

Domestic & International COVID-19 Cancellation Policy				
All cancellations that are covered by one of the below policy will be refunded by overriding cancellation.				
State	Policy Covers	Stay dates	Cancel up to	Reservations not covered
Victorian Owners	Victorian owners subject to NSW border restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after December 20, 2020 will be subject to the standard cancellation policy.
	Victorian owners subject to WA border restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after January 4, 2021 will be subject to the standard cancellation policy.
	Victorian owners subject to declared hotspot restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after January 4, 2021 will be subject to the standard cancellation policy.
New South Wales Owners	NSW owners subject to local and interstate border restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after December 18, 2020 will be subject to the standard cancellation policy.
	NSW owners subject to Greater Brisbane Hotspot restrictions or returning restrictions.	Up to January 31, 2021	24 hours prior to check-in	Reservations made after January 8, 2021 will be subject to the standard cancellation policy.
Queensland Owners	QLD owners subject to NSW border restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after December 20, 2020 will be subject to the standard cancellation policy.
	QLD owners subject to declared hotspot restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after December 20, 2020 will be subject to the standard cancellation policy.
	QLD owners subject to Greater Brisbane Hotspot restrictions.	Up to January 31, 2021	24 hours prior to check-in	Reservations made after January 8, 2021 will be subject to the standard cancellation policy.
Tasmanian Owners	Tasmanian owners subject to NSW border restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after December 20, 2020 will be subject to the standard cancellation policy.
	Tasmanian owners subject to declared hotspot restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after December 20, 2020 will be subject to the standard cancellation policy.
	Tasmanian owners subject to Greater Brisbane Hotspot restrictions or returning restrictions.	Up to January 31, 2021	24 hours prior to check-in	Reservations made after January 8, 2021 will be subject to the standard cancellation policy.
South Australian Owners	South Australian owners subject to NSW border restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after December 20, 2020 will be subject to the standard cancellation policy.
	SA owners subject to declared hotspot restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after December 20, 2020 will be subject to the standard cancellation policy.
	SA owners subject to Greater Brisbane Hotspot restrictions.	Up to January 31, 2021	24 hours prior to check-in	Reservations made after January 8, 2021 will be subject to the standard cancellation policy.
Australian Capital Territory Owners	ACT owners subject to NSW border restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after December 20, 2020 will be subject to the standard cancellation policy.
	ACT owners subject to declared hotspot restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after December 20, 2020 will be subject to the standard cancellation policy.
Northern Territory Owners	NT owners subject to NSW border restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after December 20, 2020 will be subject to the standard cancellation policy.
	NT owners subject to declared hotspot restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after December 20, 2020 will be subject to the standard cancellation policy.
	NT owners subject to Greater Brisbane Hotspot restrictions or returning restrictions.	Up to January 31, 2021	24 hours prior to check-in	Reservations made after January 8, 2021 will be subject to the standard cancellation policy.
Western Australia Owners	Western Australian owners subject to NSW border or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after December 18, 2020 will be subject to the standard cancellation policy.
	Western Australia owners subject to VIC border restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after January 4, 2021 will be subject to the standard cancellation policy.
	Western Australia owners subject to declared hotspot restrictions, or returning restrictions	Up to January 31, 2021	24 hours prior to check-in	Reservations made after January 4, 2021 will be subject to the standard cancellation policy.

	Western Australia owners subject to QLD border restrictions or returning restrictions.	Up to January 31, 2021	24 hours prior to check-in	Reservations made after January 8, 2021 will be subject to the standard cancellation policy.
New Zealand Owners	New Zealand owners for all domestic resort stays	Reservations are now subject to standard cancellation guidelines		
International Stays	All owners who reside outside the country of the resort location	Up to January 31, 2021	15 days prior to check in	Reservations made after July 8, 2020 will be subject to the standard cancellation guidelines.
International Resorts Closures	All stays at Club Wyndham Denarau Island All Stays at Club Wyndham Normandy All Stays at Club Wyndham Tuscany All stay at Club Wyndham Bavaria	Up to January 31, 2021	All stays to be cancelled prior to check in	All reservations made for stays in January 2021 will be covered under this policy

Last updated 12.01.2021