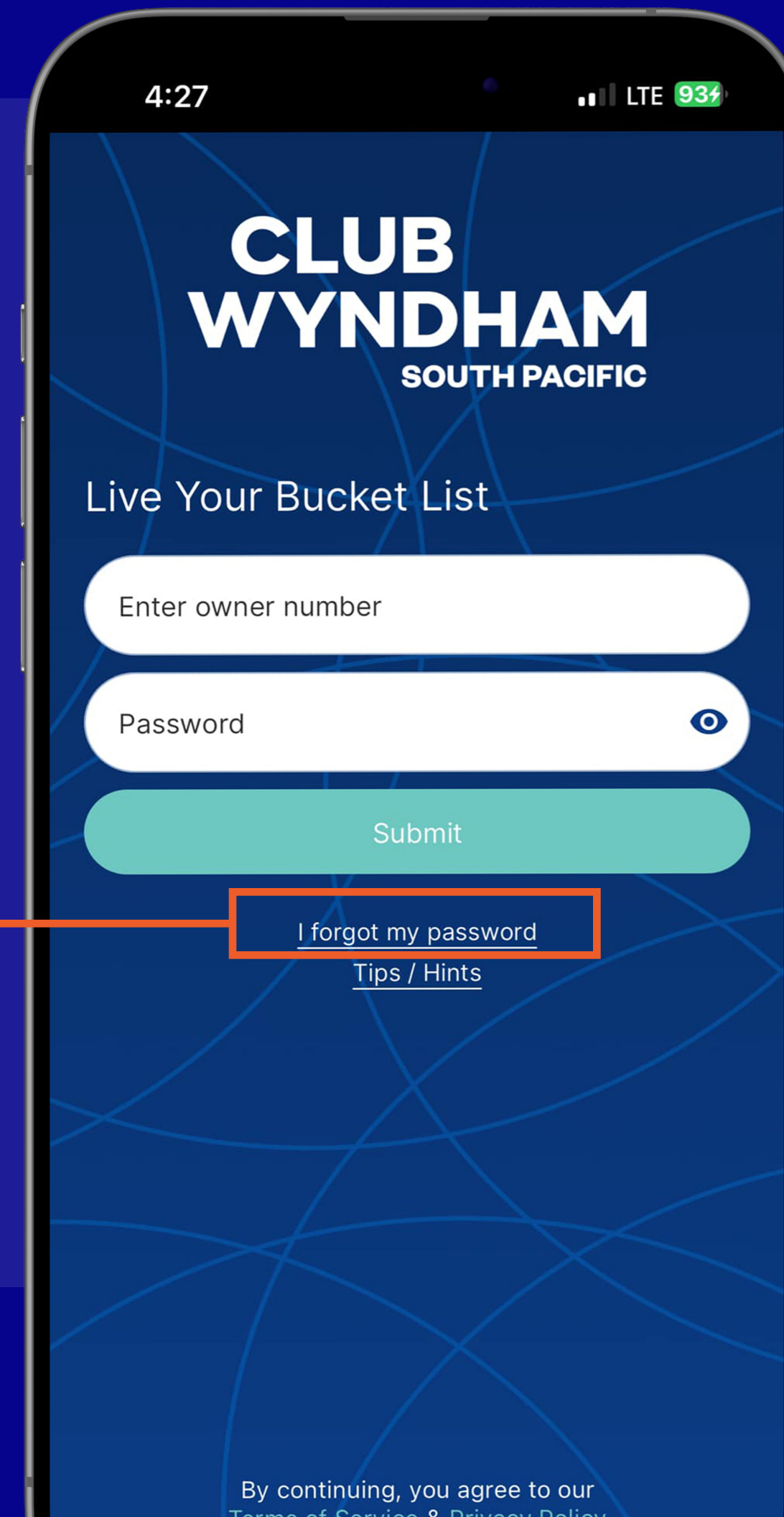


Add your owner number
and password and tap

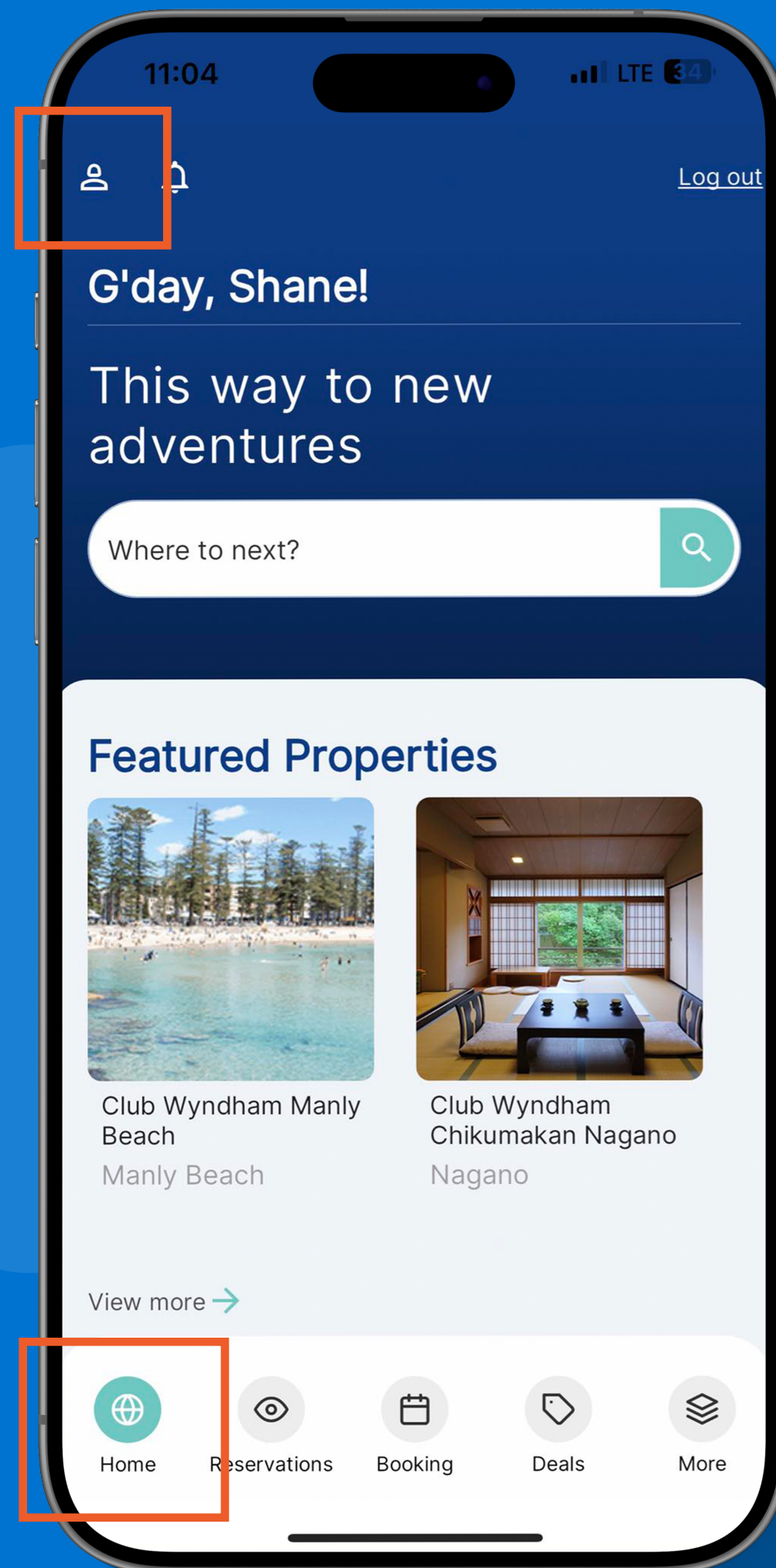


LOGIN

If you have forgotten your password, you have an option to tap **“I forgot my password”** below the **“Submit”** button. Please keep in mind that logging in will require two-factor authentication.



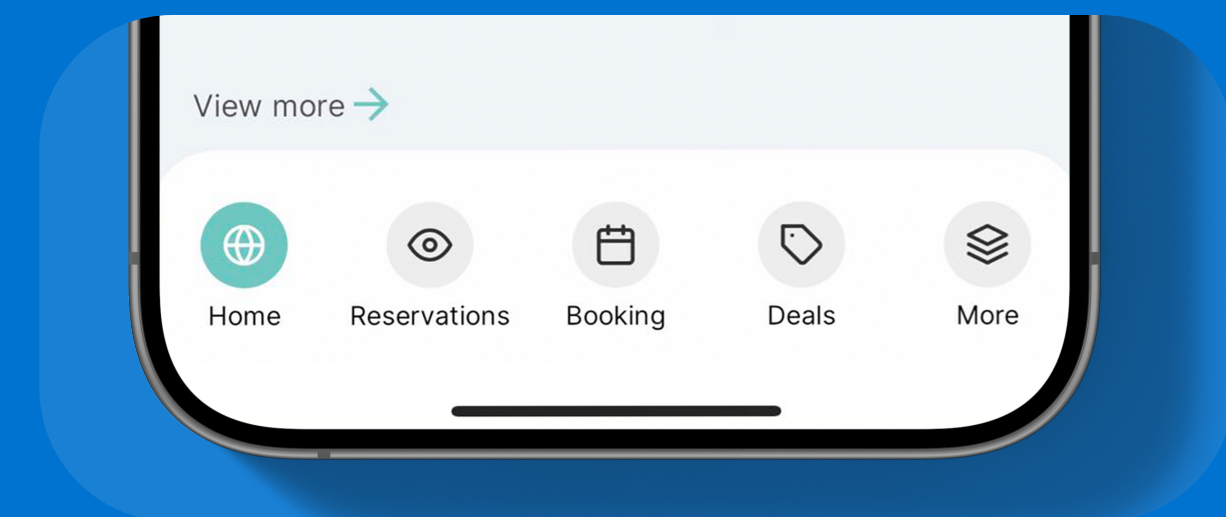
HOME SCREEN



You will need to select which owner is using the Club Wyndham South Pacific app before arriving at the home screen – the main menu screen for the app.

You can access the home screen at any time by tapping **"Home"** in the menu of five icons at the bottom of the screen.

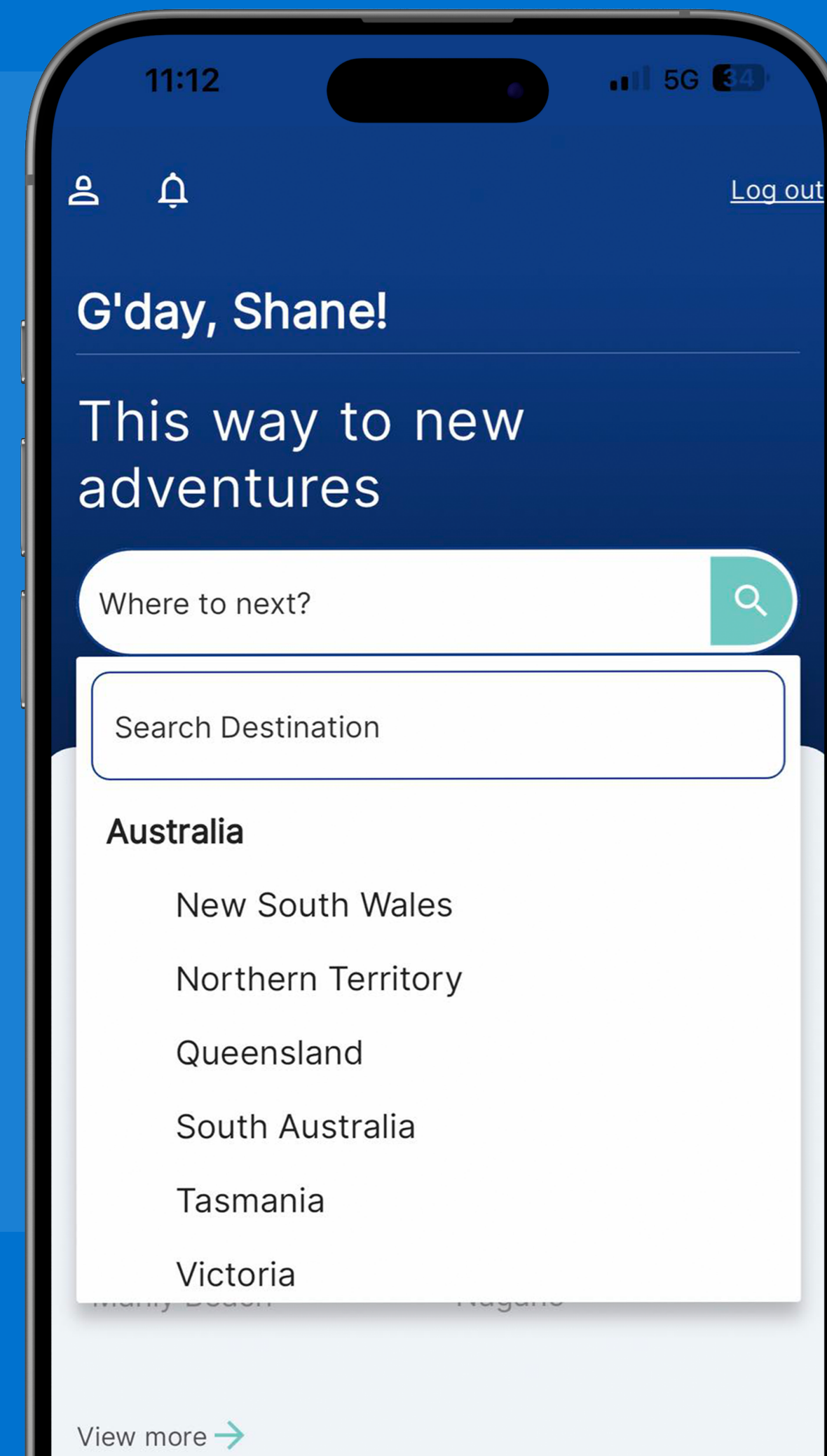
You can also access your account details by tapping the **person icon** in the top left-hand corner.



HOME SCREEN

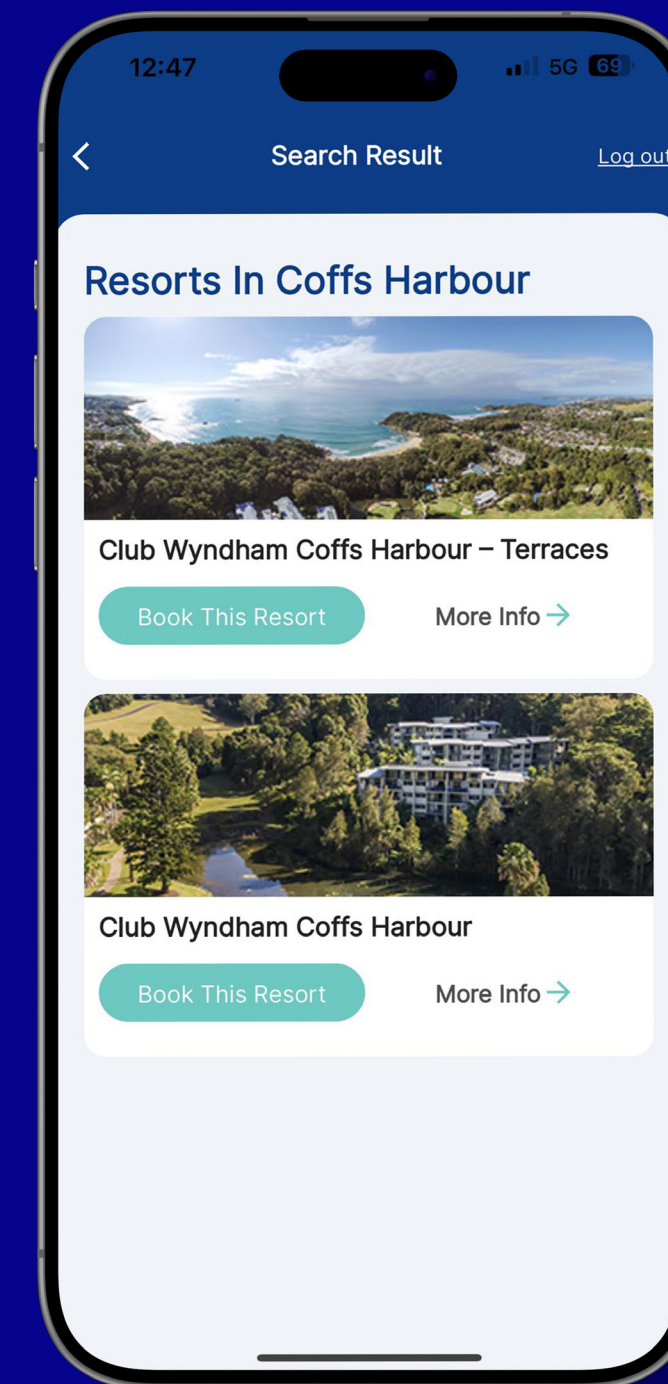
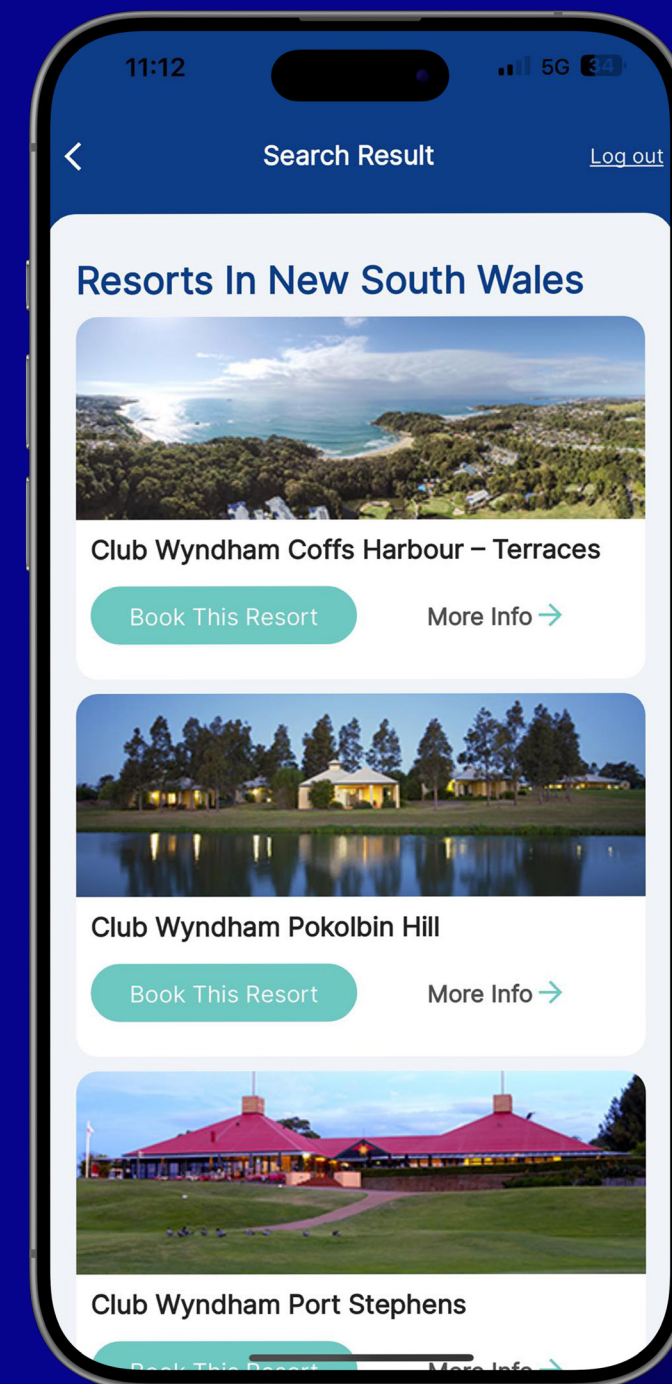
Finally, the home screen itself allows you to search for resorts and provides a shortcut to featured properties, featured offers and the latest club news.

Let's start with search for a preferred resort destination. **Type in the country, state or territory.** You may also select from the dropdown that appears.

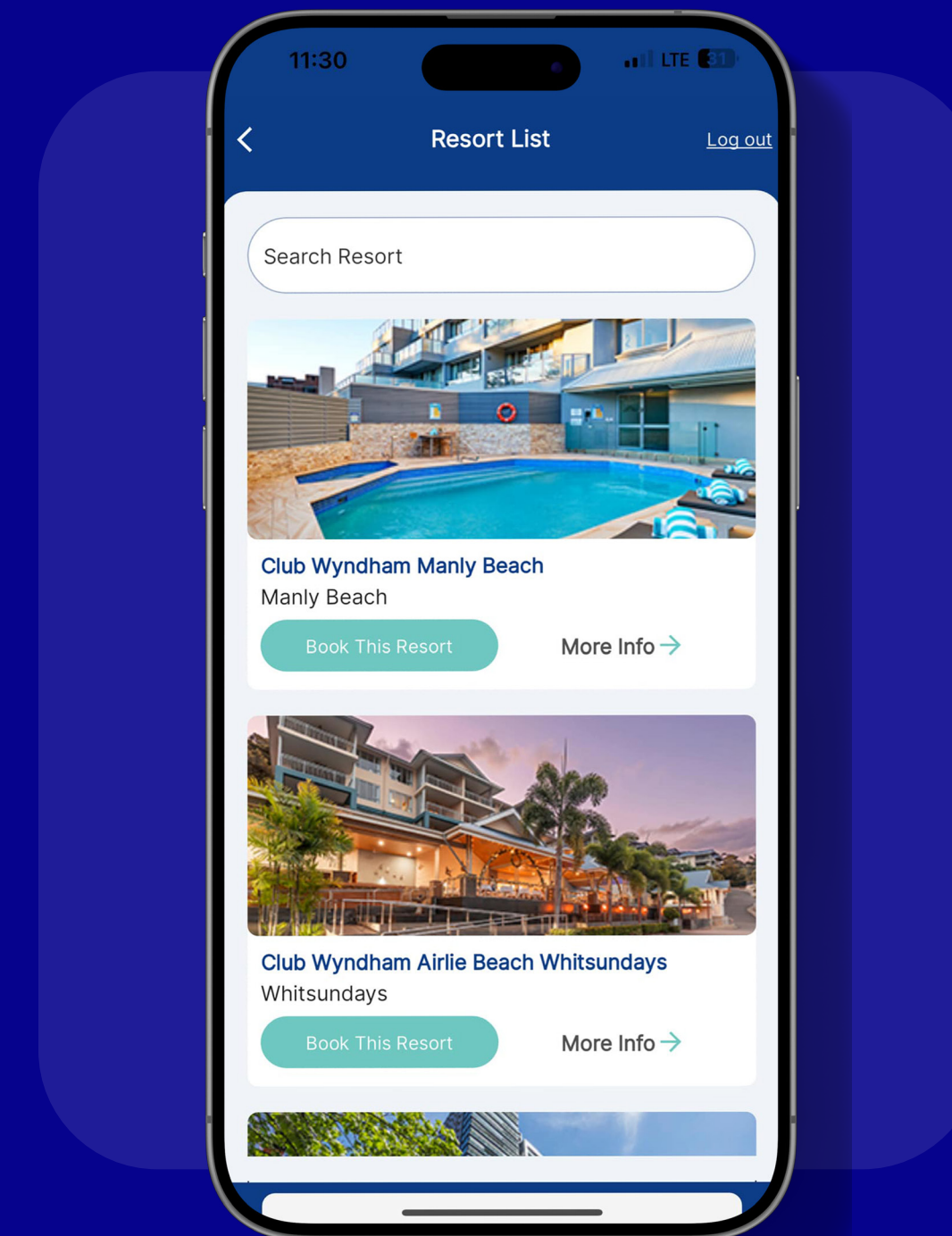


RESORT PAGES

If you know exactly what you are after, a more specific search will yield fewer results to look through. For example, you can **search New South Wales** and see every resort in the state.



