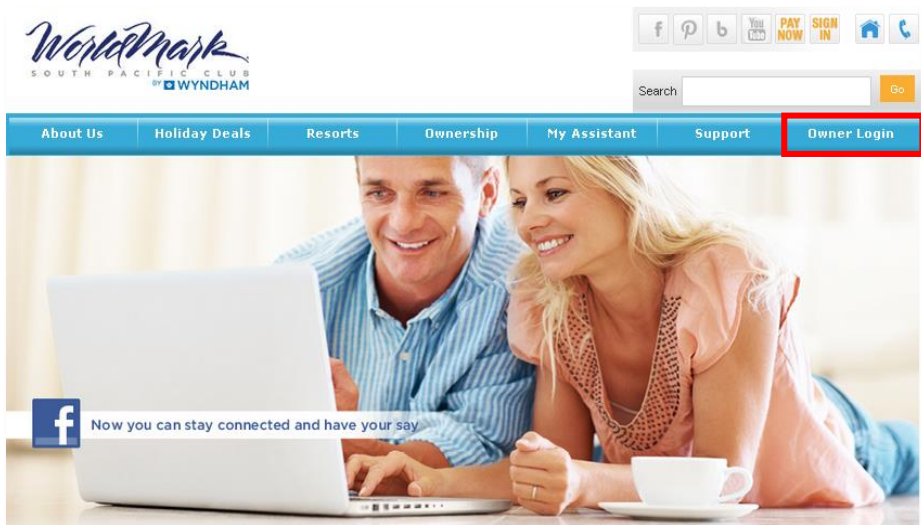


RCI is a timeshare exchange company which gives WorldMarkSP Owners the opportunity to exchange to other timeshare properties around the world. RCI has over 3.8 million members who are all timeshare Owners of some sort. RCI has over 4,300 affiliated resorts in more than 110 countries, so there's lots of flexibility and choice when travelling through RCI. Privileges members are automatically enrolled as RCI members upon signing up to Privileges membership. An RCI membership number is printed on your WorldMarkSP Owner Card – the card can take up to 6 weeks to be posted from account activation with WorldMarkSP. WorldMarkSP Premier Owners can join RCI by paying an annual fee.

How To Login

You can access your RCI account via your WorldMarkSP Owner website, without having to login twice, or remember two passwords! You can login by following the below steps:

- Login to your WorldMarkSP website at www.worldmarksp.com



- Once logged in, you will see the Holiday Planning page

- The menu list is on the left side - click on “RCI Exchange”

The screenshot shows the RCI Online Owner Fact Sheet interface. At the top, there is a navigation bar with tabs: About Us, Holiday Deals, Resorts, Ownership, My Assistant, and Support. On the left side, there is a vertical menu with various options. The 'RCI Exchange' option is highlighted with a red box. The main content area is titled 'Holiday Planning Privileges' and contains information about holiday plans, contact numbers for Australian, New Zealand, and Fijian owners, and a search form with 'Step 1' and 'Step 2' sections.

- An information page appears with information regarding RCI – click on “Click here to book an RCI Reservation”

The screenshot shows the RCI Online Owner Fact Sheet interface. At the top, there is a navigation bar with tabs: About Us, Holiday Deals, Resorts, Ownership, My Assistant, and Support. On the left side, there is a vertical menu with various options. The 'RCI Exchange' option is highlighted with a red box. The main content area is titled 'Confirm First – Preferred Booking Method' and contains information about WorldMark's unique credit-based system, Instant Exchange, Spacebank, and Frequently Asked Questions. At the bottom, there is a button labeled 'Click here to book an RCI Reservation' which is highlighted with a red box.

- A Terms and Conditions box will appear – click “Accept” once you have read the Terms and Conditions which explain that the you are leaving the WorldMarkSP website and heading to the RCI

Privileges

RCI Online Owner Fact Sheet

website

Terms and Conditions

- You are about to leave the WorldMarkSp.com website and go to a third party site.
- If you return to WorldMarkSp.com you may need to sign in again due to account inactivity.
- Your WorldMark account will not be debited for any RCI Reservation(s) for up to 2 business days.
- A WorldMark Housekeeping Fee will be assessed on each RCI Reservation.

- Another Terms and Conditions page will appear – tick the box accepting the terms and conditions, then click “OK”

RCI *WorldMark*
SOUTH PACIFIC CLUB WYNDHAM

Terms And Conditions

Please read the Terms And Conditions and check the Terms And Conditions checkbox to continue...

You are about to enter the RCI, LLC (operating as Resort Condominiums International, LLC in CO, IN, NC, NJ, NV and OH) Web Site (the "Website"). The Website is governed by and made available to you subject to the Web Site Terms Of Use and Privacy Policy. By clicking the "Accept" button, you acknowledge and agree that you are leaving the current website and proceeding to the Website, and that you accept the Website Terms of Use and Privacy Policy.

I Accept The Terms And Conditions.

