



## RCI Elite Benefits Owner Fact Sheet

RCI is a timeshare exchange company which gives WorldMarkSP Owners the opportunity to exchange to other timeshare properties around the world. RCI has over 3.8 million members who are all timeshare Owners of some sort. RCI has over 4,300 affiliated resorts in more than 110 countries, so there's lots of flexibility and choice when travelling through RCI. Privileges members are automatically enrolled as RCI members upon signing up to Privileges membership. An RCI membership number is printed on your WorldMarkSP Owner Card – the card can take up to 6 weeks to be posted from account activation with WorldMarkSP. WorldMarkSP Premier Owners can join RCI by paying an annual fee.

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### **What Are RCI Elite Benefits?**

RCI Elite Benefits provides four key membership enhancements, which are offered exclusively by RCI to Privileges Elite members and above, including discounts on exchanges, complimentary Guest Certificates, Spacebank extensions and RCI Cancellation Protection.

**Please Note:** These benefits are not available when exchanging online and may only be redeemed by contacting RCI by phone.

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### **Discount Exchanges**

Privileges Elite members and above receive ongoing discounts each time you make an exchange with your Vacation Credits from your WorldMarkSP Ownership account to your RCI account.

This offer is available by contacting an RCI consultant over the phone only.

You must request the discount at time of making the exchange with an RCI Consultant.

The discounts are currently:

<b>Membership</b>	<b>Discount</b>
Privileges Elite	\$10 off
Privileges Diamond	\$20 off
Privileges Platinum	\$30 off
100 Club	\$40 off

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### **Guest Certificates**

You can share the fun of RCI holidays with friends and family by giving a free Guest Certificate to your loved ones. You receive one complimentary Guest Certificate once per calendar year, which is valued at AU\$30.

*This information is correct at time of creation in October 2018 and is subject to change without notice.*  
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To book using a Guest Certificate, you must call an RCI Consultant, confirm a reservation and add the Guest Certificate to the booking, which allows you to add your friends/family members name to the reservation – therefore the friends/family members can travel on the reservation instead of yourself.

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### **Spacebank Extension**

Spacebank extension provides a free three-month extension when you are Spacebanking your Vacation Credits. Vacation Credits can usually be banked in the Spacebank for up to two years, therefore the Spacebank extension allows Vacation Credits to be banked for up to two years and three months in total. To utilise this extension, you must call an RCI Consultant and request the extension.

This benefit can be used once every Anniversary Year.

**Please Note:** You must book and travel within the Spacebanked period.

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### **RCI Cancellation Protection**

If you have to cancel your holiday due to any circumstances, you can call an RCI Consultant who will waive the cancellation fee on your booking, when cancelled more than 45 days in advance.

This benefit can be used once per calendar year.

### **Owner Contact Information**

Privileges members can visit [www.privilegesbywyndham.com.au](http://www.privilegesbywyndham.com.au) or call the below phone numbers for additional information about the program benefits.

Contact Team	Country/Region	Contact Number	Service Hours (Local Time)	
			Mon-Fri	Sat-Sun
Owner Services	Australia	1300 850 160	AEST 7:30am - 8pm AEDT 8:30am - 9pm	AEST 8:30am – 4:30pm AEDT 9:30am – 5:30pm
Owner Services	New Zealand	0800 850 160	NZST 9:30am - 10pm NZDT 10:30am – 11pm	NZST 10:30am – 6:30pm NZDT 11:30am – 7:30pm
RCI	Australia	1300 737 667	AEST 8:00am – 7:00pm AEDT 9:00am – 8:00pm	AEST 8:00am – 2:00pm AEDT 9:00am – 3:00pm
RCI	New Zealand	0800 737 667	NZST 10:00am - 9pm NZDT 11:00am – 10pm	NZST 10:00am - 4pm NZDT 11:00am – 5pm

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