You can also **search for the specific resort on the Resort List screen.**



RESORT PAGES

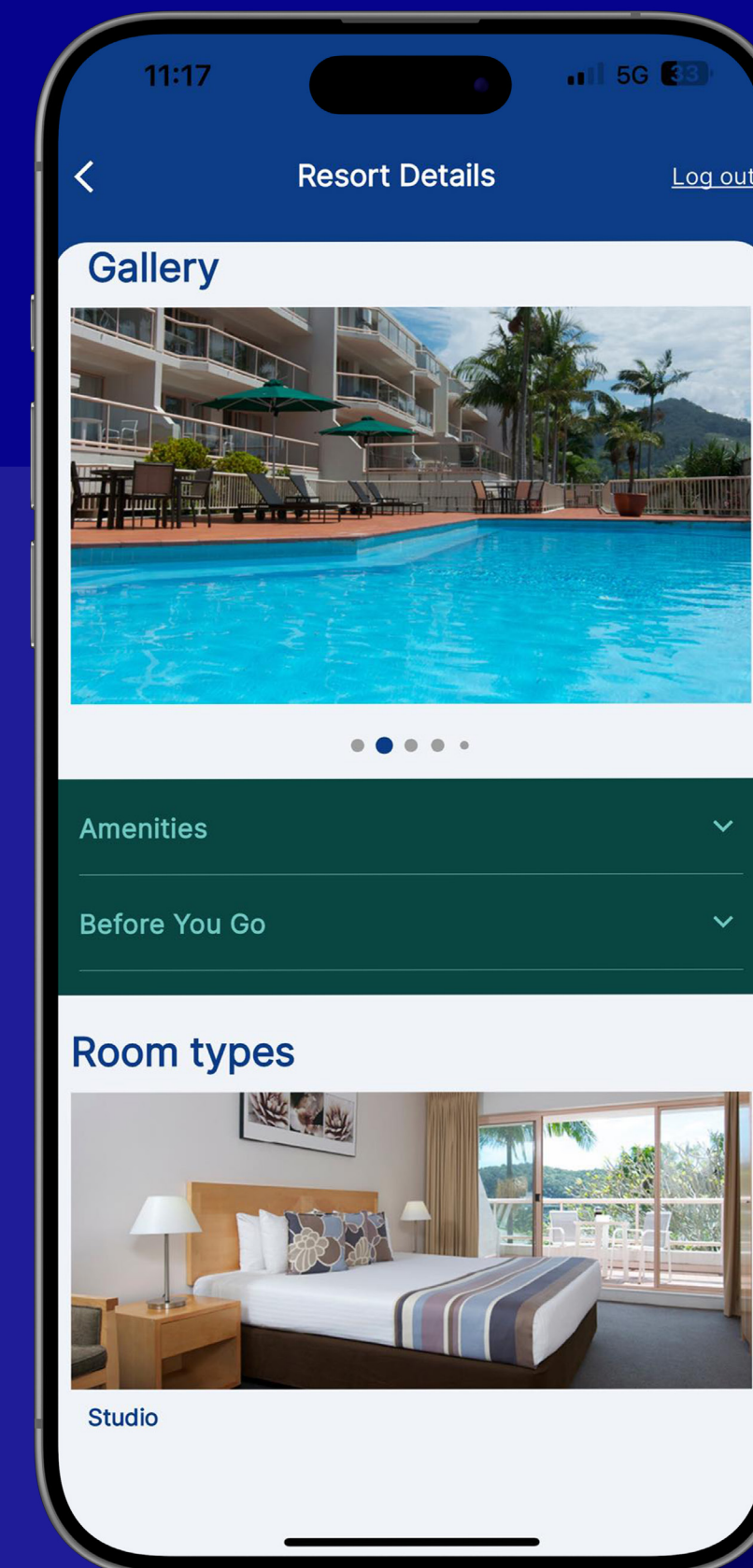
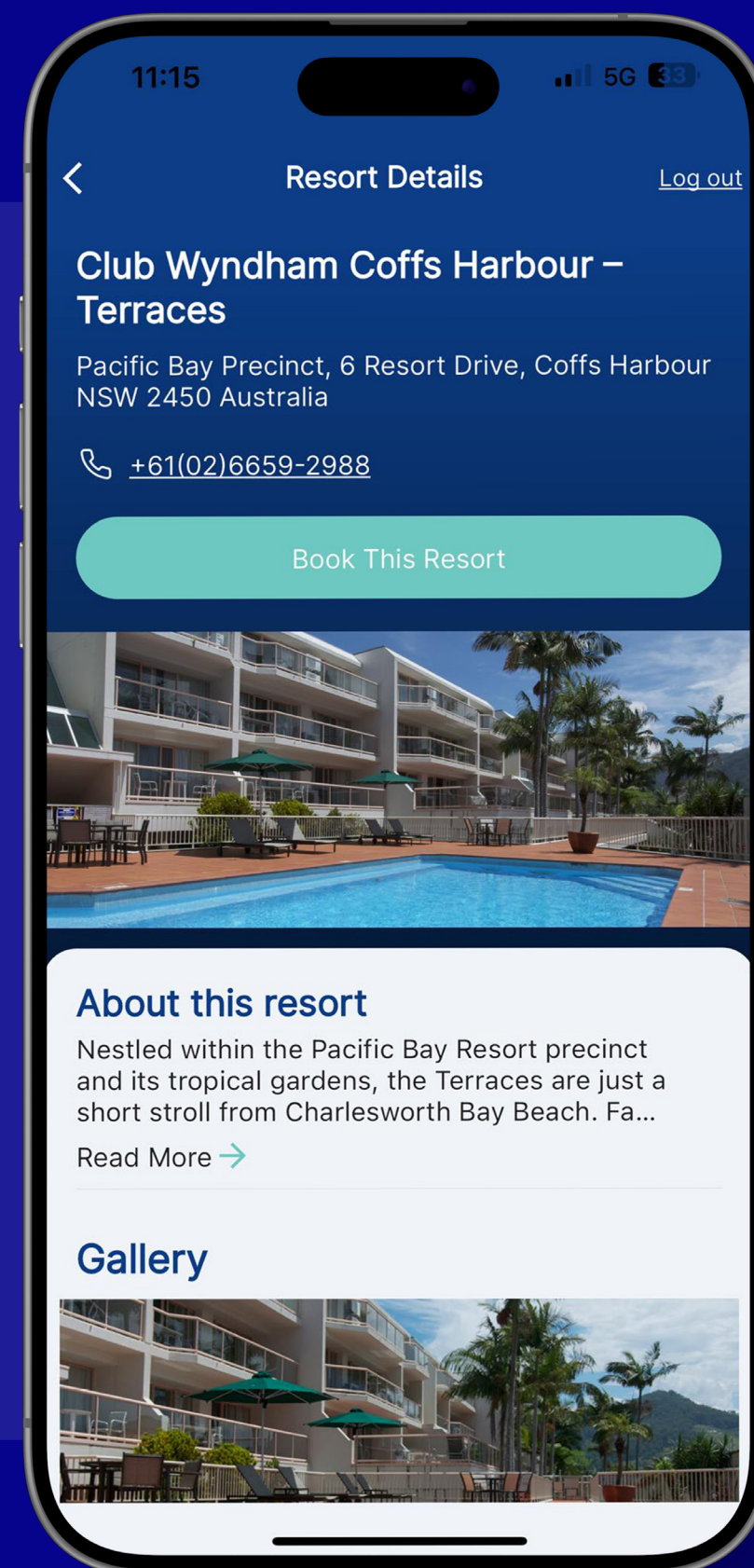
Tap a resort name and be taken to the resort's individual screen, where you can learn more.

Address

Contact details

Description of the resort

Gallery



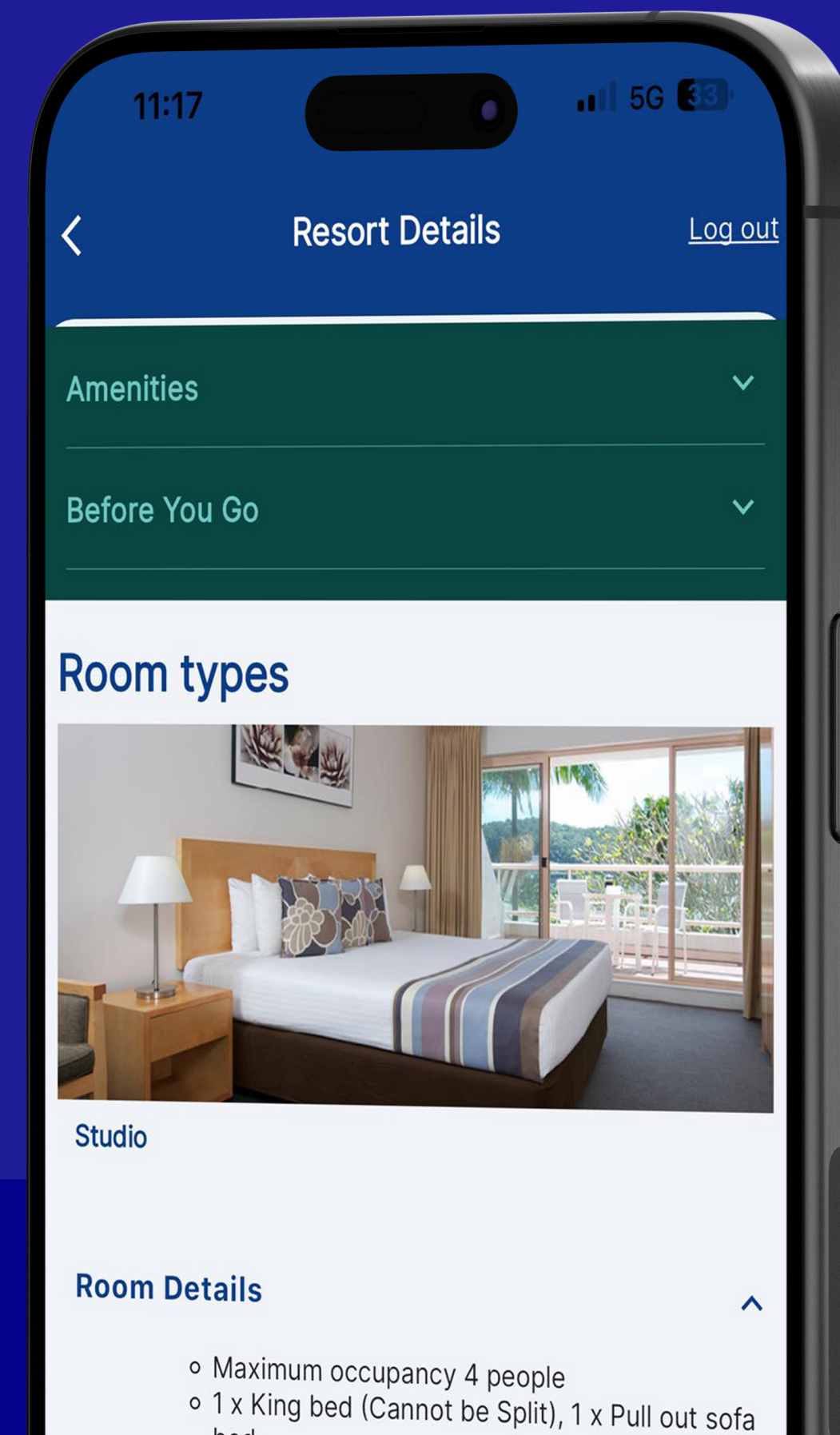
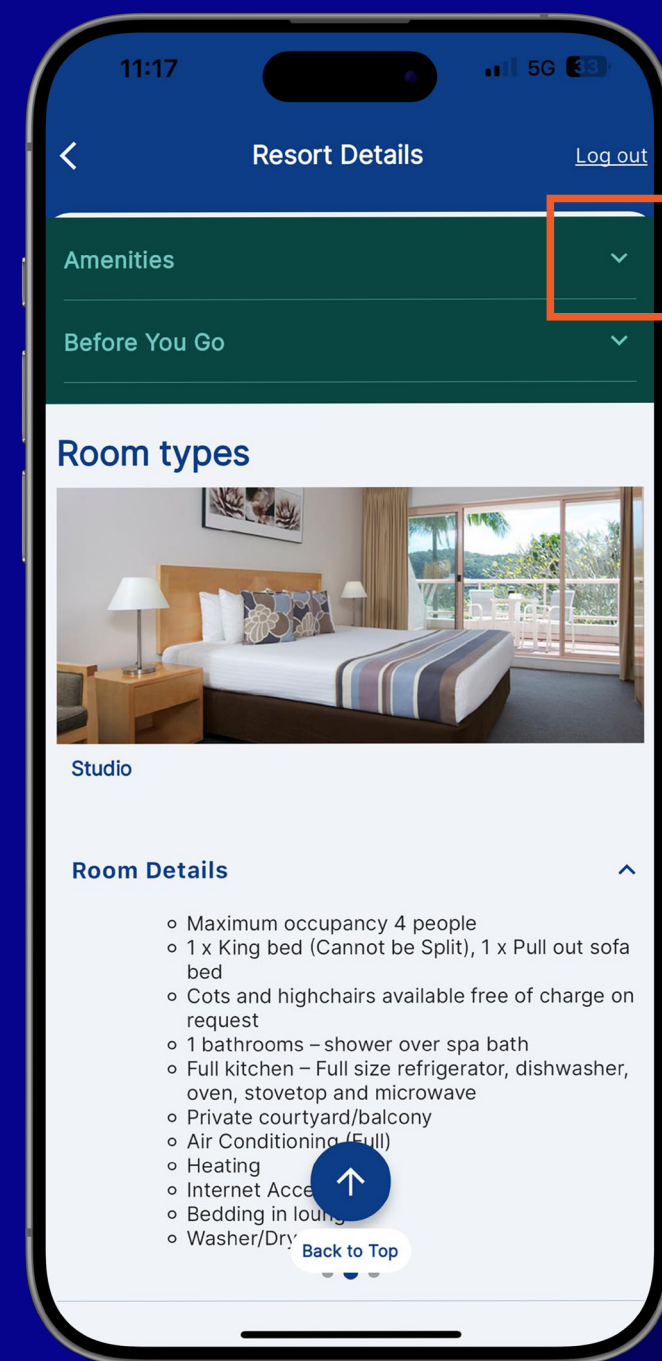
Amenities

Before you go

Room types

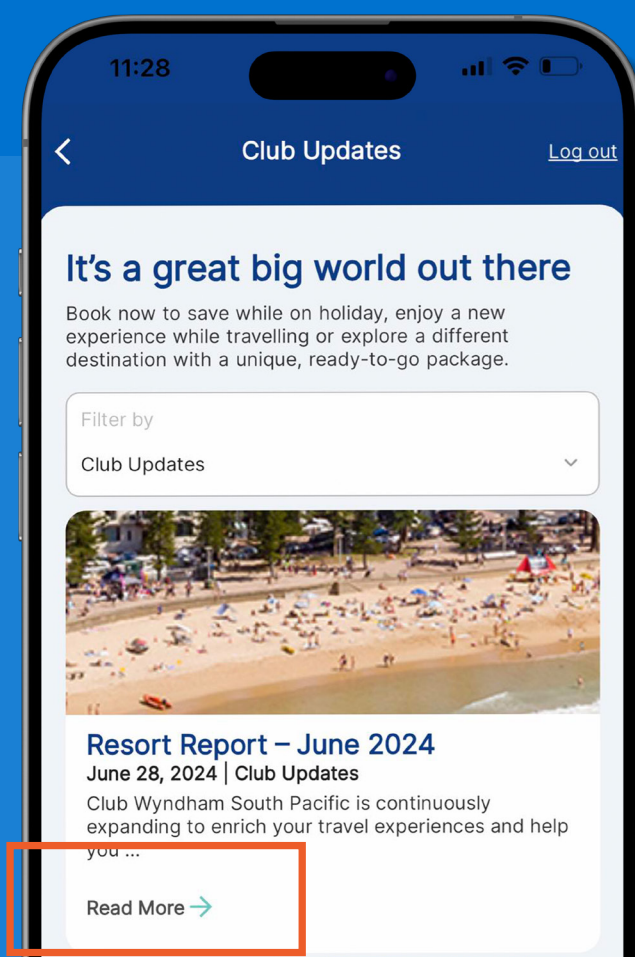
RESORT PAGES

You can expand these headings to see more information by using the downwards arrows to the right.



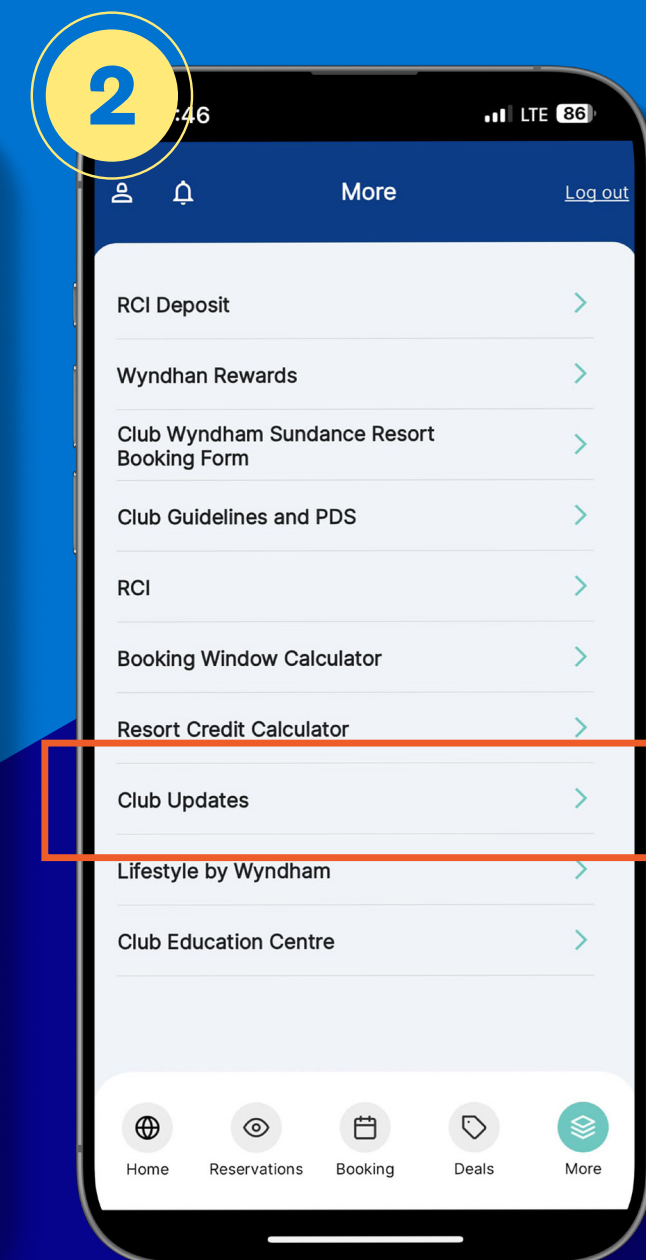
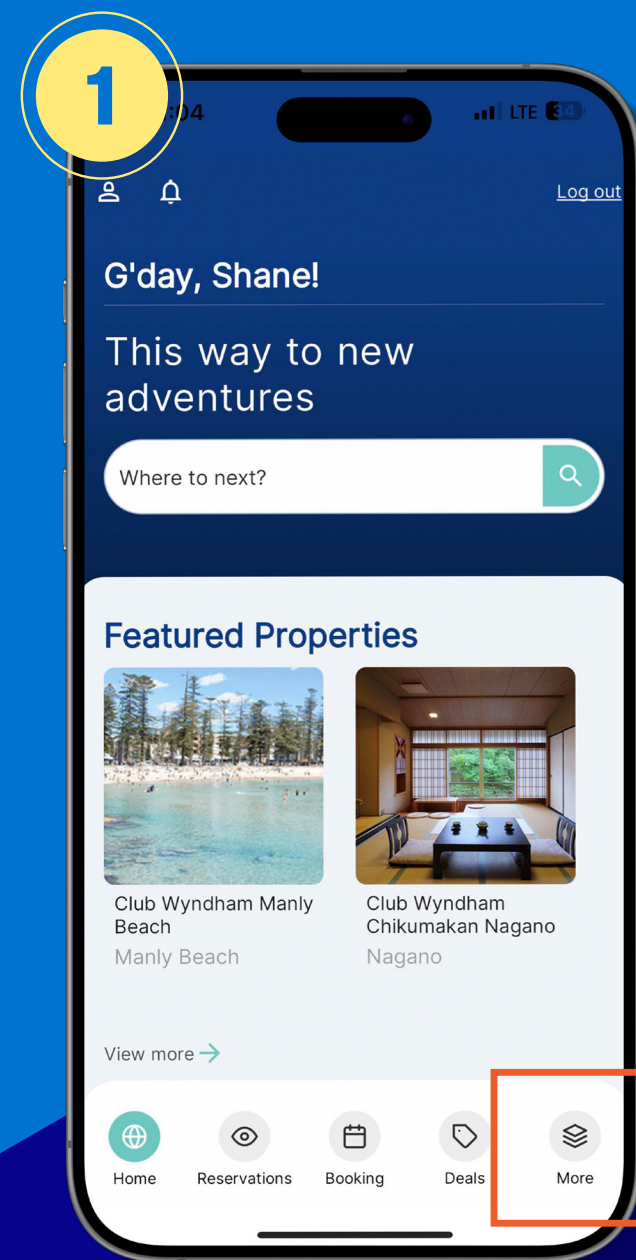
CLUB UPDATES

Want to find out more about what is going on in the club? On the home screen, scroll down to **“Latest News”** and tap **“Read more”**.



Once there, you have options to filter what is available by using the dropdown menu at the top of the page.