- The RCI website will appear, and you will be already logged into your account:

WELCOME, ★ MY FAVORITES | HELP | SIGN OUT

RCI *WorldMark*
SOUTH PACIFIC CLUB WYNDHAM

HOME | RCI EXCHANGE VACATIONS | VACATION IDEAS

MY ACCOUNT | MY FAVORITES | QUICK SEARCH | SEARCH BY MAP | FEATURED

AUSTRALIA

0
wap@rci.com
Club ID |

Travel Window	Total Credit
	0

[View Credit Details / Edit Account](#)

Planning your next trip?
Check out our Vacation Ideas section for some inspiration!

[Learn More](#)

Account Information

When you log into your RCI account, you can view the following:

This information is correct at time of creation in September 2018 and is subject to change without notice.
Document Owner: Privileges Manager



RCI Online Owner Fact Sheet

- Account details
- Vacation Credits that have been deposited into RCI's Spacebank
- All Held and Confirmed reservations
- Vacation history and;
- Current Ongoing Searches that have been requested

Ongoing Search

If the holiday you wish to book is unavailable, you can start a free **Ongoing Search**.

Ongoing Search allows you to search for:

- Certain resorts
- Room types and;
- Date ranges

The Ongoing Search searches for availability 24 hours a day, seven days a week and is completely free to use.

You have **priority access** meaning your Ongoing Search requests are prioritised when newly deposited weeks become available for you to book.

You can have **multiple** Ongoing Searches at a time, and no transfer of Vacation Credits is required when searching for a resort (Vacation Credits are only required if a resort becomes available and you confirm the reservation with an RCI consultant).

If availability is found for your requested holiday, RCI will contact you with the details. You then have 24 hours to confirm the reservation.

An Ongoing Search cannot be requested for Split Week or Nightly Stay reservations as the Ongoing Search only searches for seven night stays.

How to request an Ongoing Search

- On the RCI website, click on “Search by Map”:

The screenshot shows the RCI website interface. At the top, there are navigation links for HOME, RCI EXCHANGE VACATIONS, and VACATION IDEAS. Below the navigation, there are four tabs: MY ACCOUNT, MY FAVORITES, QUICK SEARCH, and SEARCH BY MAP. The 'SEARCH BY MAP' tab is highlighted with a red box. Below the tabs is a world map. To the right of the map is a promotional banner for 'Planning your next trip?' with a 'Learn More' button. Below the map is a blue banner that reads 'Saving and Extending Credits lets you enjoy your Credits, your way.'

- When you search for a resort which does not have availability, the Ongoing Search option will appear.
- You can select the “Add ongoing search request” then follow the options to complete the search request:

The screenshot shows the RCI website search results page. At the top, there is a breadcrumb trail: Home » Exchange Vacations » Results. Below this is the search title: Search for a Vacation 834 Resorts (24666 available units). There are three radio button options: All Exchange Inventory (selected), Extra Vacation Only, and Last Call Only. Below these are two buttons: Update Search and New Search. On the left, there is a section titled 'How you got here' with a list of filters: All available RCI vacations, Location (selected), and Europe (selected). Below this is a 'Save This Search >>' link. On the right, there is a search icon and a text box that says 'Didn't find what you were looking for? Tell us more about your vacation request and we'll let you know when we find a match!'. Below this text box is a red box containing the text 'Add ongoing search request'.

- Once on the Ongoing Search page, simply select:

- The **region** and **subregion** which you wish to travel to, or if you have a specific resort that you wish to travel to you can enter the **Resort ID** in the Resort ID selections box:



Ongoing Search

Destination

Region selections

Region	Sub Region	Check-In Date Range
Region1		
CENTRAL U.S.	TEXAS: DALLAS AREA	12-Apr-2018 - 19-Apr-2018
Region2 (optional)		
NORTHERN EUROPE	FRANCE: PARIS AREA	23-Mar-2018 - 30-Mar-2018

- Then choose the **date range** in which you wish to travel:

Resort Id selections

You may enter up to 48 Resort IDs separated by commas. (Example: 0838, 1475, ...)

Check-In Date Range	Resort ID(s)	Remove
7-Apr-2018 - 14-Apr-2018	<input type="text"/>	x

[Add more checkin dates](#)

- Select the room types and if required, the day of the week you wish to check in:

Accommodations

Note: These accommodations apply to all of your above destination/resort choices.

Sleeps:

Room Types:

Check-In Day of the Week: S M T W Th F S

Disability Access Required: If you need a handicapped accessible unit, please call the resort prior to submitting this reservation. RCI cannot guarantee assignment of handicapped accessible units.

