

Lifestyle by Wyndham Mobile App

CONCEPT:

The Lifestyle by Wyndham app that brings your offers to life on your smartphone. Saving you up to 70% off a range of great benefits and discounts on travel, restaurants, beauty, experiences, shopping, eGift cards, and a whole lot more from nationwide suppliers.

APP FEATURES:

- ✓ Buy and redeem deals directly from your mobile device
- ✓ Search and redeem offers by name, type and location
- ✓ Find discounts and special offers near you
- ✓ Online shopping is easy with a search function, category pages and brand filters
- ✓ Search by name, location or dining category
- ✓ Phone to make a booking directly from your search result
- ✓ Get directions by tapping on the address within each offer
- ✓ Purchase discounted eGift cards and movie tickets right from the palm of your hand
- ✓ Get notified of new deals through push notifications

Download the Lifestyle by Wyndham app for free* and start saving!

ELIGIBLE TO: Club Wyndham Owners, Discovery by Wyndham members and employees of Wyndham Destinations

OWNER LOGIN AND SIGN UP PROCESS:

- 1. Download the 'Lifestyle by Wyndham' app via the <u>App Store</u> for iOS or the <u>Google Play Store</u> for Android.
- 2. Sign Up prior to logging in for the first time
 - a. Select 'Club Wyndham Owner'
 - b. Enter your owner number
 - c. Tick 'I have read and accept Wyndham Program Guidelines' Checkbox
 - d. Click Sign Up
- 3. Login using your Owner number & password Your login details are the same as your <u>Club Wyndham South</u> <u>Pacific Login</u>
- **4.** Search from a range of discounted products and services, choose your product/service and review steps to redeem the offer

FAQ:

How do I access my Lifestyle by Wyndham Mobile app?

SIGN UP		LOG IN	
1. 2. 3. 4.	Click Sign Up Select 'Club Wyndham Owner' Enter your owner number Tick 'I have read and accept Wyndham Program Guidelines' Checkbox	 Enter your owner number and password - Your login details are the same as your <u>Club Wyndham South</u> <u>Pacific Login</u> Click Size In 	
5.	Click Accept	2.	

What is my password?

Your password is the same as your Club Wyndham South Pacific login password

What if I have forgotten my password?

Your login details are the same as your Club Wyndham South Pacific Login. Forgot your password? Visit the Club Wyndham website and select 'I forgot my password'

My Lifestyle by Wyndham Mobile app freezes, crashes and won't load on my Android phone.

1. Force quit the app, then open it again Android phone; Force stop the app

You can usually force stop an app through your phone's Settings app. Settings can vary by phone.

- 2. Restart your device
 - 1. On most phones, press your phone's Power button for about 30 seconds or until your phone restarts.
 - 2. You might need to tap Restart \bigcirc .
- 3. Reinstall Lifestyle by Wyndham app

Uninstall and re-install Lifestyle by Wyndham app Uninstall and re-install app

4. Check for updates

Make sure that your device has the latest software version.

- 1. On your phone, open the Google Play Store app 🛃.
- 2. Tap Menu \equiv > My apps & games.
- 3. Apps with available updates are labeled "Update."
- 4. If an update is available, tap Update.
- 5. If more updates are available, tap Update all.
- 5. Contact Lifestyle by Wyndham

If you're having an issue with the app please contact the Lifestyle by Wyndham team on the below contact details

My Lifestyle by Wyndham Mobile app unexpectedly quits, stops responding or won't open on my IOS phone

- Force quit the app, then open it again iPhone, iPad, iPod touch; Force the app to close. After you confirm your internet connection is working, click on the app again and see if the app loads properly.
 Postart your device
- 2. Restart your device Restart your <u>iPhone</u>, <u>iPad</u>, <u>iPad touch</u>
- 3. Reinstall Lifestyle by Wyndham app

iPhone, iPad, iPod touch: Open the Settings app. Tap General, then tap iPhone Storage (or iPad Storage). Tap the affected app, then tap Offload app. Tap Offload app again. Wait a moment for the app to offload, then tap Reinstall App.

4. Check for updates

Make sure that your device has the latest version of $\underline{\mathsf{iOS}}$. Then check for app updates

Contact Lifestyle by Wyndham
 If you're having an issue with the app please contact the Lifestyle by Wyndham team of the below contact details

How to contact us?

Hours of operation are Mon to Fri: 9am - 5pm AEST

GENERAL ENQUIRIES

Australia: 1800 603 686 New Zealand: 0800 442 484 Email: <u>lifestyle@wyn.com</u>