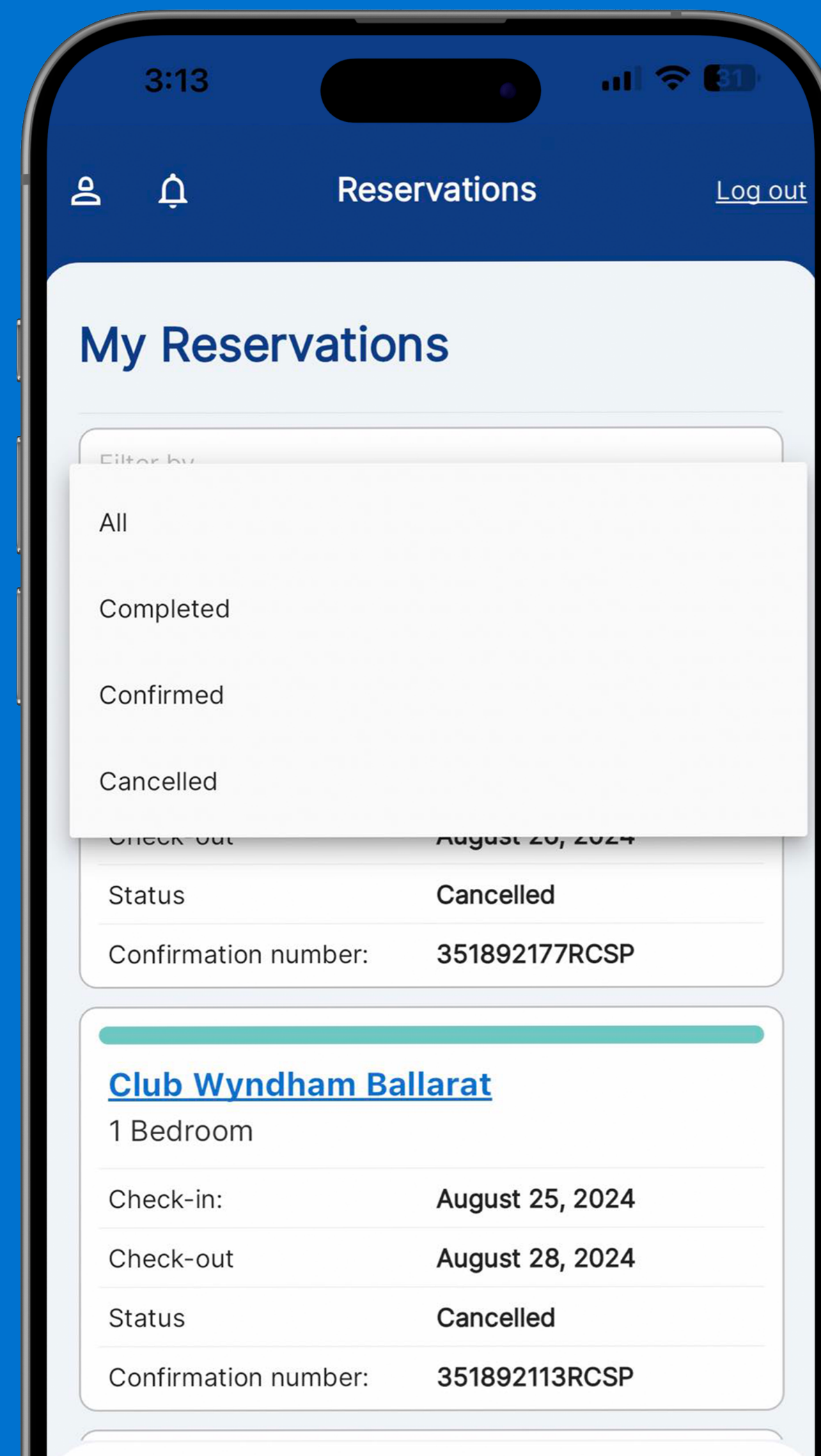
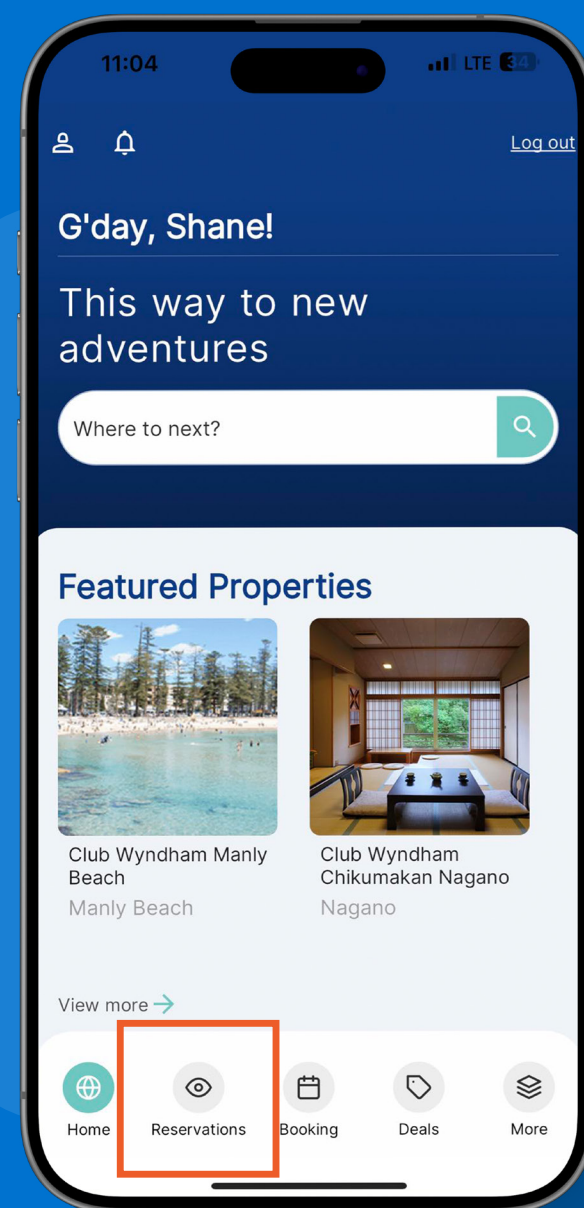
This is the place to read owner stories, tips and tricks, the Club Wyndham magazine, the latest from Wishes by Wyndham and more.



You can also access this page by tapping **“More”**, the fifth of the five icons at the bottom of the page, then tapping **“Club Updates”**.

RESERVATIONS

To see your reservation history, tap on the second of the five icons at the bottom of the screen.



The dropdown menu at the top enables you to filter your bookings by confirmed, completed, and cancelled reservations.

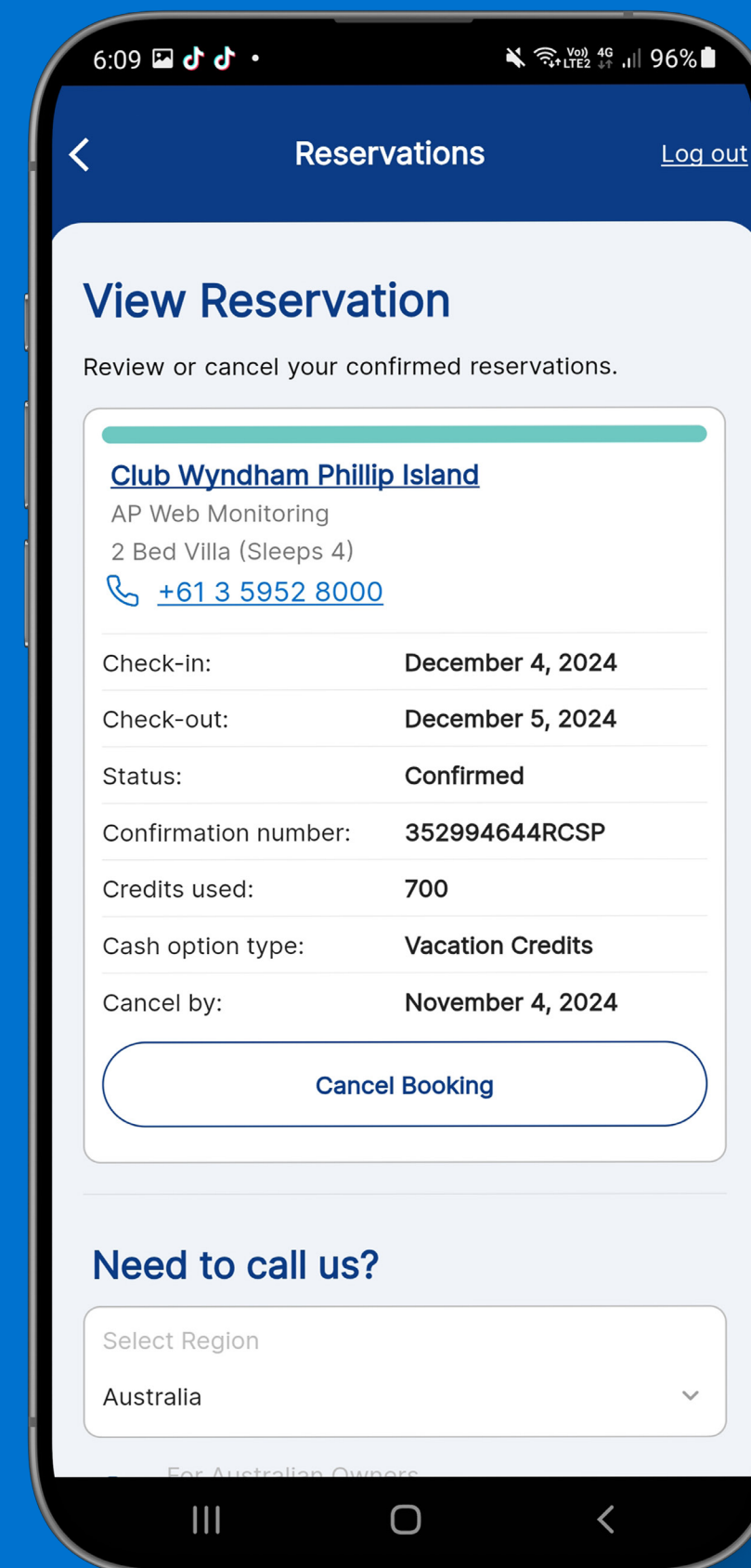
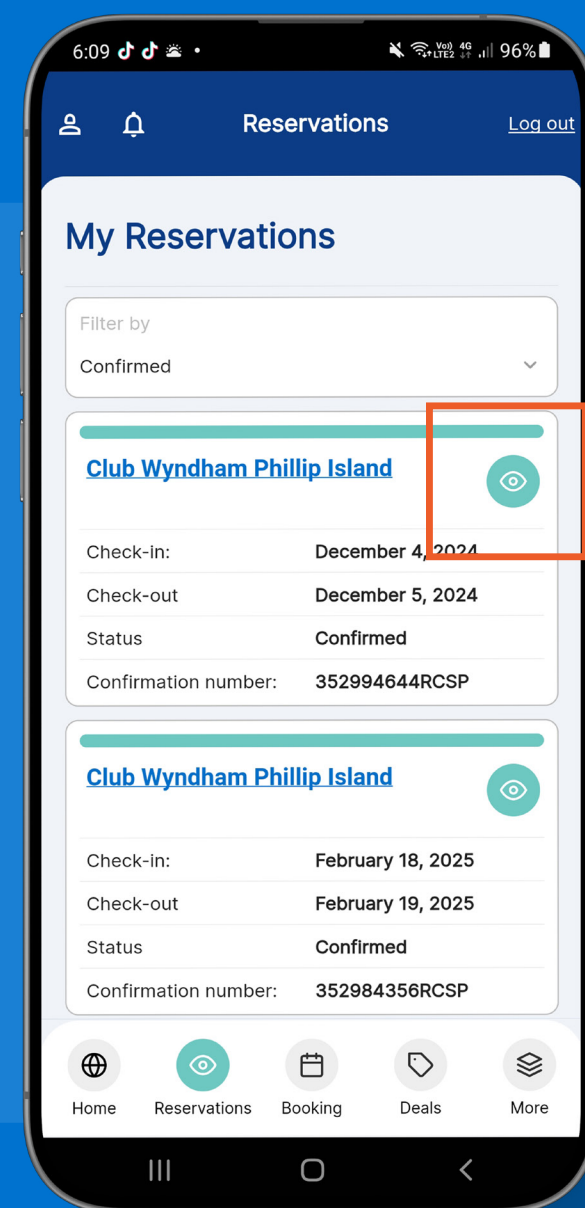
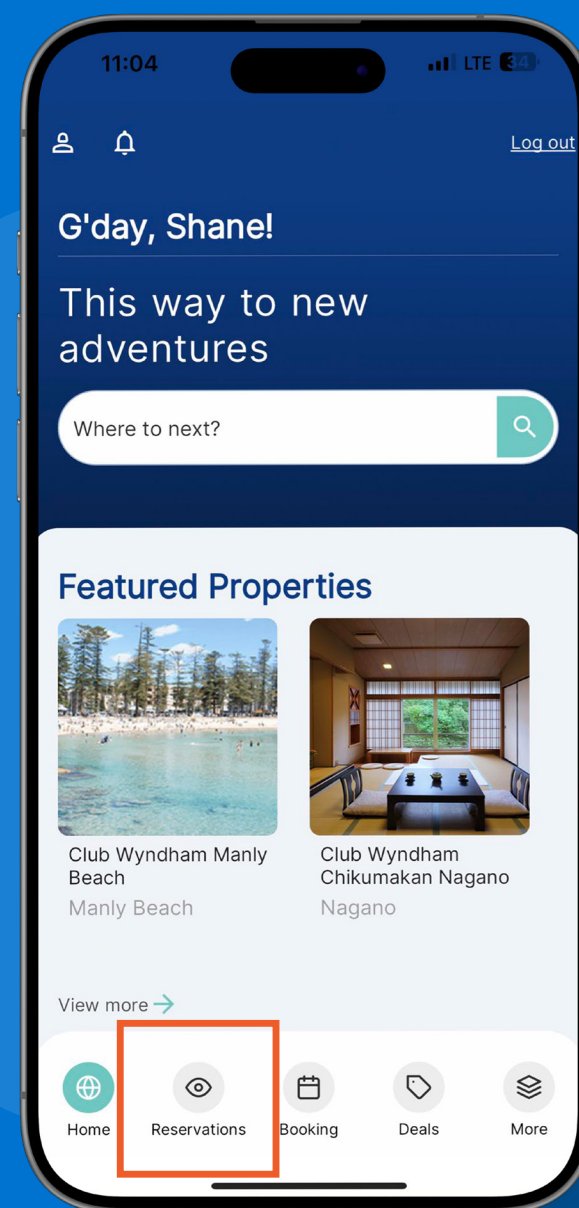
You can see subsequent pages of entries by scrolling down to the bottom of the list and clicking the numbers. Waitlists appear on a different page.

Please consult [page 16](#) for more.



CANCELLATION

Tap the eye icon for an expanded view of your reservation, where you'll find all the important details.

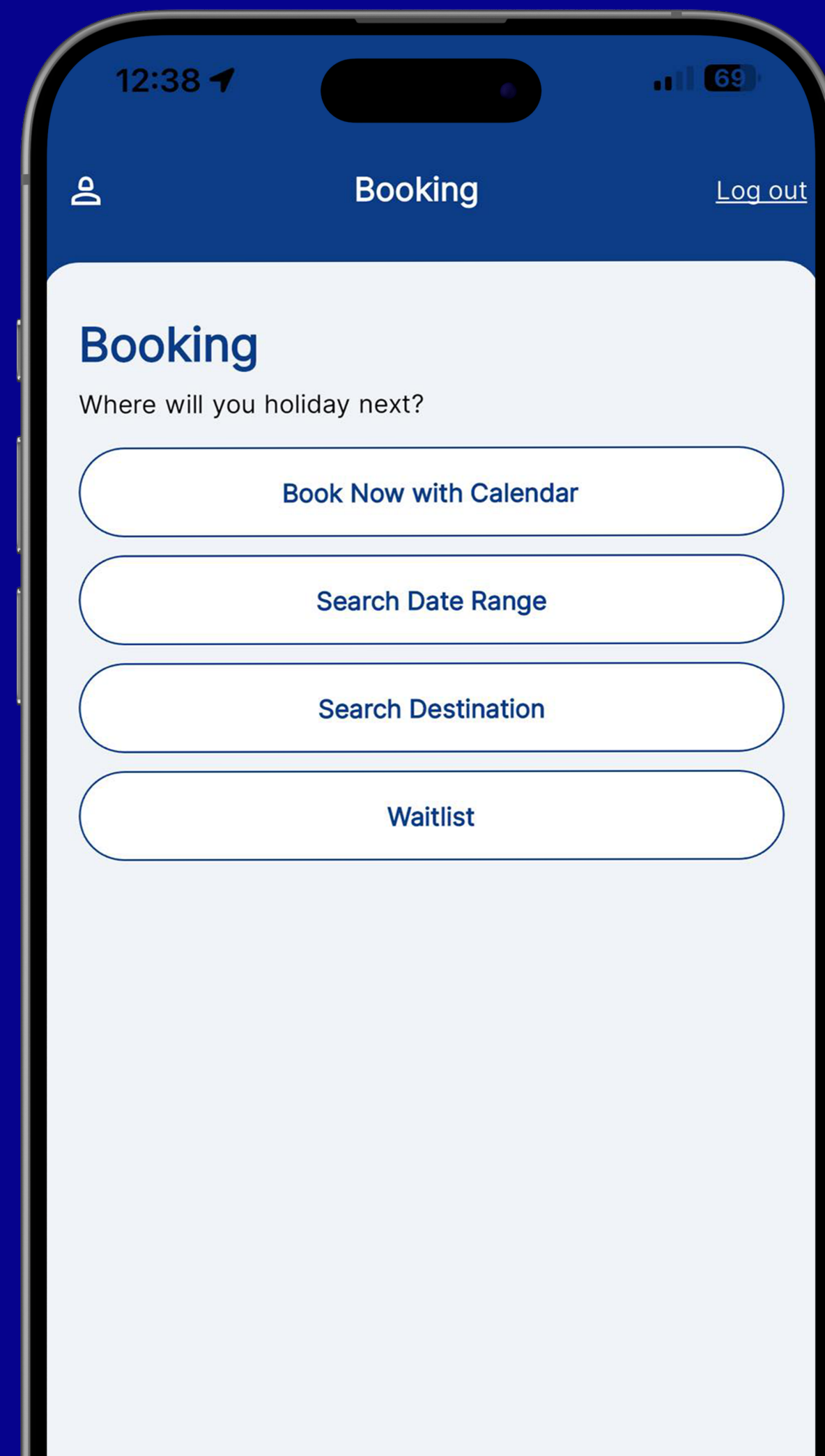
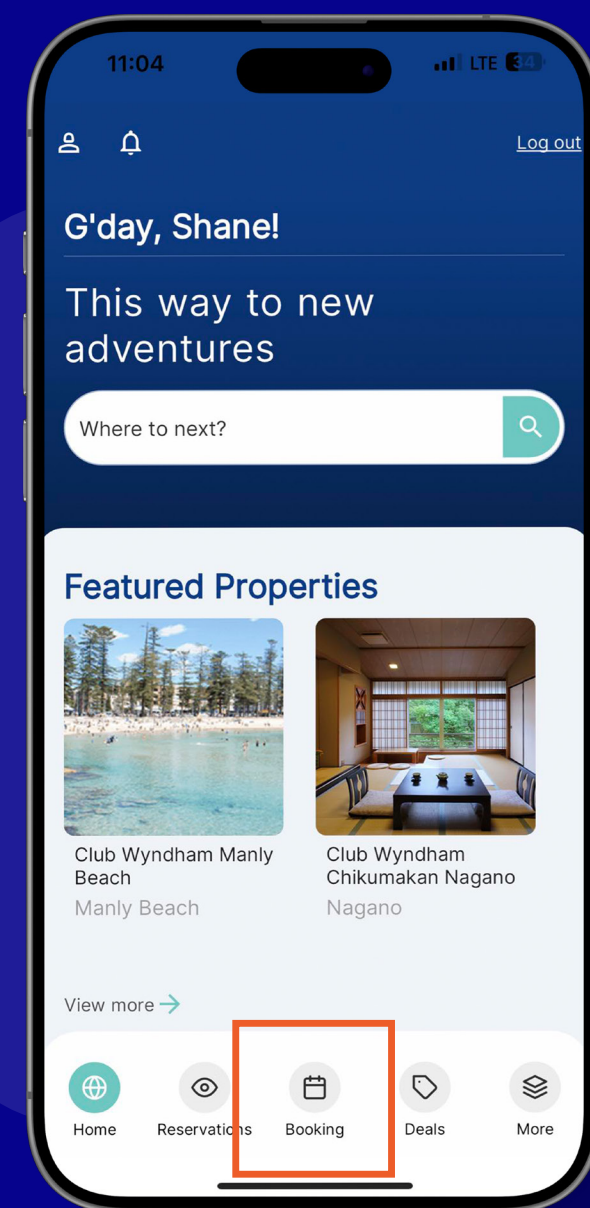


If you wish to cancel your booking, simply tap on the **"Cancel"** button. Please note that your reservation will appear in the **"Cancelled"** filter within 48 hours.



MAKING BOOKINGS

Yes, you can make a reservation at a club resort on your phone! Tap **“Booking”**, the third of the five apps at the bottom of the screen.



You will have three options on the menu screen:

- ← Using a calendar
- ← Search a date range
- ← Search a destination

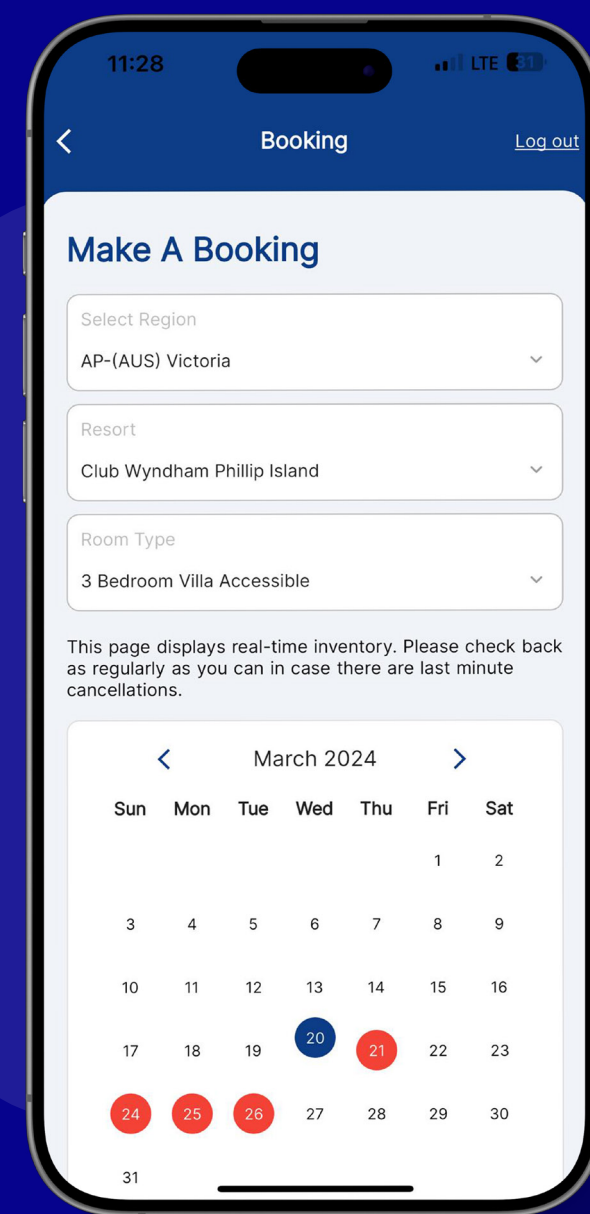
You can also request for a Waitlist.