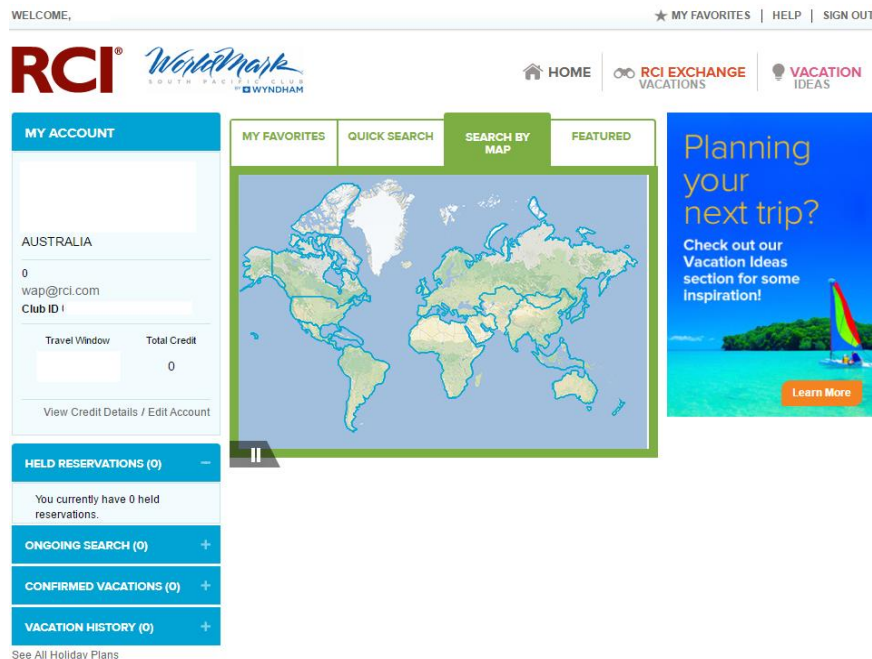
- Click "Continue" and the system will search 24 hours, seven days a week, and if availability is found the RCI team will contact you.

How to Book

Once you login to your RCI account, you can browse resorts, search for availability and confirm reservations.

To begin, you can follow the below steps:

- In the middle section of the RCI home page you can view:
 - Your favorited searches
 - Complete a quick search or;
 - Search via the map



- To confirm a reservation, select where you would like to travel through 'Quick Search' or the 'Map'
- You will see a list of all the destinations in the area selected

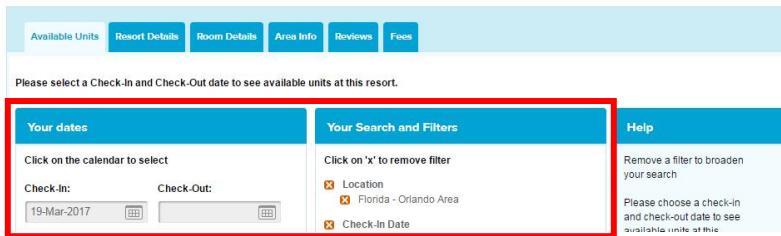
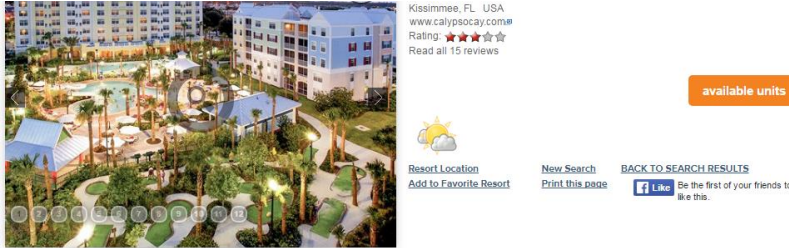
- On the left hand side, you can filter the selection a number of different ways

- Once a resort has been chosen, simply click on the image of the resort and a new webpage will appear. This is where you can:
 - Read reviews
 - View resort information and;
 - View photos of the resort
- When you are happy with the resort, click on “available units” to check availability and make a booking:



RCI Online Owner Fact Sheet

- The booking page looks like this:



- Select when you would like to travel and then confirm your reservation!

Owner Contact Information

Privileges members can visit www.privilegesbywyndham.com.au or call the below phone numbers for additional information about the program benefits.

Contact Team	Country/Region	Contact Number	Service Hours (Local Time)	
			Mon-Fri	Sat-Sun
Owner Services	Australia	1300 850 160	AEST 7:30am - 8pm AEDT 8:30am - 9pm	AEST 8:30am – 4:30pm AEDT 9:30am – 5:30pm
Owner Services	New Zealand	0800 850 160	NZST 9:30am - 10pm NZDT 10:30am – 11pm	NZST 10:30am – 6:30pm NZDT 11:30am – 7:30pm
RCI	Australia	1300 737 667	AEST 8:00am – 7:00pm AEDT 9:00am – 8:00pm	AEST 8:00am – 2:00pm AEDT 9:00am – 3:00pm
RCI	New Zealand	0800 737 667	NZST 10:00am - 9pm NZDT 11:00am – 10pm	NZST 10:00am - 4pm NZDT 11:00am – 5pm

This information is correct at time of creation in September 2018 and is subject to change without notice.
Document Owner: Privileges Manager