MAKING BOOKINGS

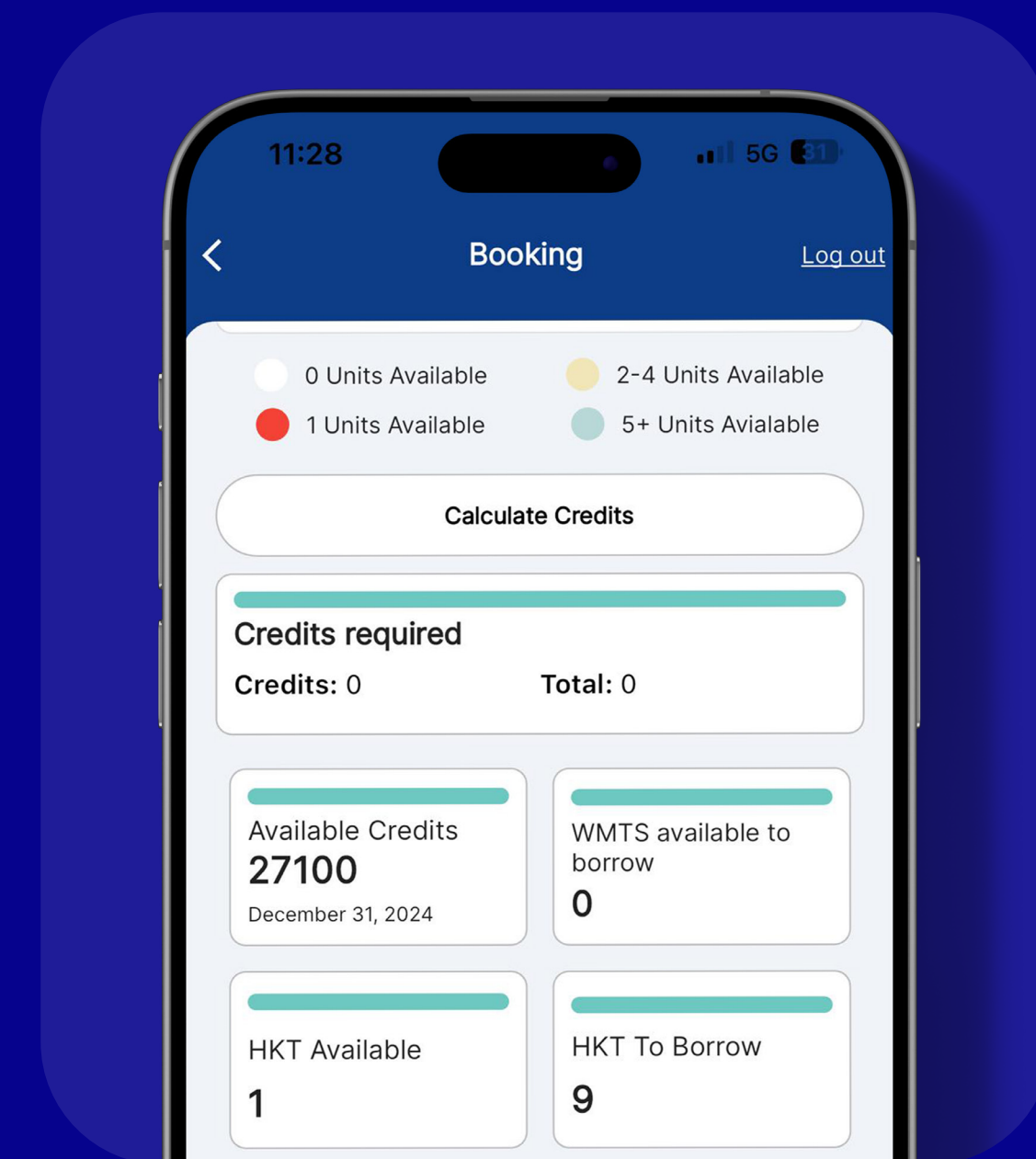
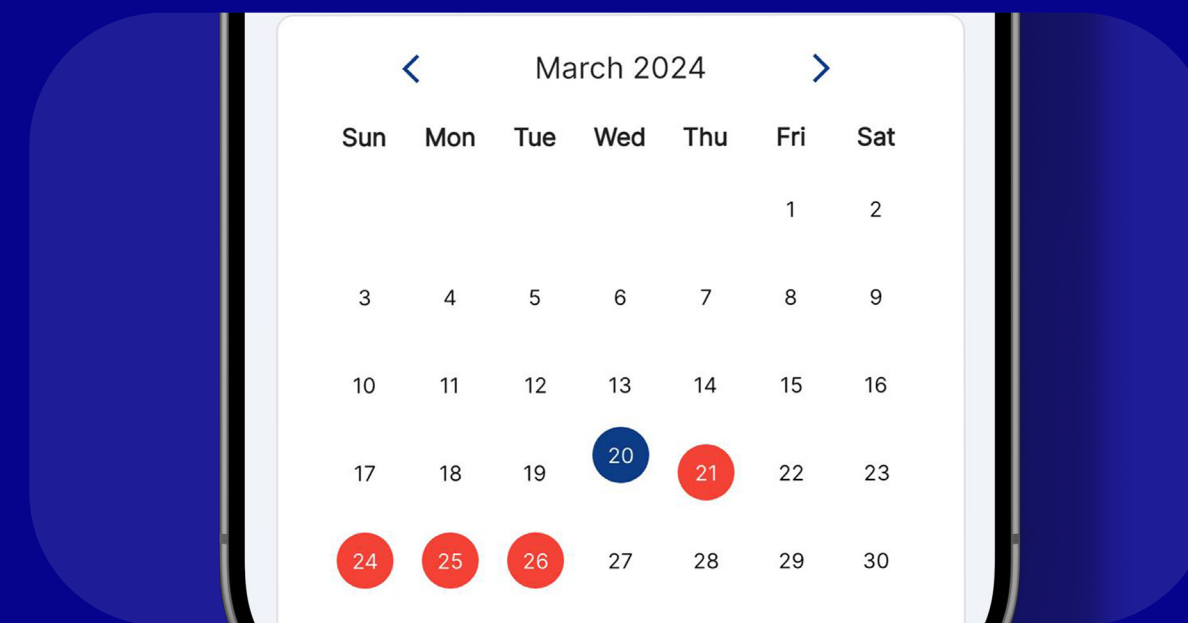
Option 1:

BOOK NOW WITH CALENDAR

Enter a resort and room type to see live inventory.



Tap your check-in date and enter your preferred number of nights in the "Number of Nights" field. The app will then calculate the credits you need.



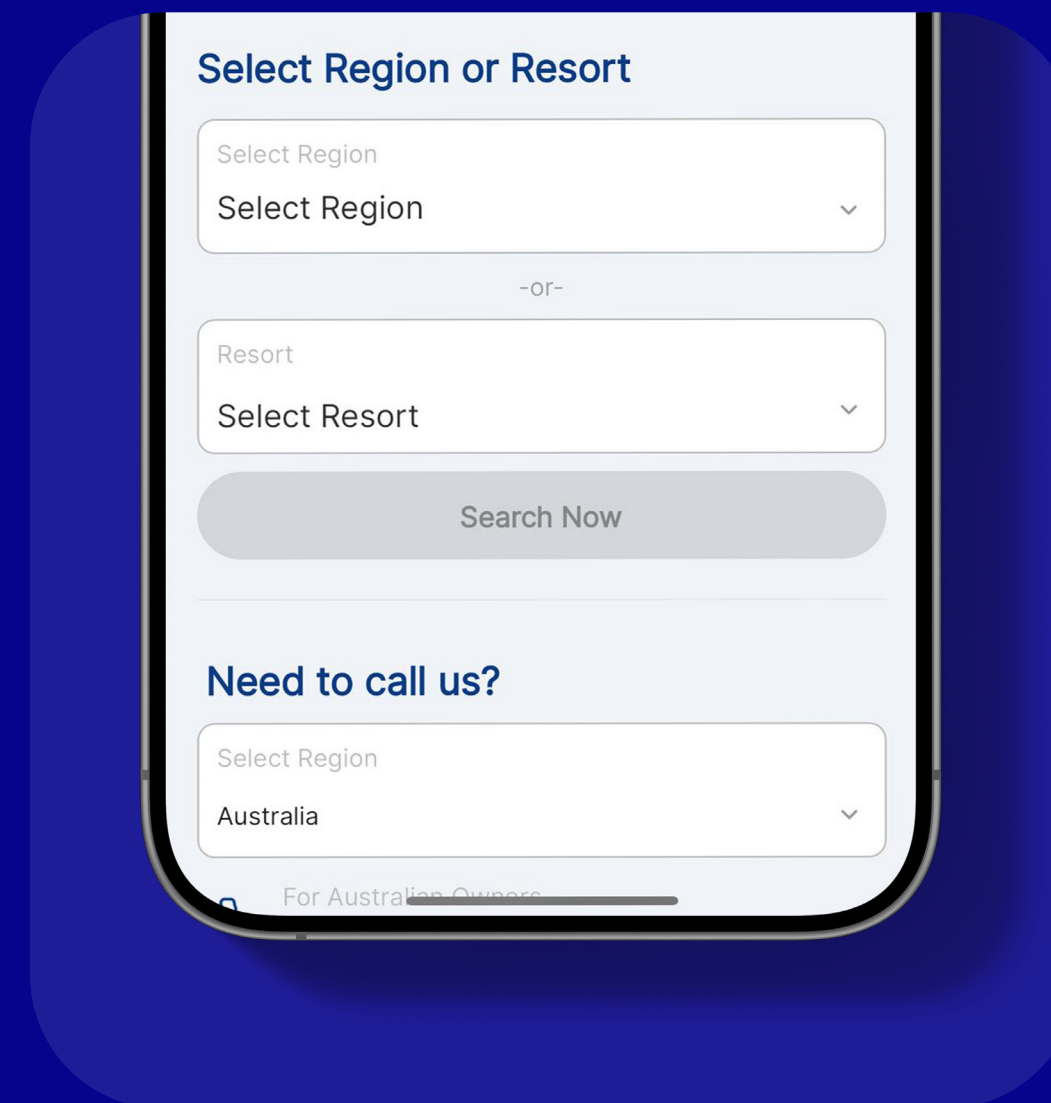
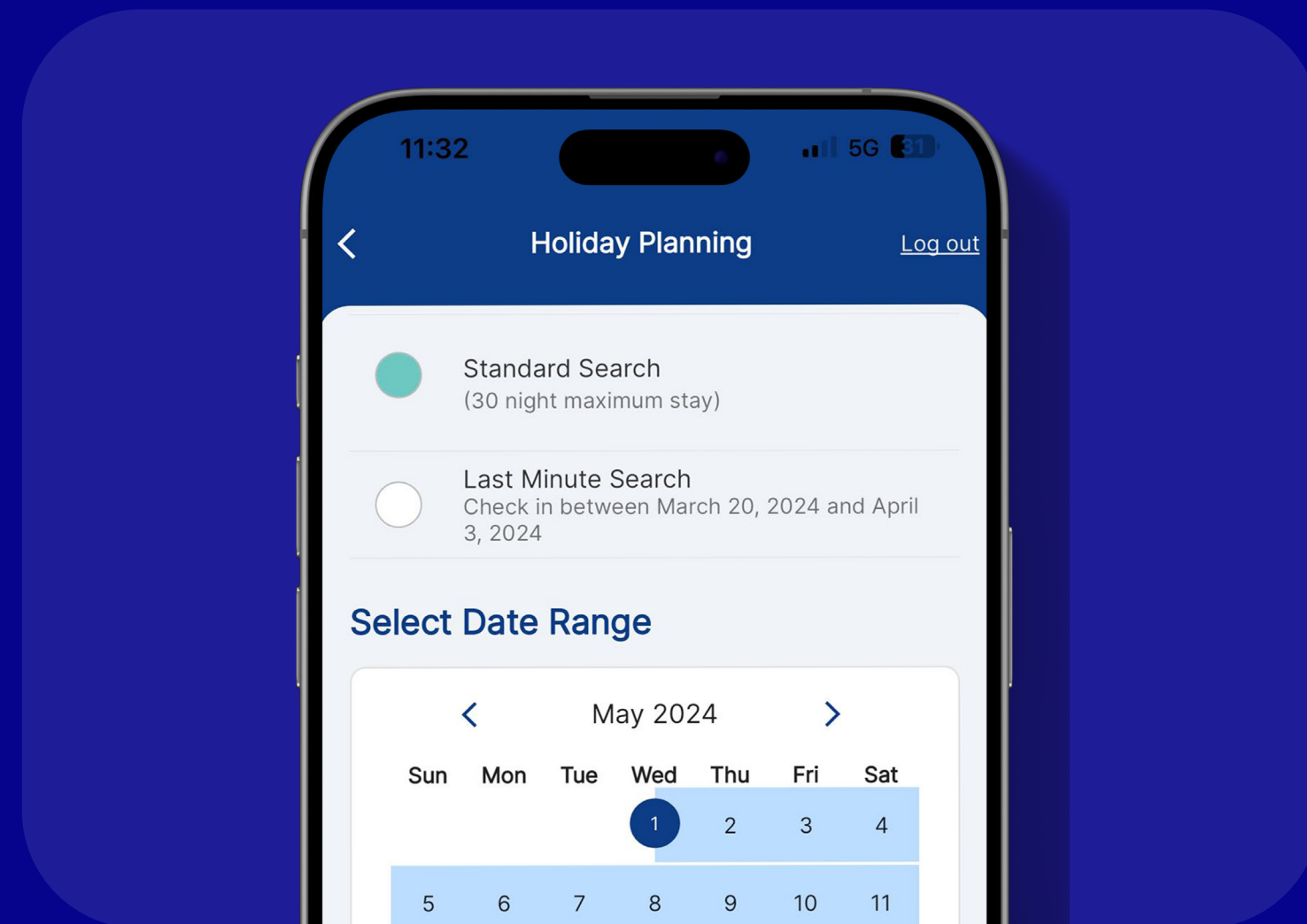
It also shows the credits and housekeeping tokens you have available and can borrow.

MAKING BOOKINGS

Option 2:

SEARCH BY DATE RANGE

On the booking menu screen, you can choose between Standard Search and Last Minute Search and then a date range.



Once you have selected the date range, choose the region or the resort, then tap

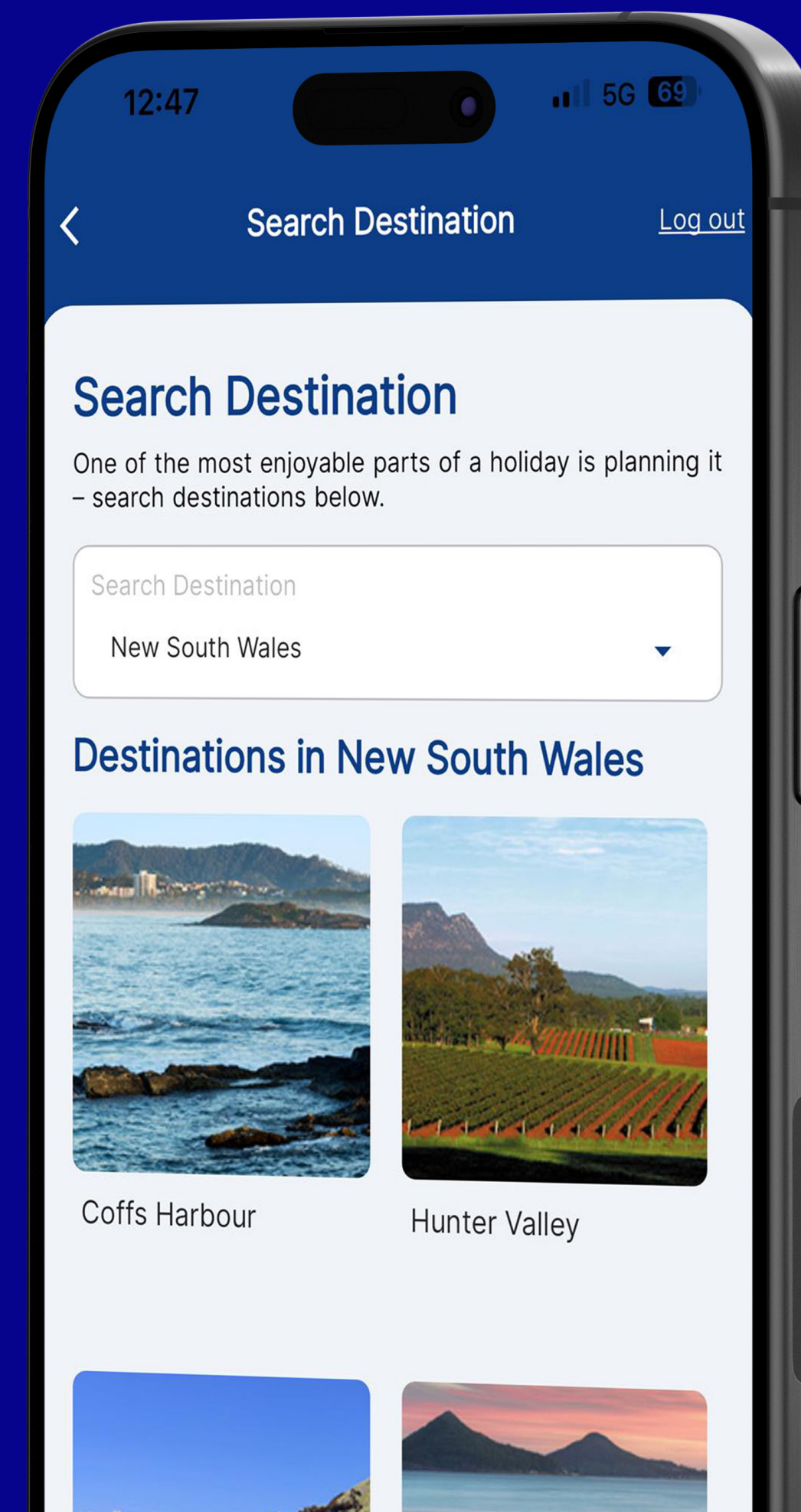
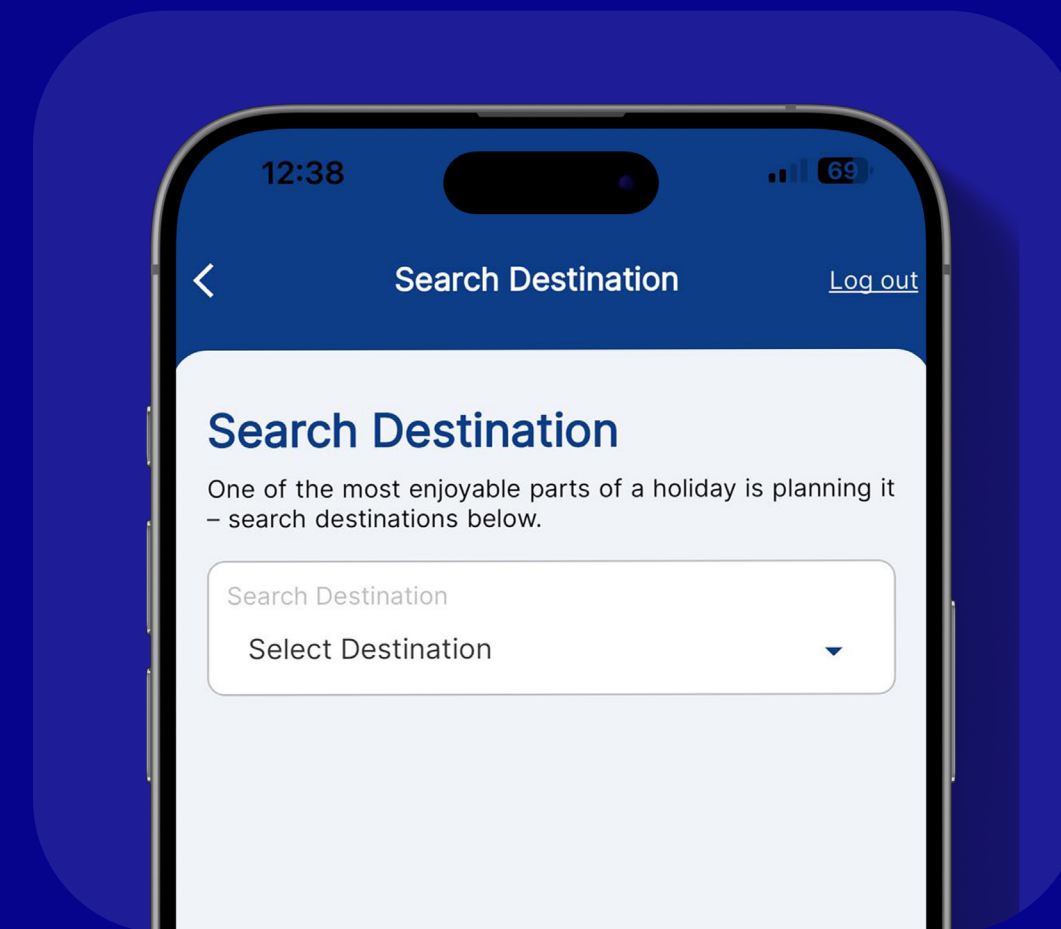
Search Now

MAKING BOOKINGS

Option 3:

DESTINATION

If you are not familiar where your club resorts are or you have only a rough idea of where you would like to go, you can tap **“Search Destination”** on the booking menu screen and use the dropdown.



MAKING BOOKINGS

WAITLIST

You can also submit a Waitlist via app by tapping **“Waitlist”** on the booking menu screen – the fourth option. Simply select the region and resort you are after by the dropdowns, and then the desired dates and length of stay.

12:42

Create Waitlist [Log out](#)

Waitlist

Please fill out the following form below to be notified when your desired resort becomes available.

1. Select Your Resort

Region
Select Region

Resort
Select an Resort

Select preferred check-in date from the calendar chart and it will automatically populate as day/month/year. Enter the desired number of minimum and maximum nights.

2. Select Desired Dates & Length of Stay

March 2024

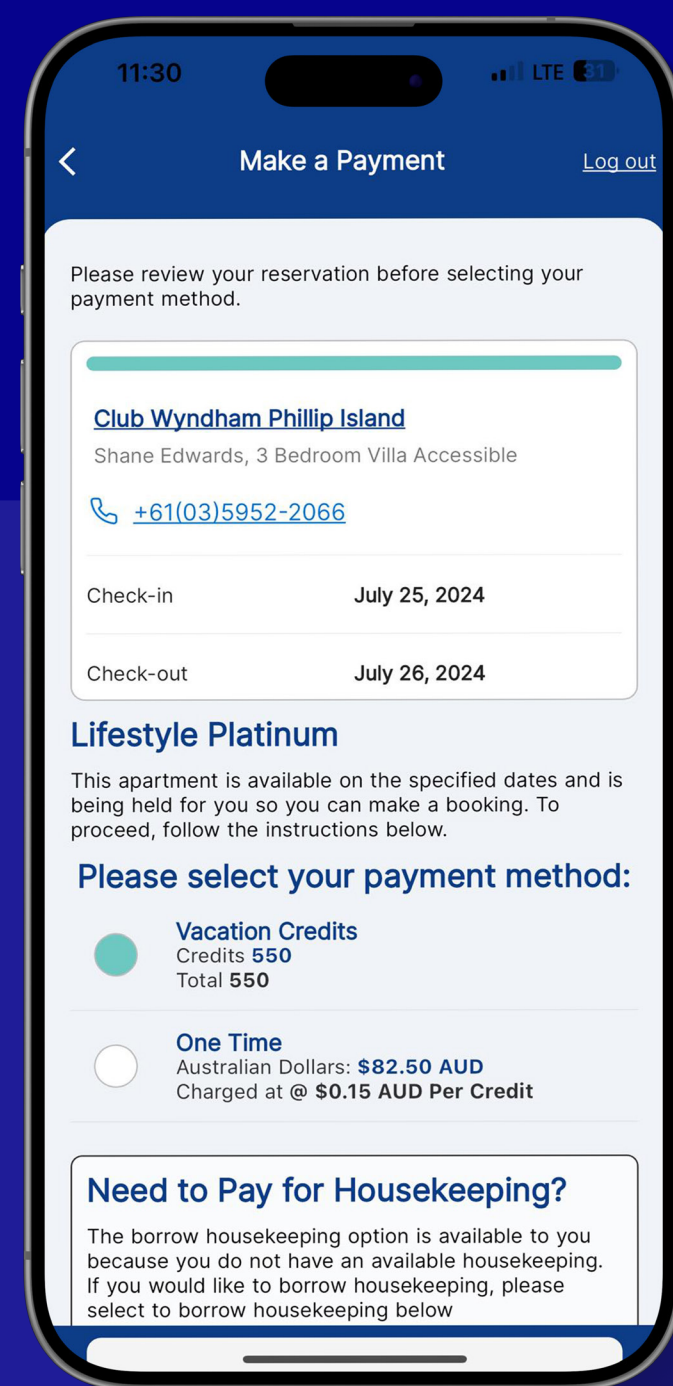
Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

There is a minimum 1 night and maximum 14 nights when submitting a Waitlist request.

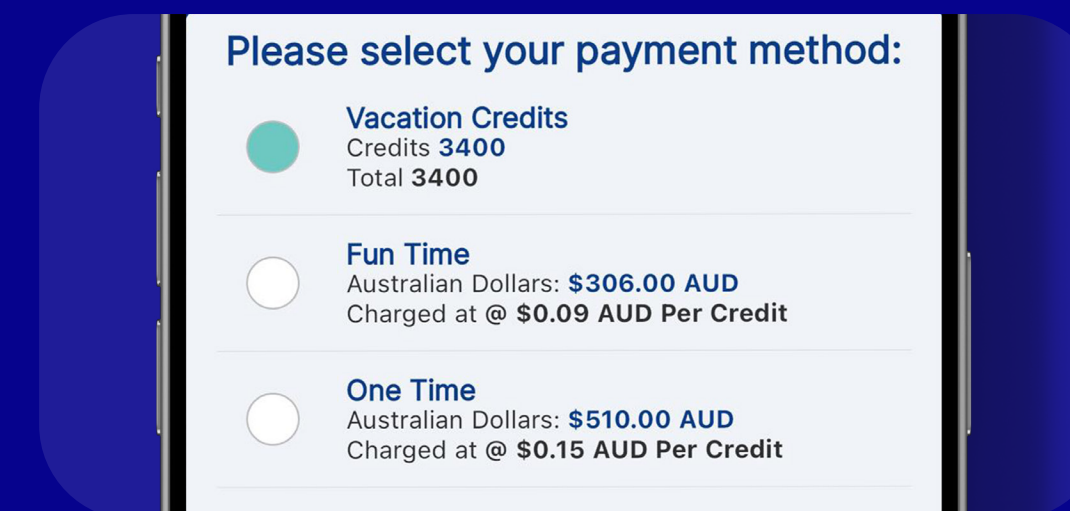
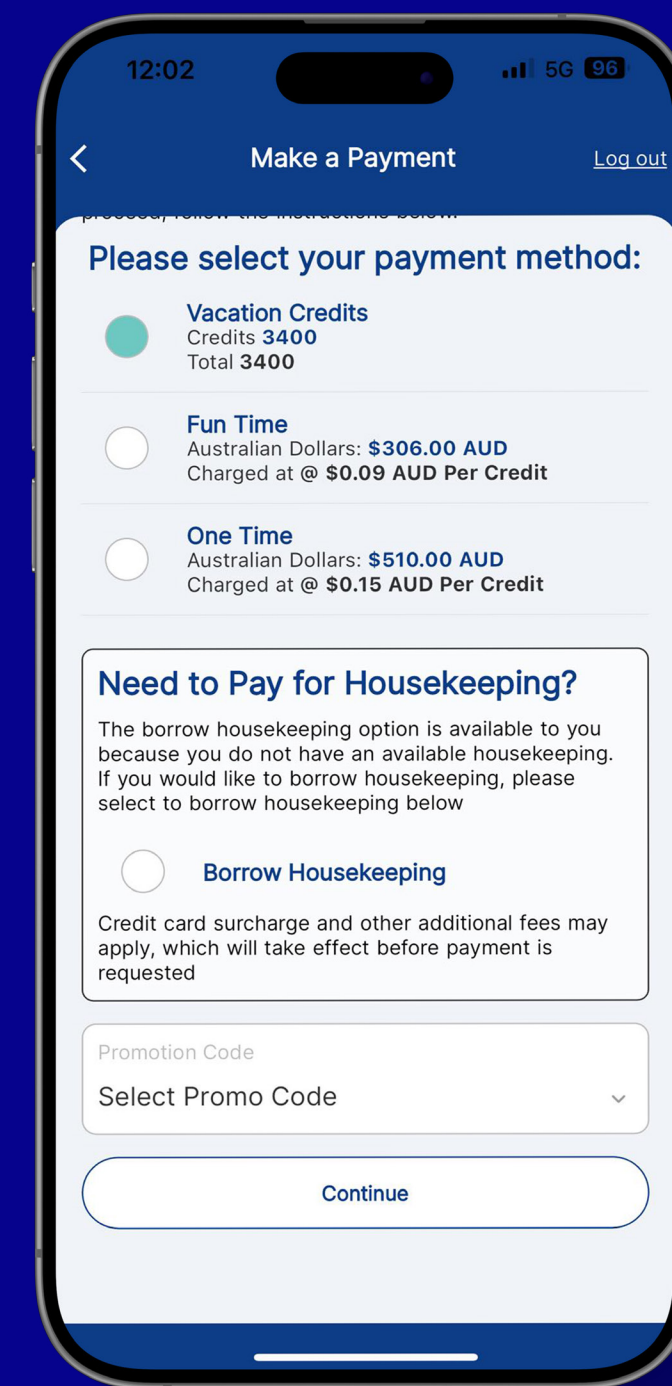
MAKING BOOKINGS

PAYING FOR A BOOKING

Once you have confirmed your selection, you will progress to a payment screen. You will be given the option to pay for the reservation using your credits or any eligible cash options.



In the example below, the owner has the option to pay using either **Fun Time** or **One Time**, at different rates for qualified stays.



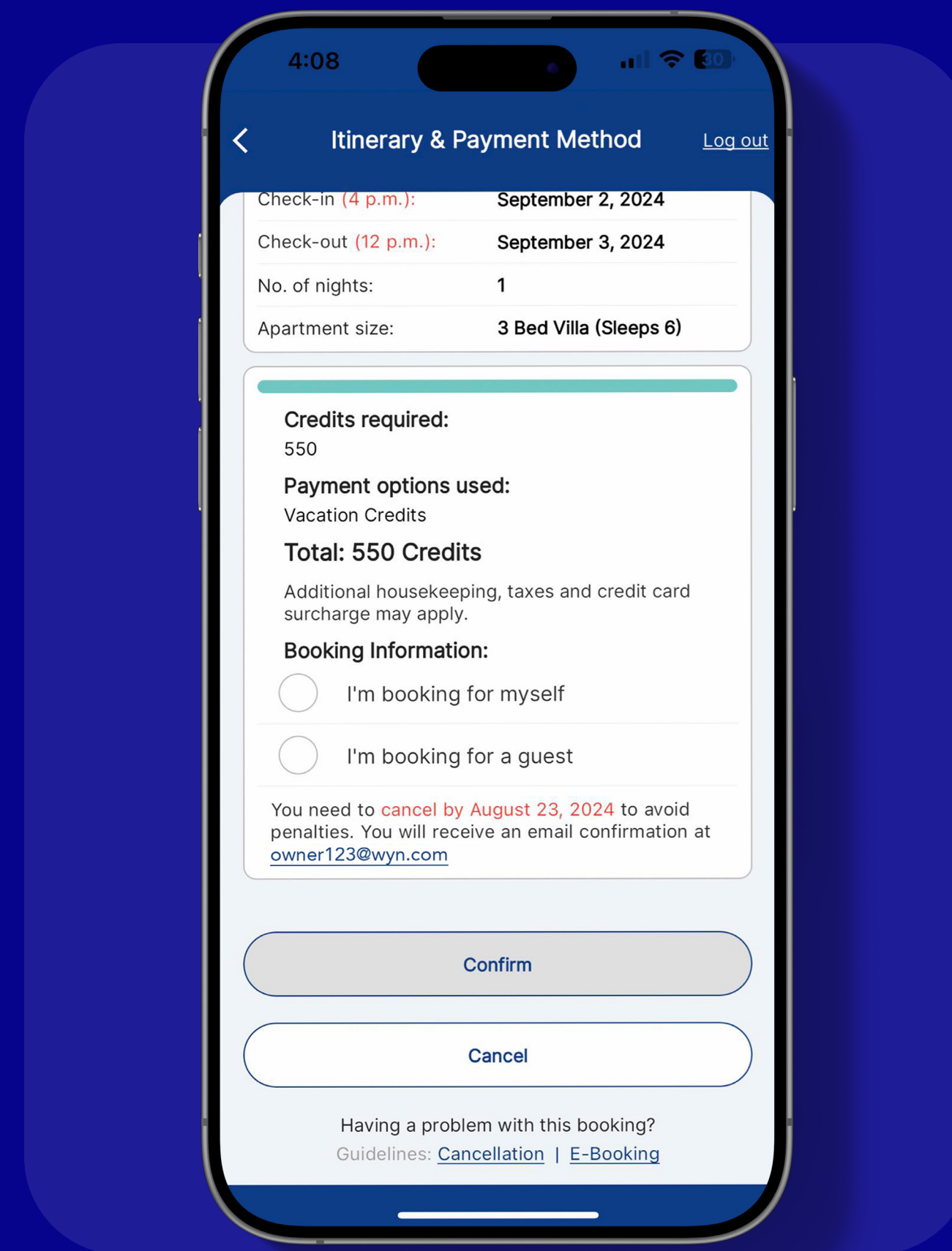
If you do not have available housekeeping, you will get the opportunity to borrow a token.

MAKING BOOKINGS

PAYING FOR A BOOKING

You will be required to specify whether you are booking for yourself, or a guest. If it is the latter, you will need to provide their details.

Be sure to take note of the **“Cancel by”** date for your reservation. This date is essential for ensuring you can cancel your booking without any penalties.



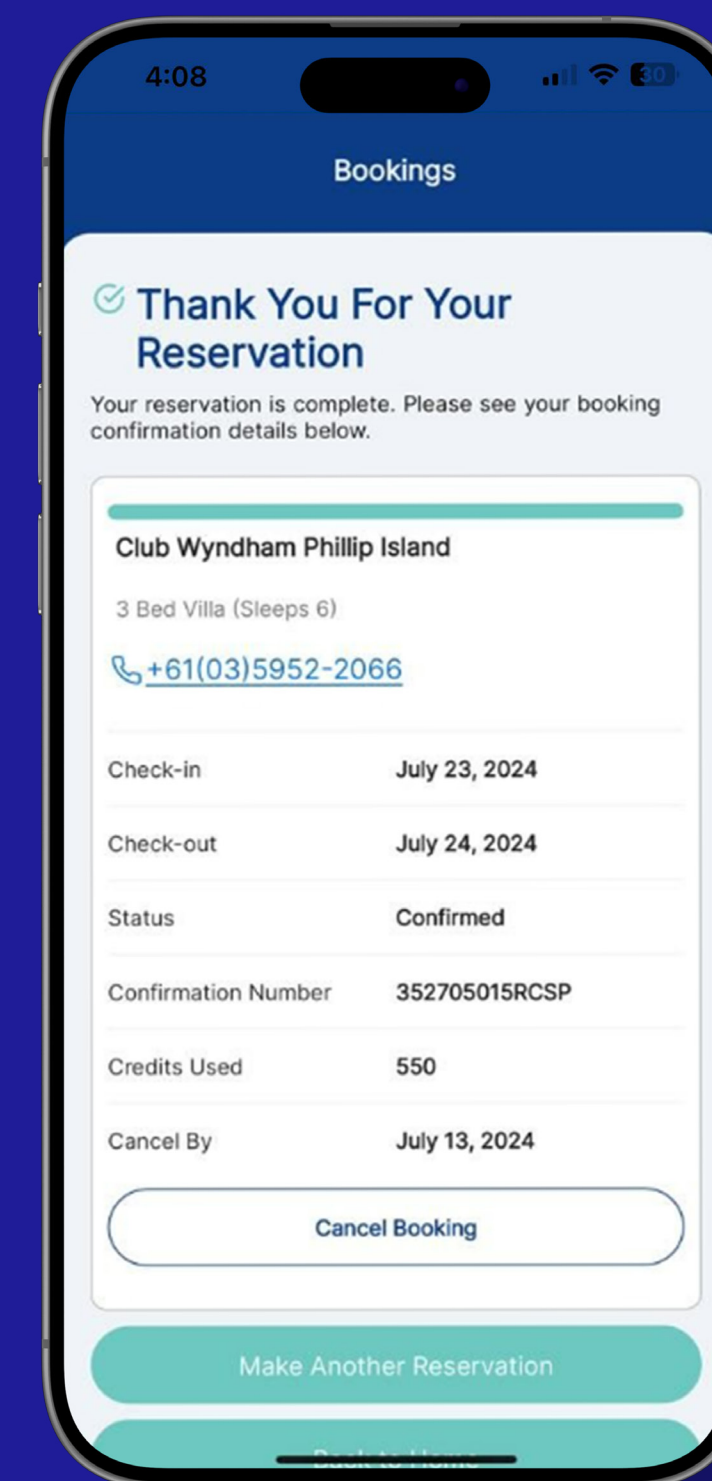
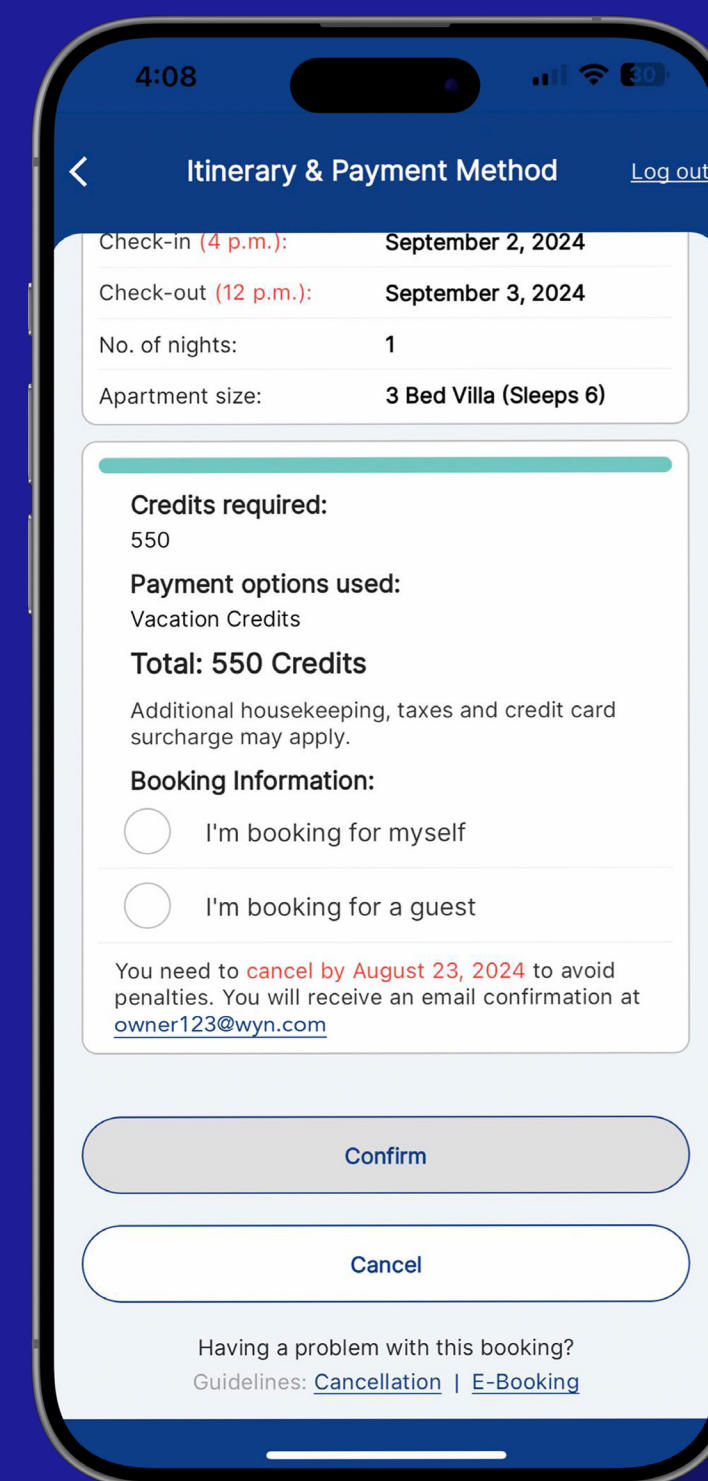
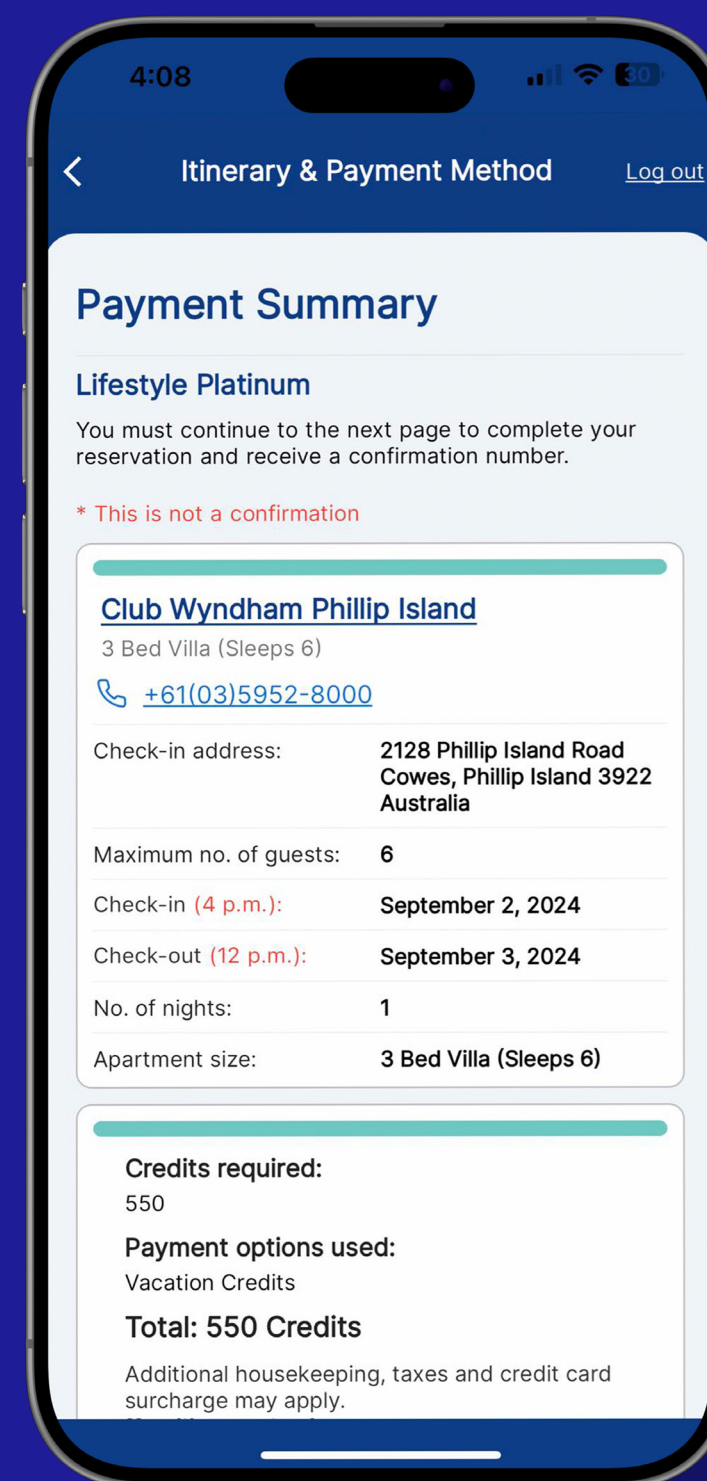
Please consult **page 11** for more information how to cancel a booking.



MAKING BOOKINGS

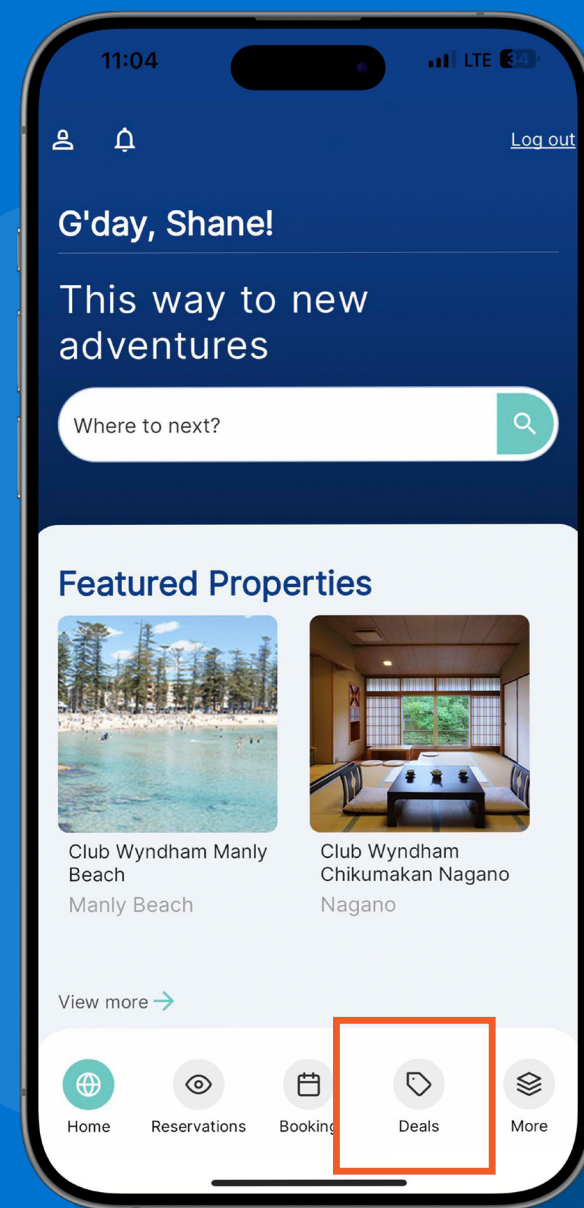
PAYING FOR A BOOKING

Tap confirm and you will see a summary of your reservation and payment. Once you confirm this using the button at the bottom of the screen, you will receive a confirmation email.



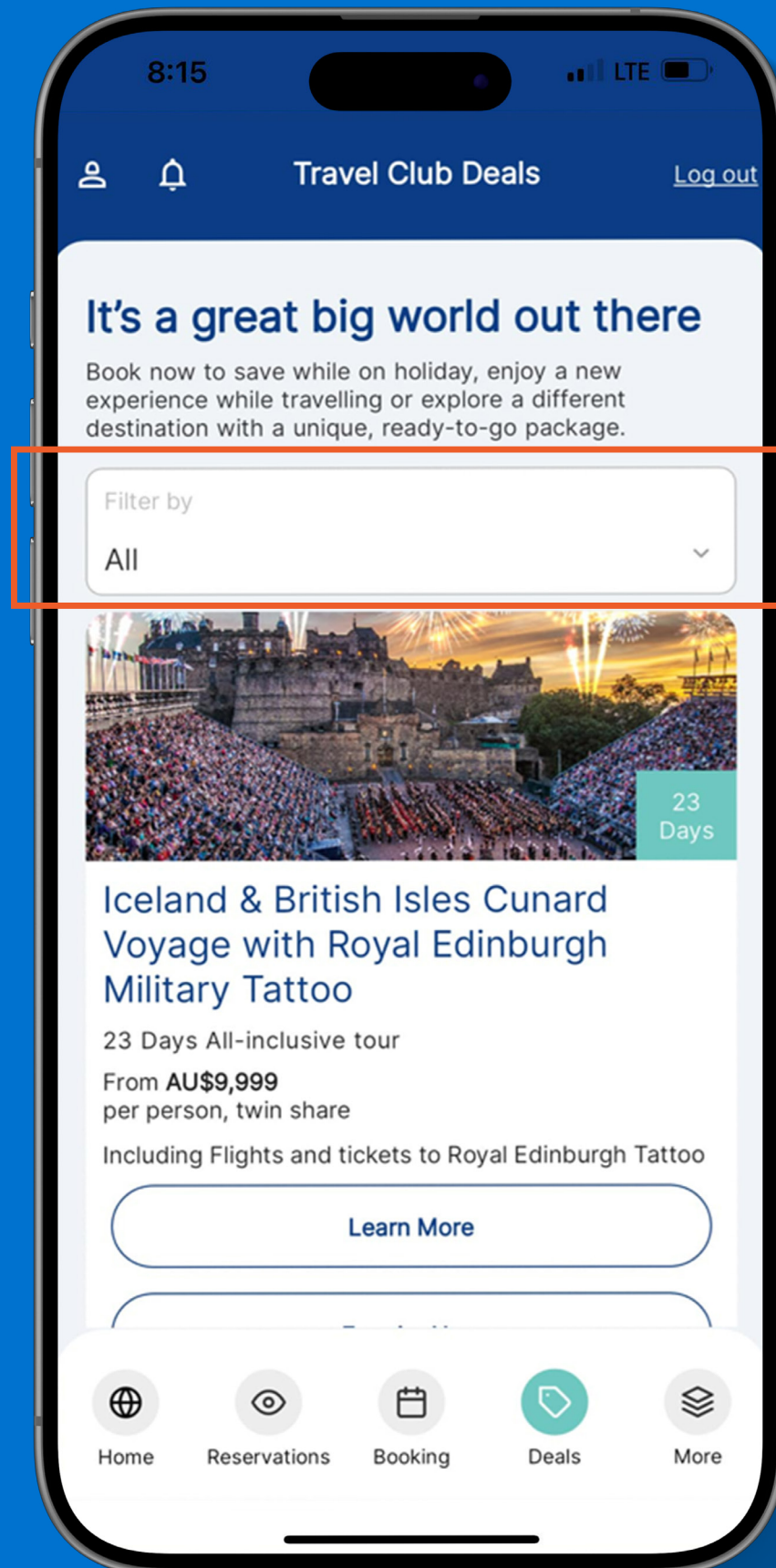
DEALS

You can access Travel Club deals exclusive to Club Wyndham South Pacific owners by tapping the fourth icon, **“Travel Club Deals”** at the bottom of the screen.



You can select the type of deal you are after, based on the dropdown menu at the top of the screen.

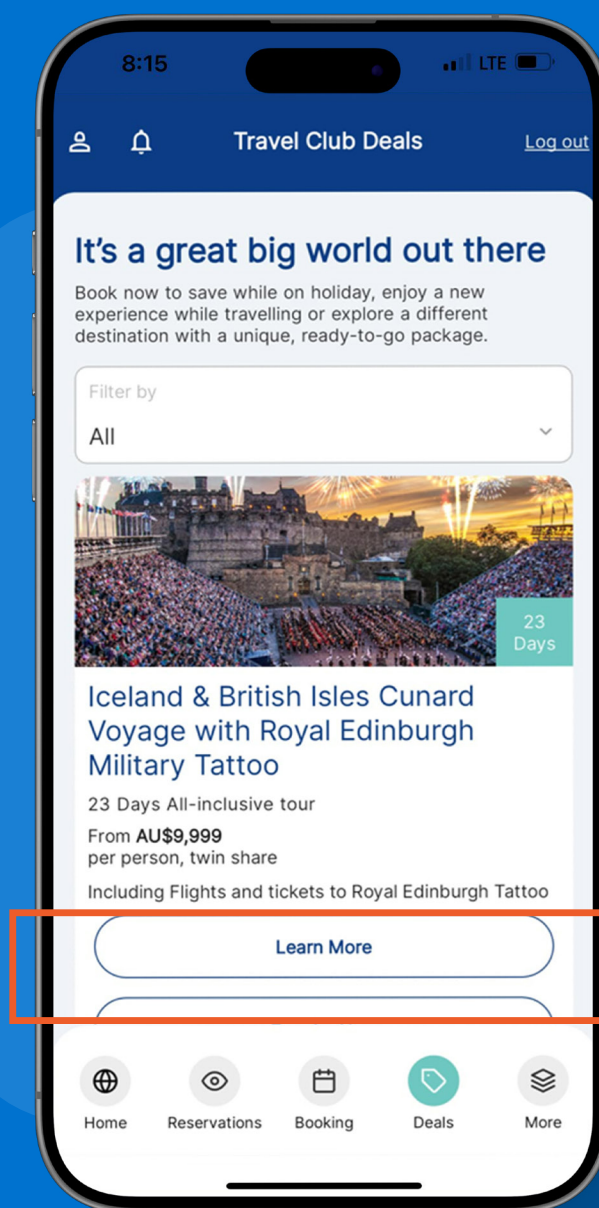
Categories include club tours, cruises, guided holidays, Travel Flex, holiday packages and more.



Tap on the name of the product and use the dropdowns to learn more.

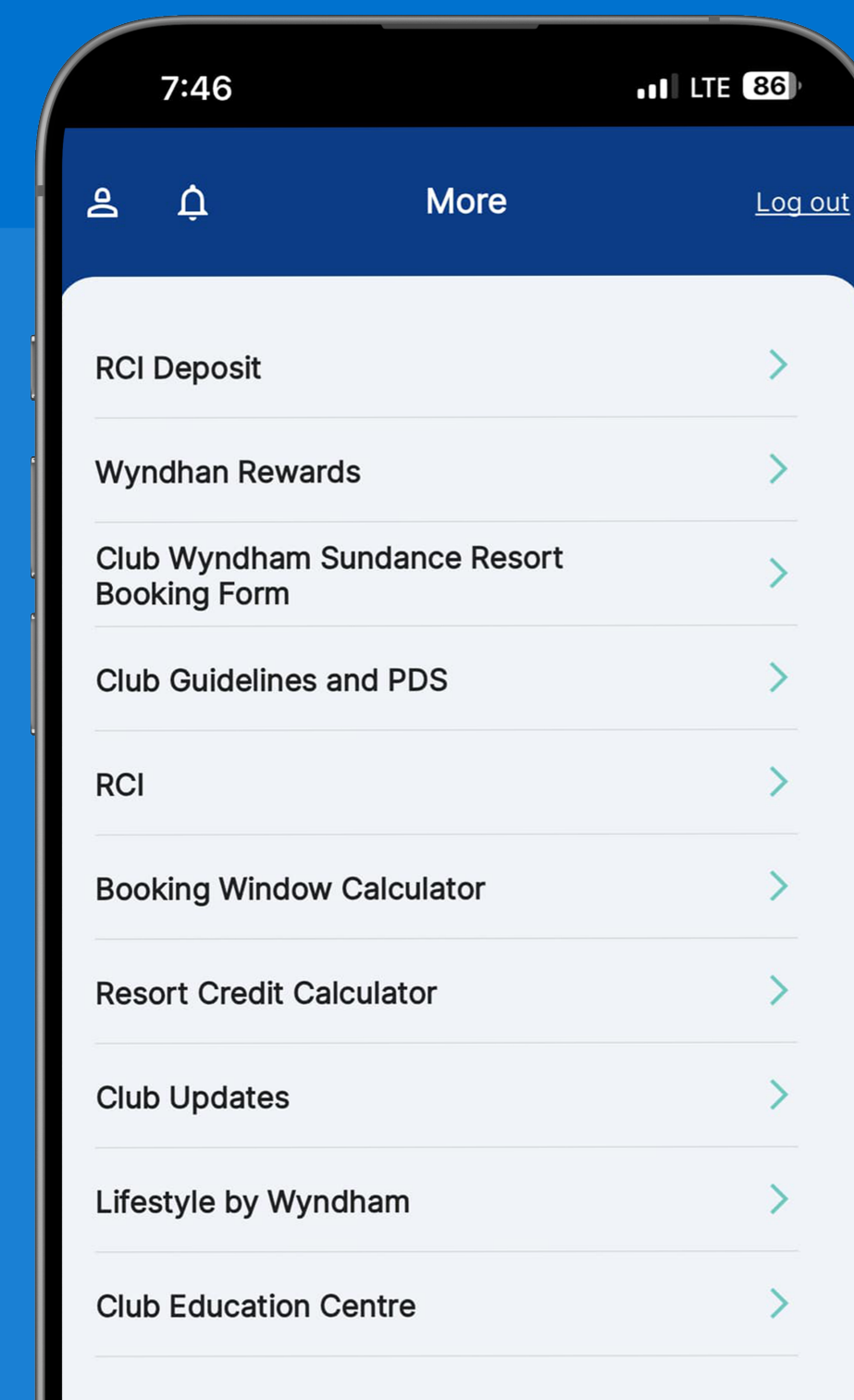
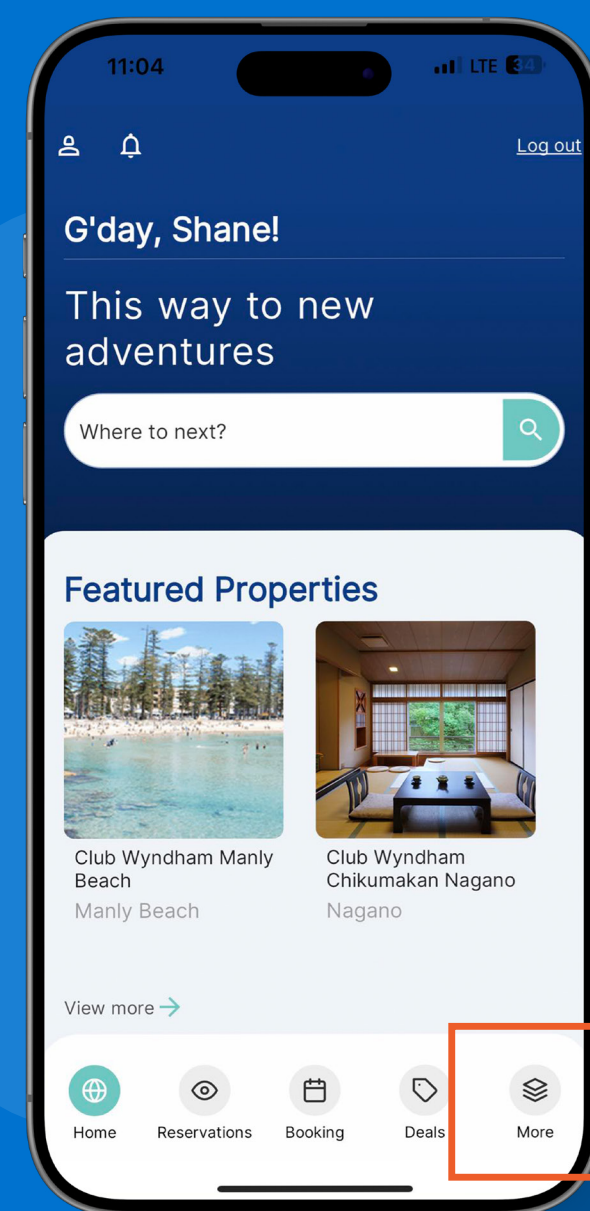
DEALS

If you want to express interest in a particular deal, tap **“Enquire Now”** and fill out the form. The Travel Club team will get back to you!

A smartphone screenshot of the 'Enquire Now' form in the app. The form is titled 'Enquire Form' and includes the following fields: First Name, Last Name, Owner Number, Email, Contact Number, and Number of People. Below these fields is a section titled 'Select Check-in Date'. The form is set against a dark blue background with a white text area.

MORE

The last of the five icons at the bottom of the screen, “**More**”, gives you access to a suite of other tools you can utilise.

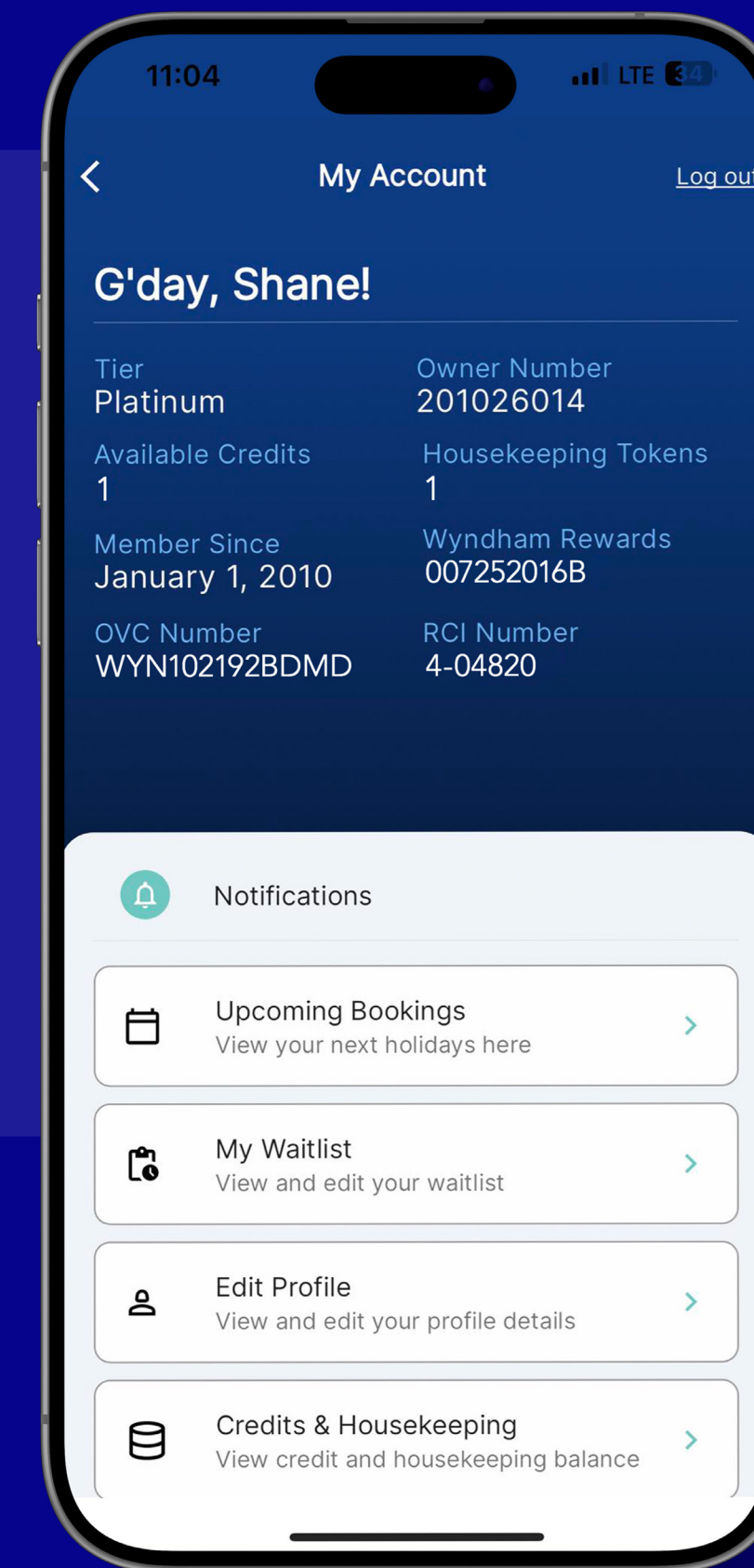
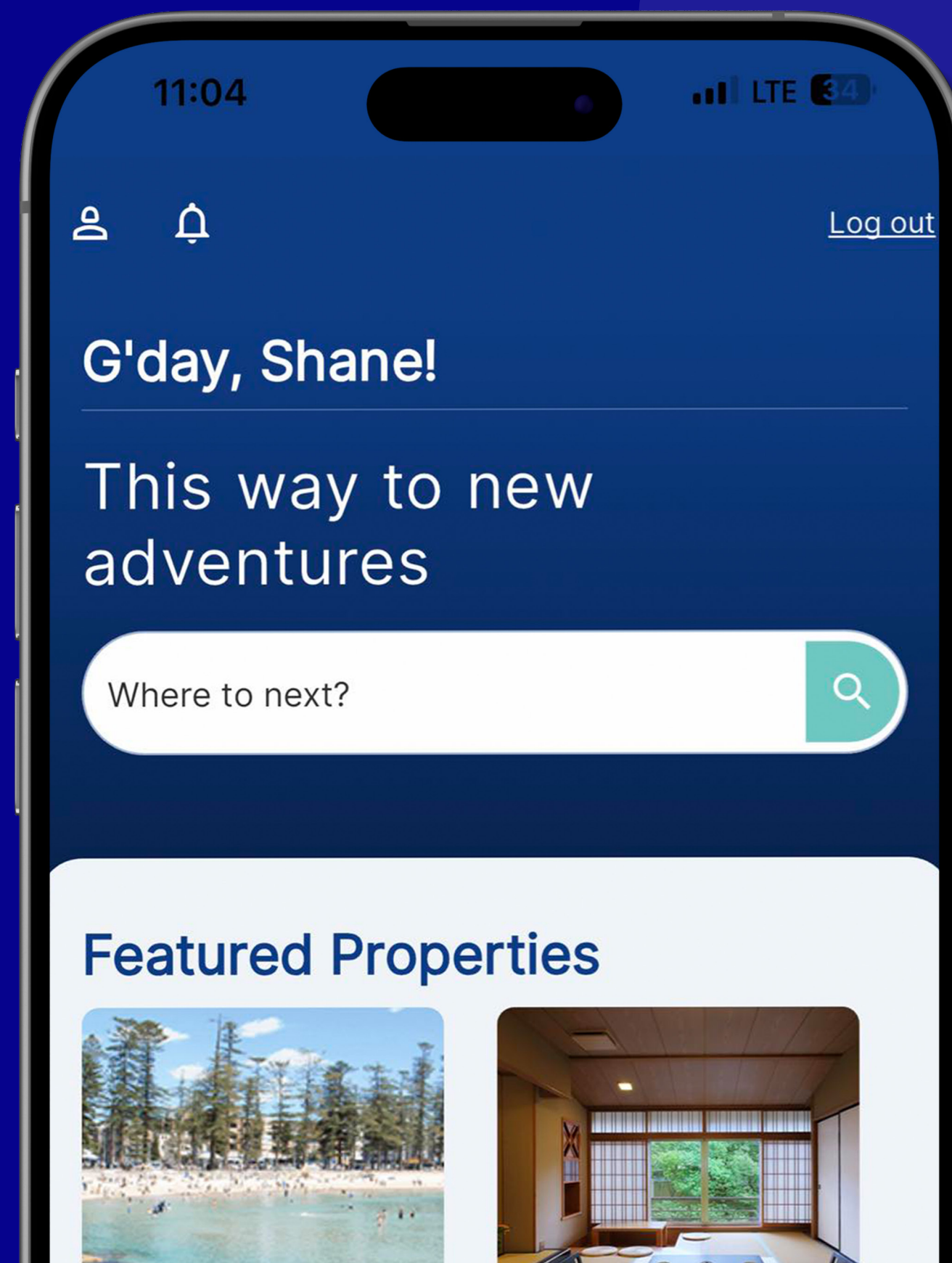


MY ACCOUNT

In the top left corner, you will see the icon of a person.

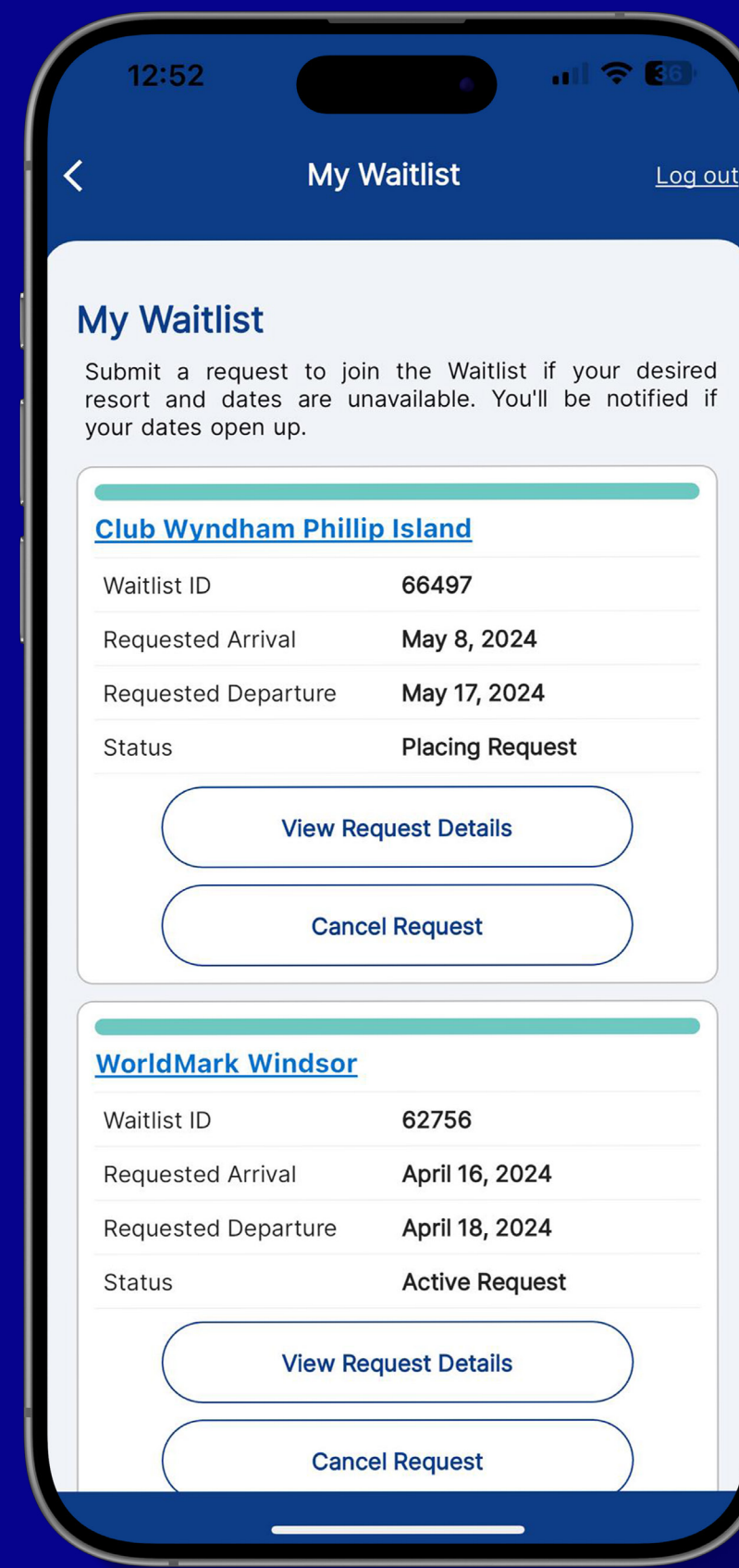
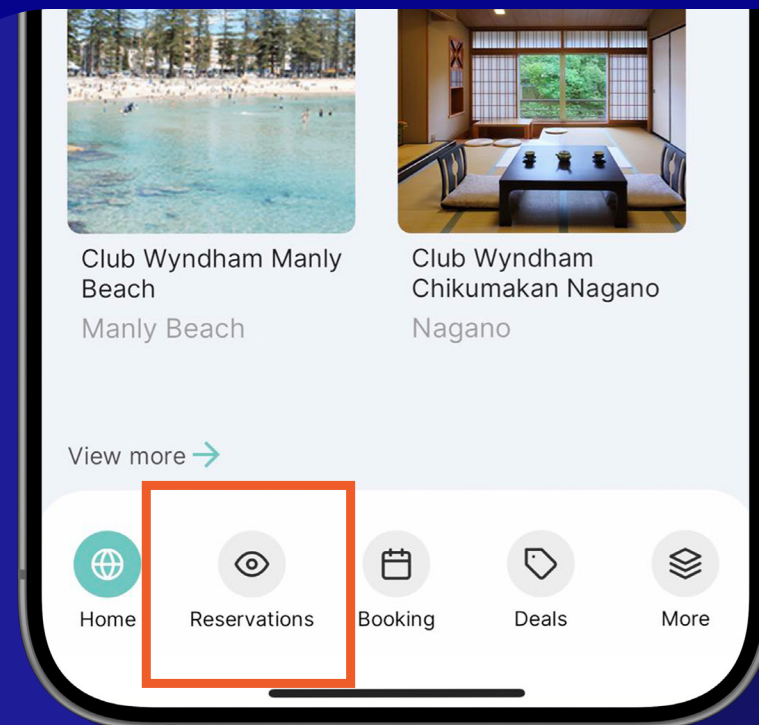


Tap on this to see your account details.



MY ACCOUNT

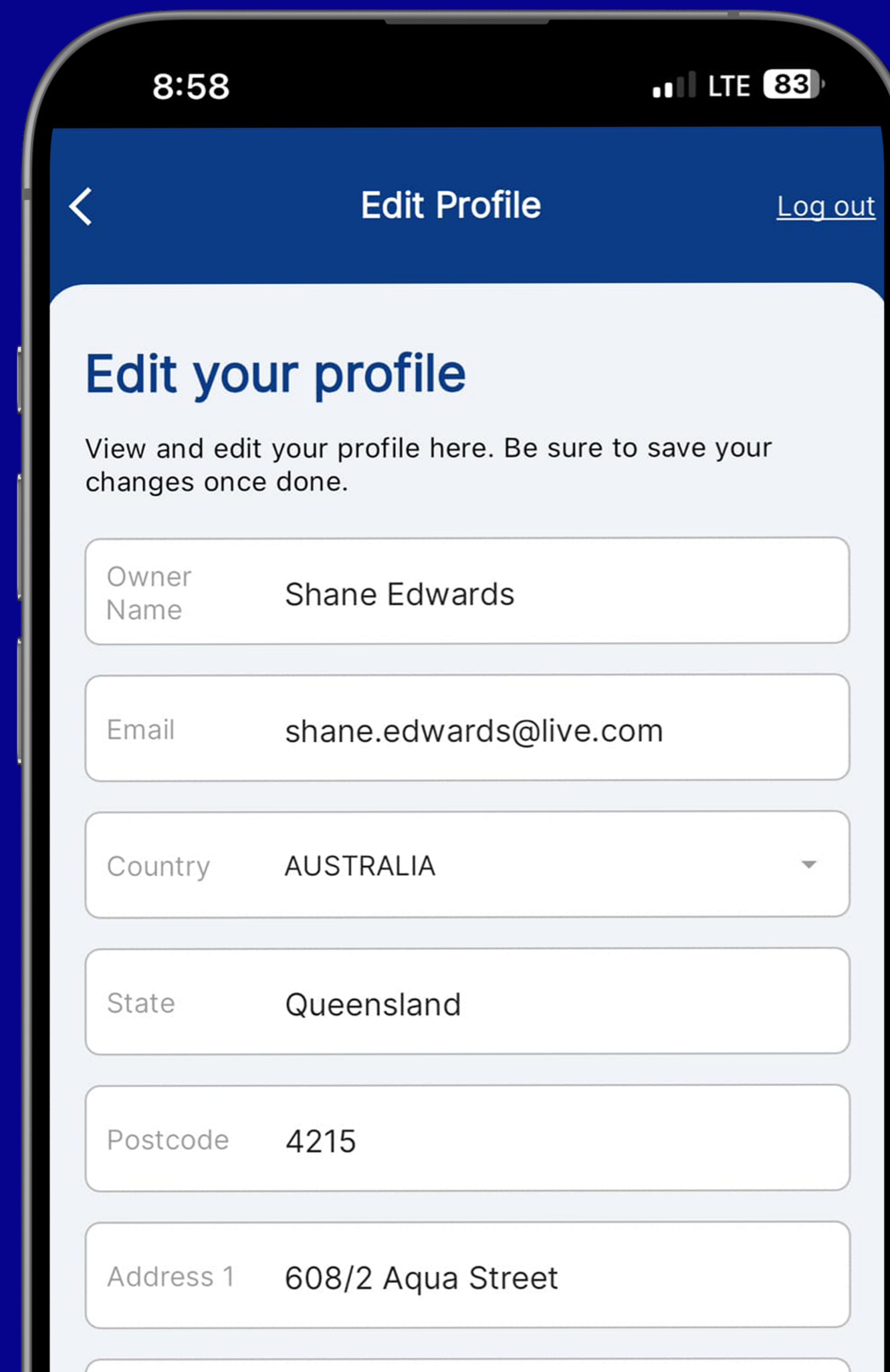
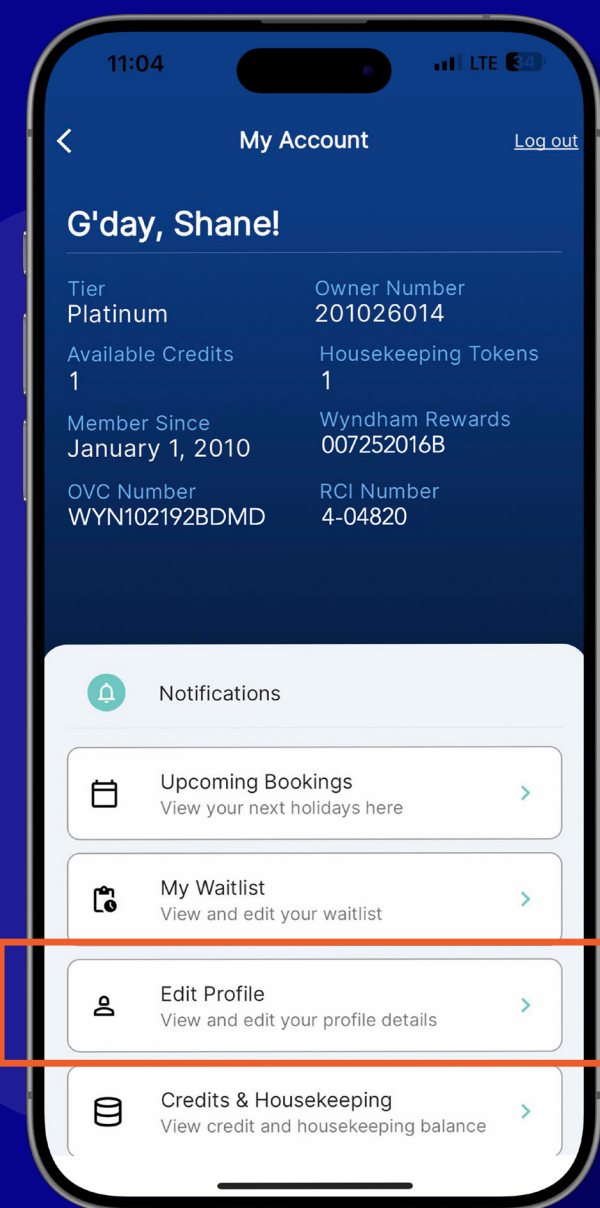
“**Upcoming Bookings**” takes you to your upcoming confirmed reservations, which can also be accessed by using the second icon at the bottom of the screen, and selecting “**Confirmed**” in the dropdown menu.



Tap on “**My Waitlist**” to keep track of your Waitlists.

MY ACCOUNT

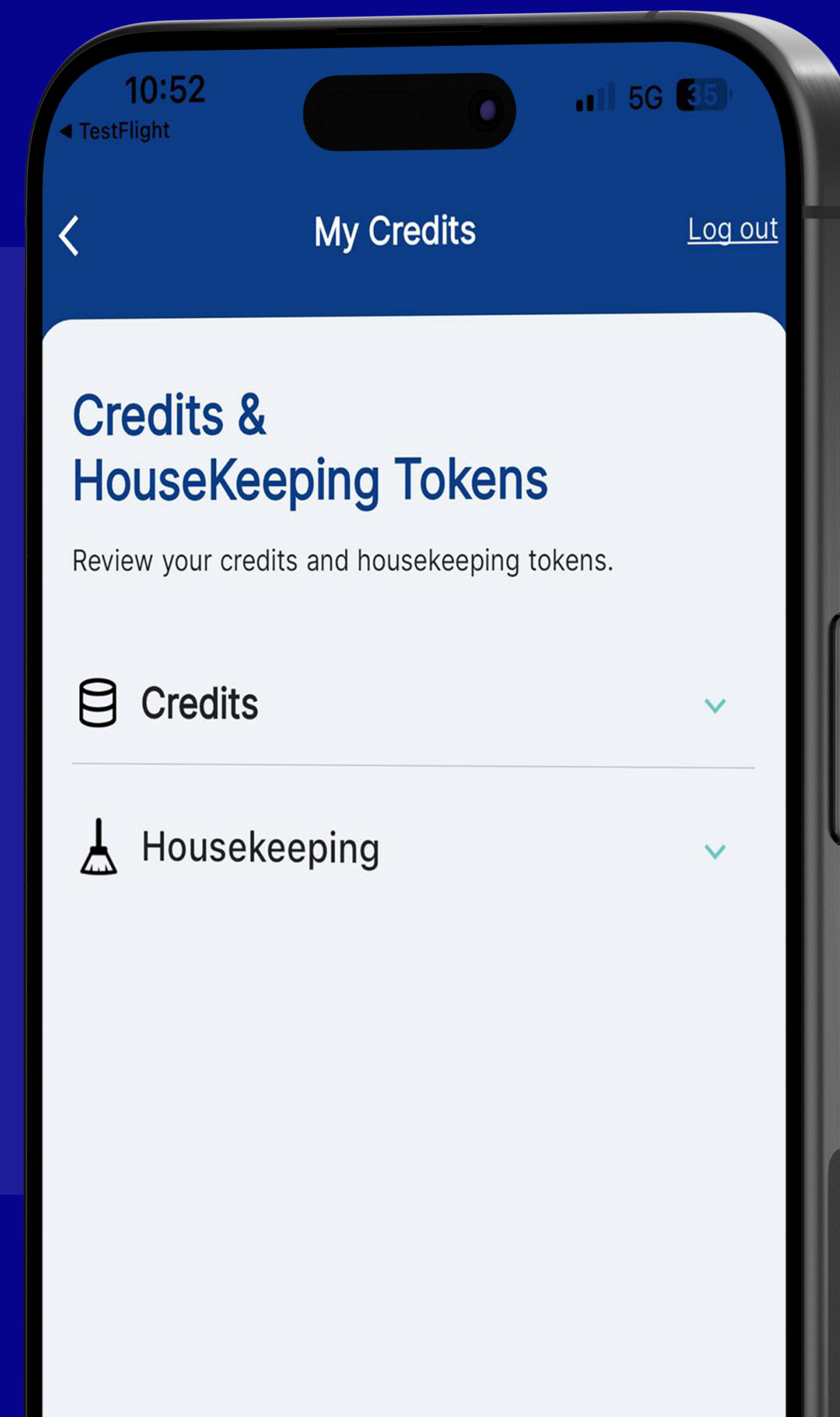
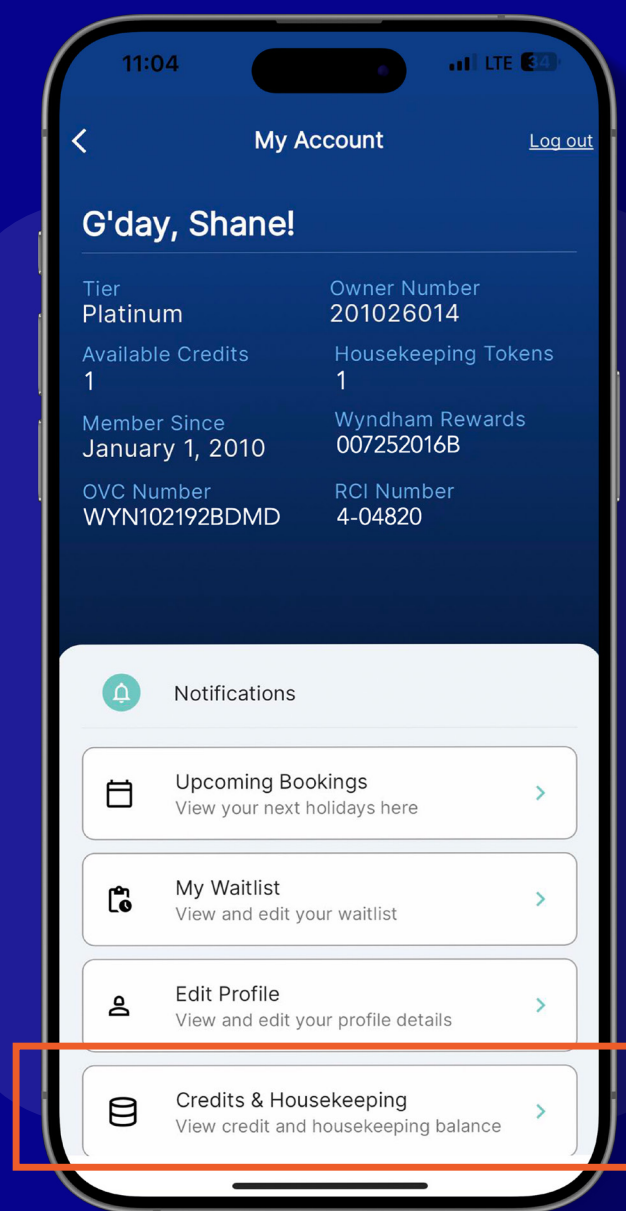
The **“Edit Your Profile”** screen allows you to easily update your personal information, including your email address, phone number, and home address.



Simply enter your new details and save your changes for a seamless experience with the app!

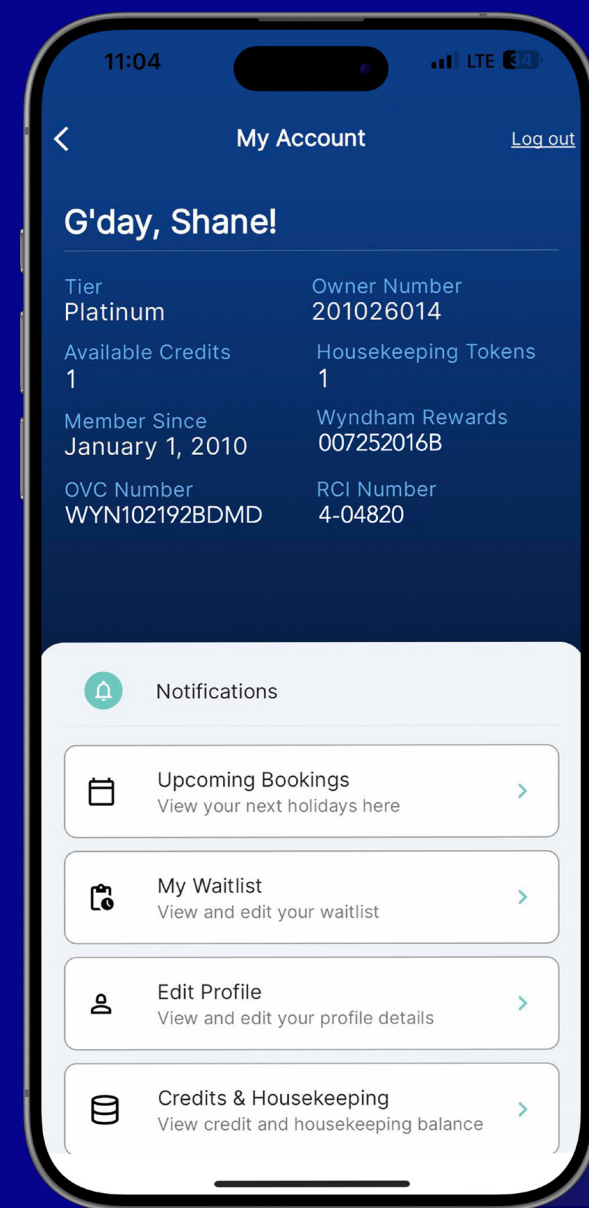
MY ACCOUNT

You can keep track of your credits and housekeeping by tapping **“Credits & Housekeeping”** in the My Account menu.

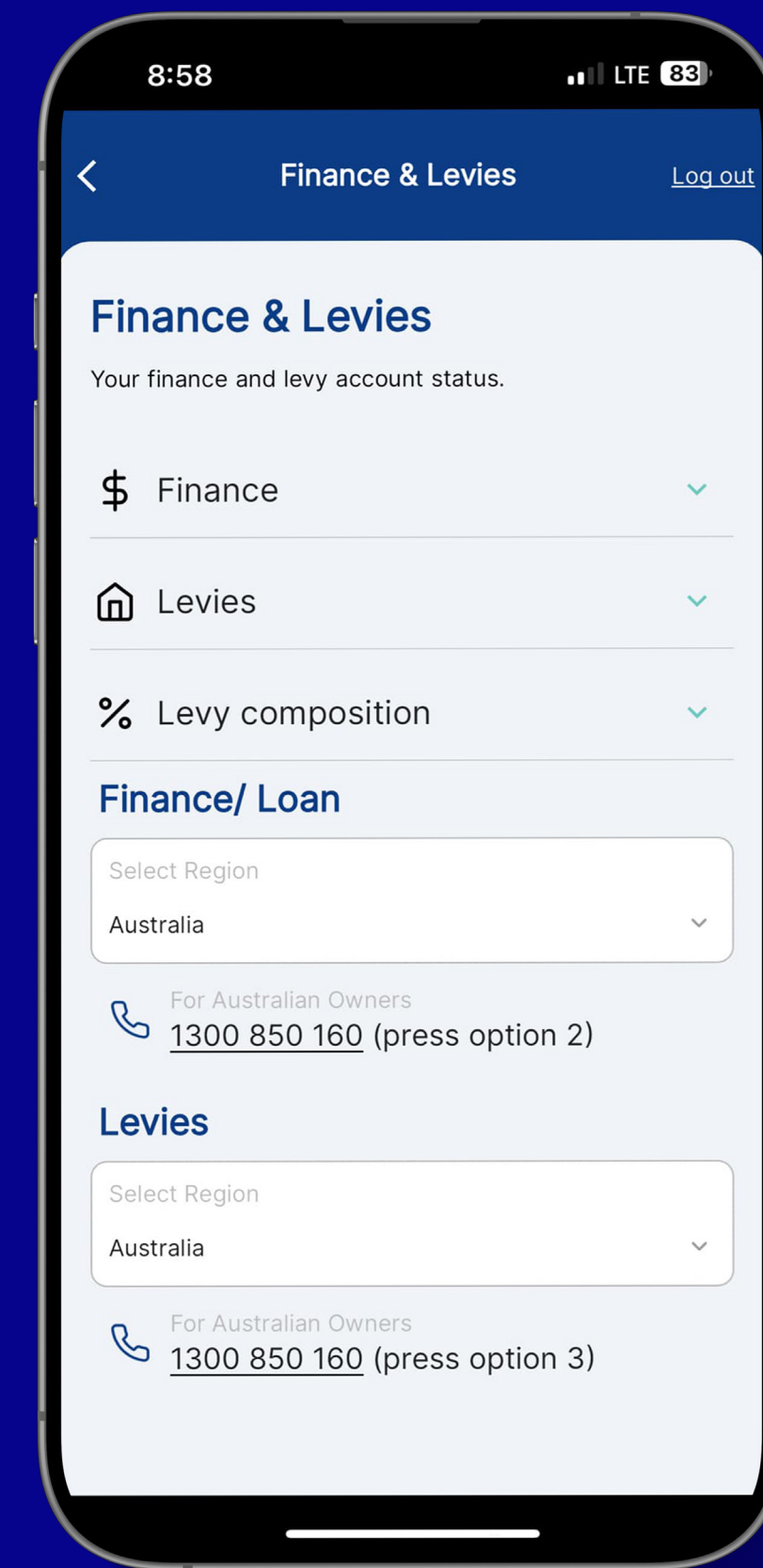
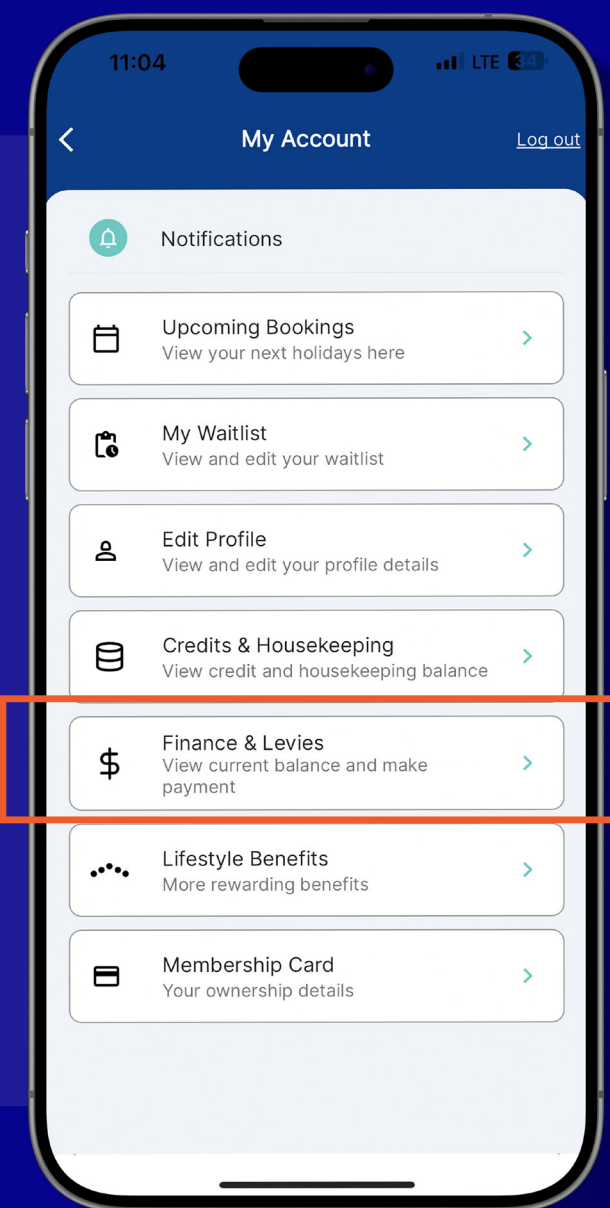


MY ACCOUNT

You can keep tabs on your annual levies and any finance you have on your vacation ownership by tapping **“Finance & Levies”** in the **“My Account”** menu.

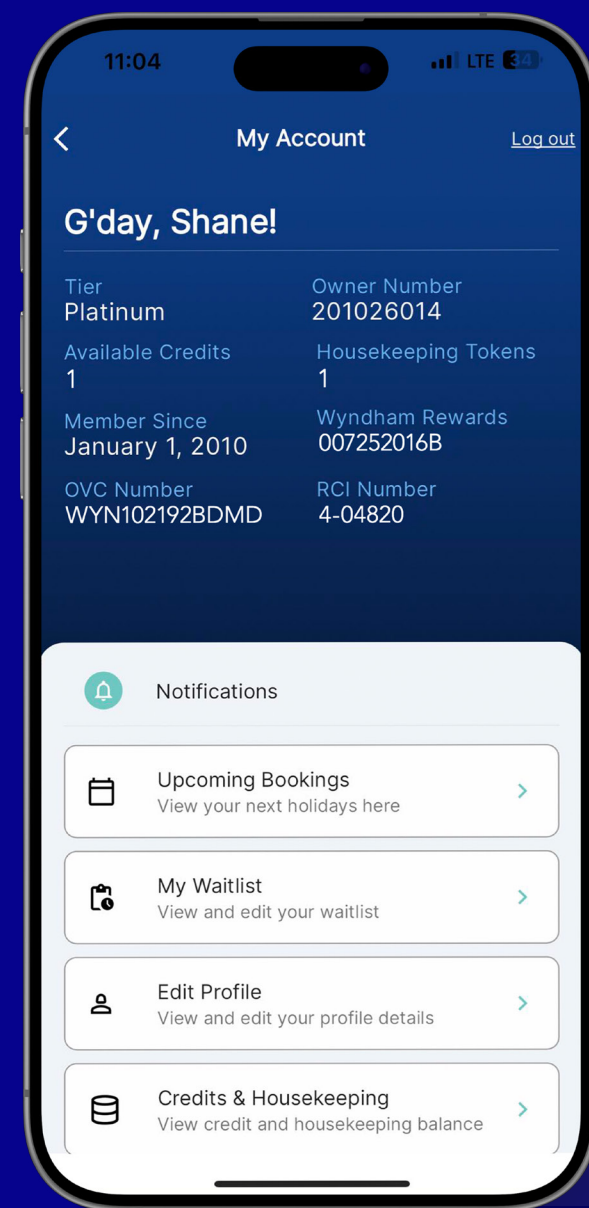


Scroll down

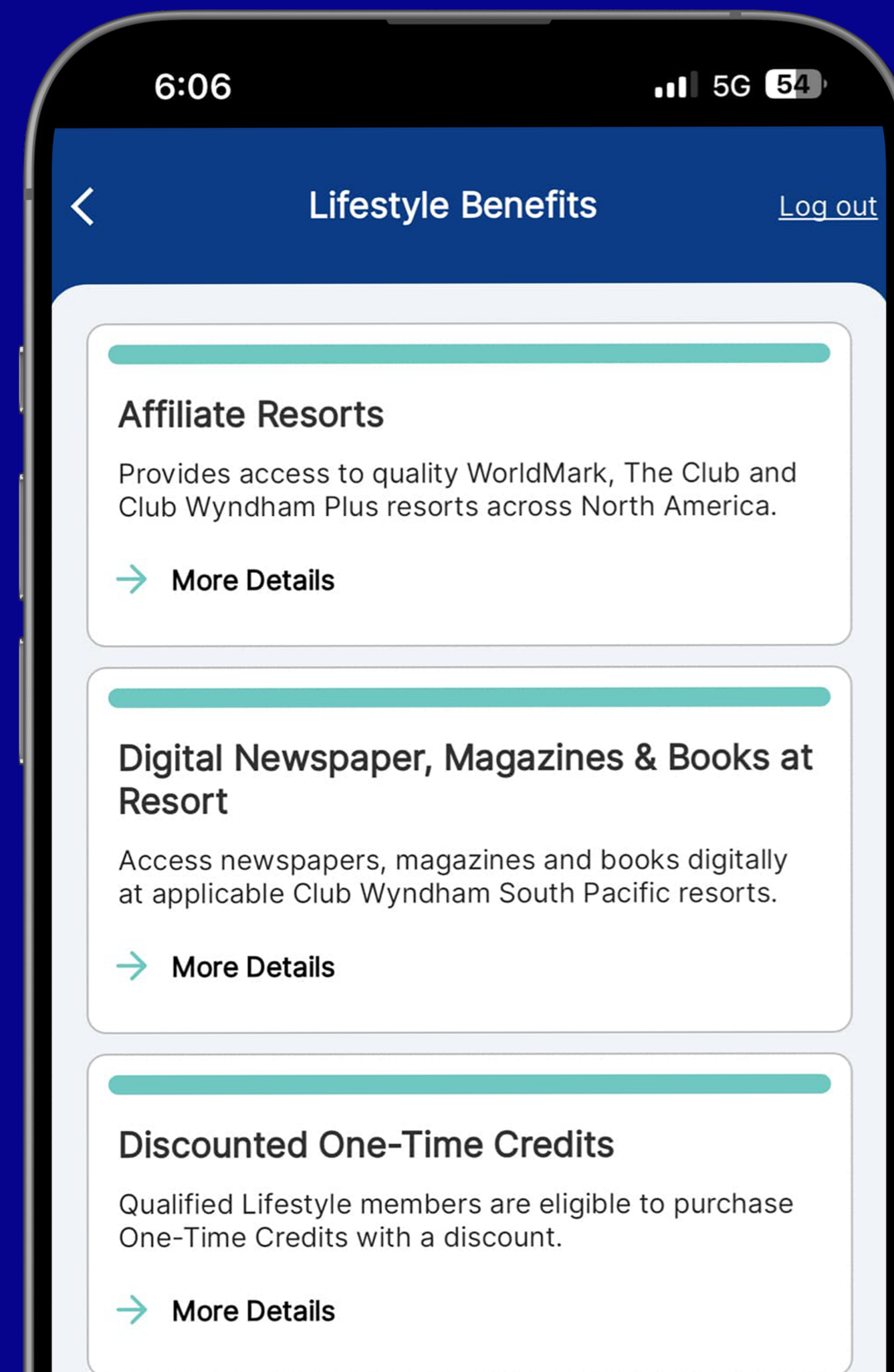
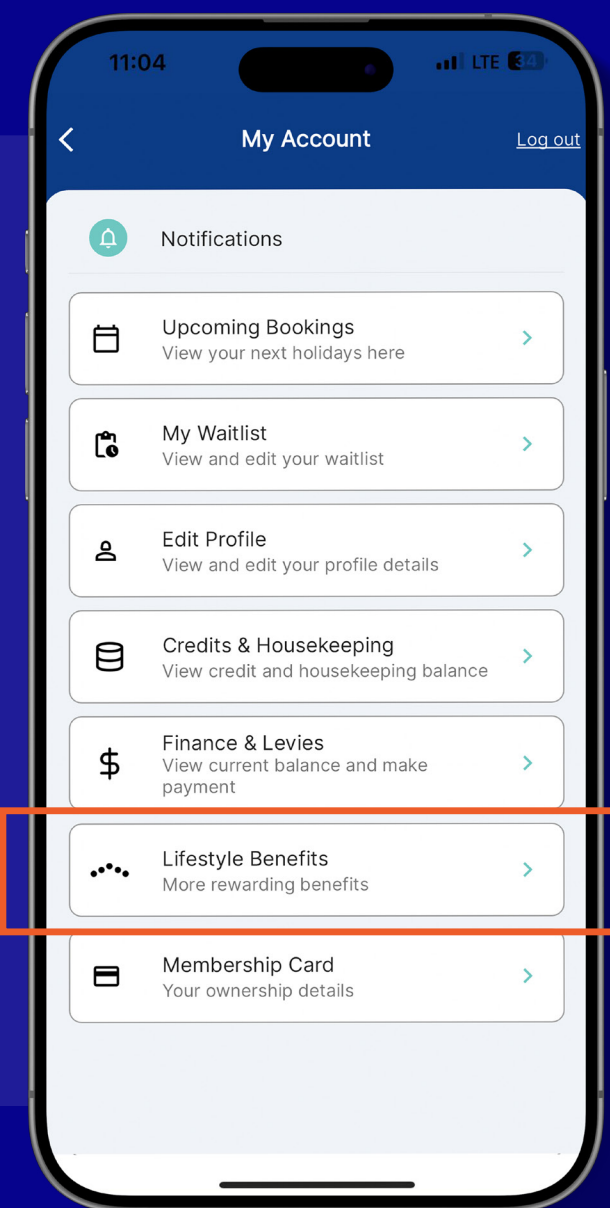


MY ACCOUNT

Are you a Lifestyle by Wyndham member?
Find out more about what you are entitled to by tapping
“Lifestyle Benefits” on the **“My Account”** menu.

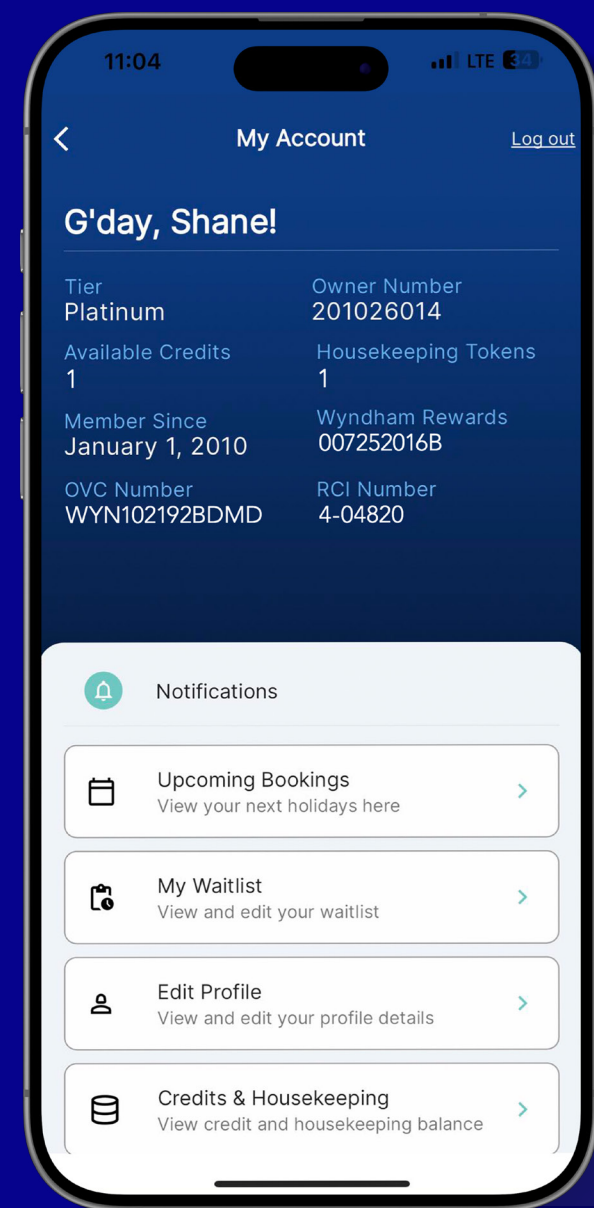


Scroll down

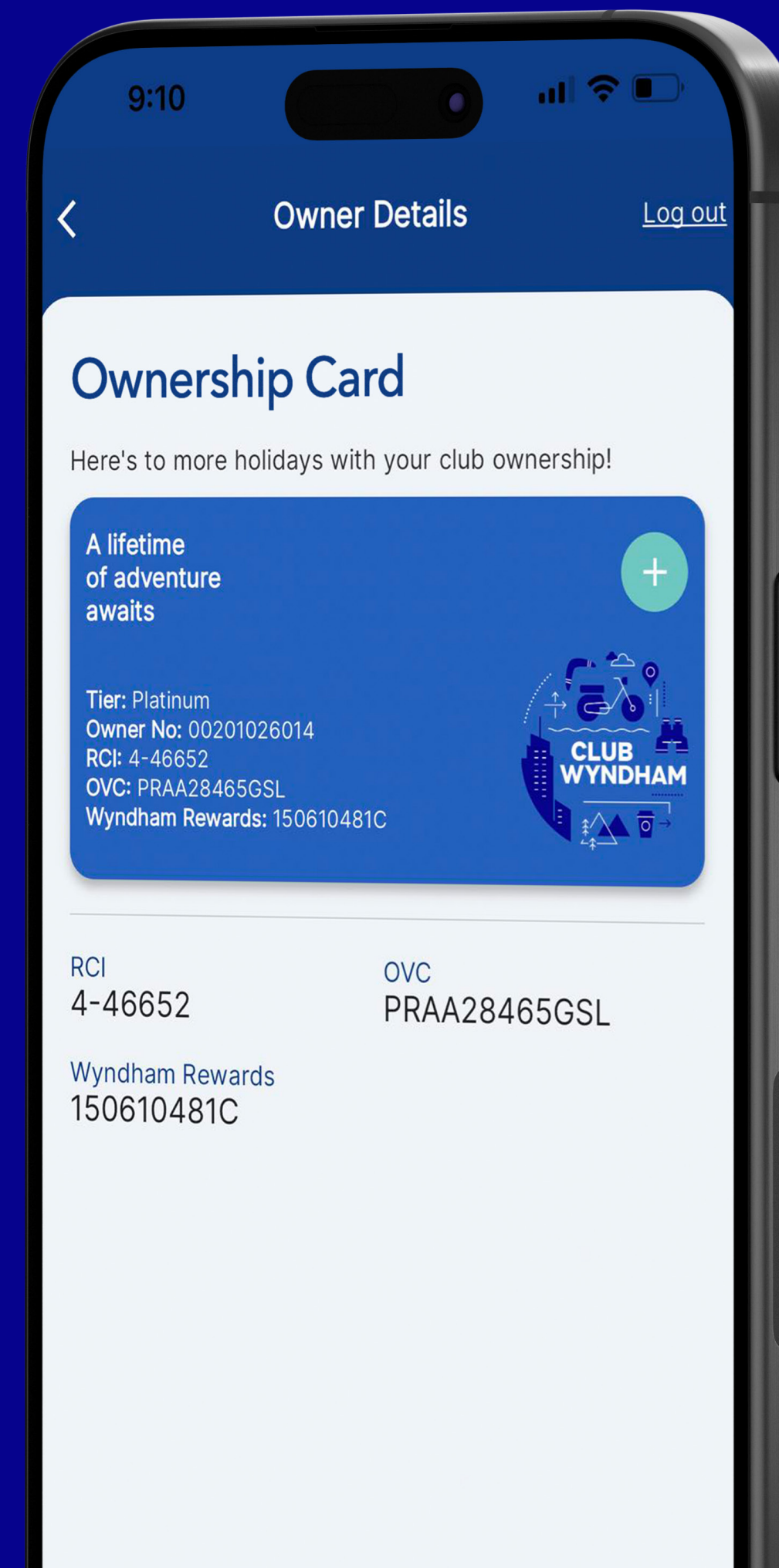
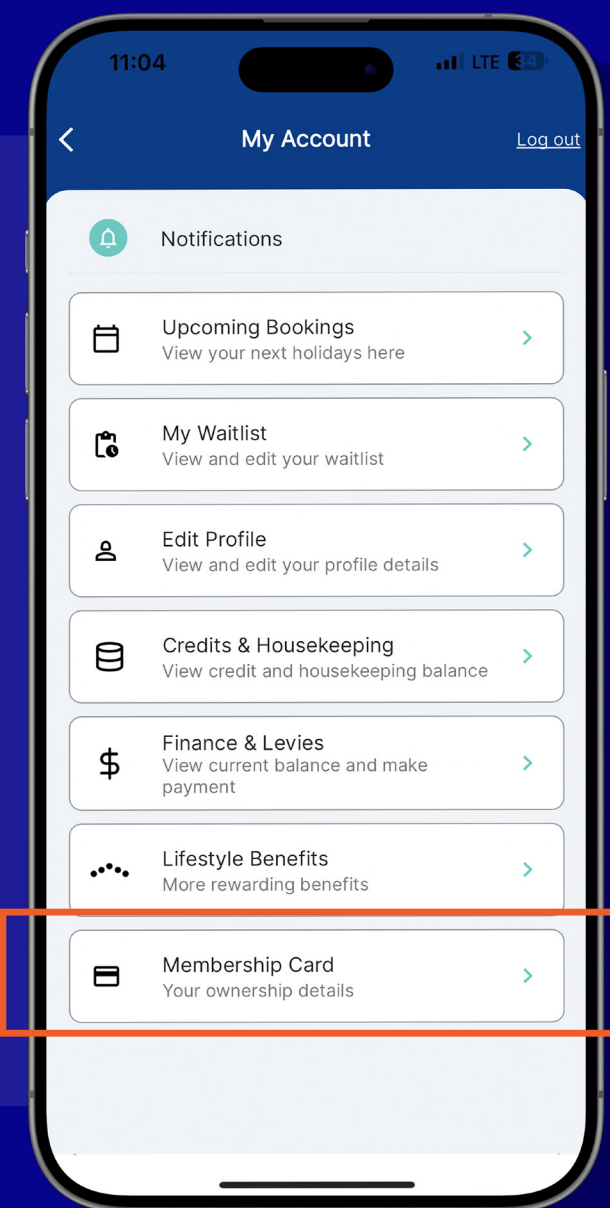


MY ACCOUNT

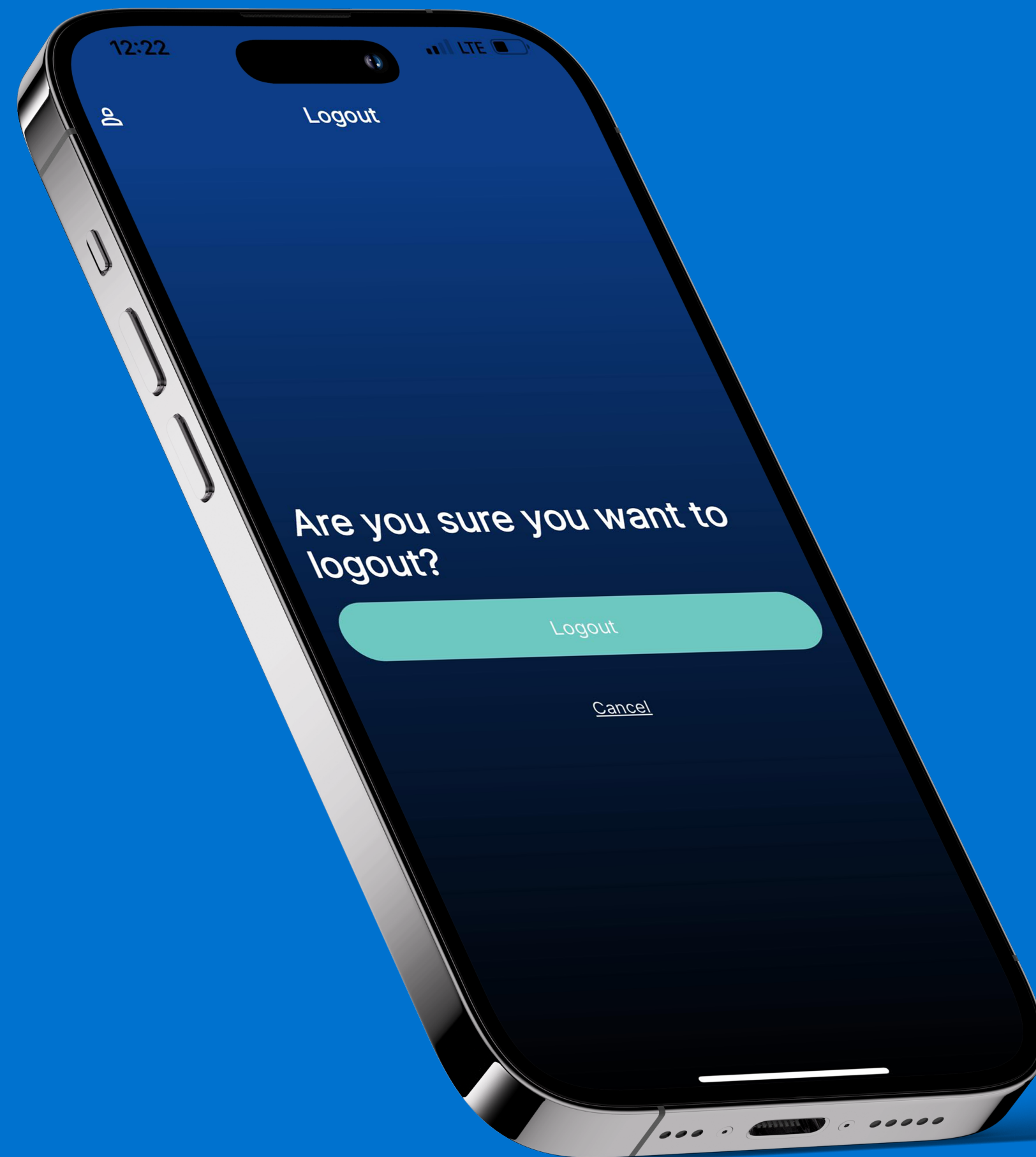
The last option on the **“My Account”** menu is your membership card. Tapping **“Membership Card”** will allow you to see it.



Scroll down



LOGOUT



Finally, once you have done what you set out to do, don't forget to log out! You can do this by tapping

Logout