

Fun Time Owner Fact Sheet

Fun Time allows Club Wyndham South Pacific owners and Privileges members the option to pay a very attractive cash rate per credit towards reservations at Club Wyndham South Pacific or Associate resorts.

<u>Access</u>

Who has access to Fun Time?

Fun Time is available to all owners of Club Wyndham South Pacific. As a Privileges member you are entitled to additional Fun Time benefits.

Can I book a Fun Time reservation for friends/family?

Yes, standard guest (friend/family) booking guidelines apply, therefore you may book on behalf of your friends/family.

<u>Book</u>

How can I book Fun Time?

You can book online at clubwyndhamsp.com. The system will give you the option to pay cash with the Fun Time rate rather than using credits. Alternatively, you may contact the Club Wyndham South Pacific Owner Services team on AU: 1300 850 160 NZ: 0800 850 160 FJ: 008 003 263 or email them at <u>owner.reservations@wyn.com</u>.

How far in advance can Fun Time be booked?

The booking window depends on your Privileges tier. Please see below:

Privileges Tier	Booking Window	
Premier Owner	3 months in advance	
Privileges Standard	6 months in advance	
Privileges Elite	8 months in advance	
Privileges Diamond	10 months in advance	
Privileges Platinum	12 months in advance	
100 Club	13 months in advance	

Resorts located in Australia and New Zealand

Exotic Resorts (International)

Privileges Tier	Booking Window
Premier Owner	8 months in advance
Privileges Standard	8 months in advance
Privileges Elite	8 months in advance
Privileges Diamond	10 months in advance

All information is correct at time of creation on 1 June 2020 and is subject to change at any time. Document Owner: Privileges Management



Fun Time Owner Fact Sheet

Privileges Platinum	12 months in advance
100 Club	13 months in advance

Can I book with Fun Time and at a later date change the booking to Vacation Credits?

There will be a 48 hour waiting period between a cancellation of a Fun Time reservation and a new reservation using Vacation Credits if the new reservation is for the same location, booking period and room type.

Can I book with Vacation Credits and at a later date change the booking to Fun Time?

There will be a 48 hour waiting period between a cancellation of a vacation credit reservation and a new reservation using Fun time if the new reservation is for the same location, booking period and room type.

Can I combined Fun Time with my Vacation Credits to confirm a reservation?

Yes. If you do not have sufficient Vacation Credits to complete a reservation a Club Wyndham South Pacific or Associate resort, you are able to use Fun Time to pay for the remaining balance.

How many times can I book with Fun Time?

You can use Fun Time to book up to your annual credit amount per anniversary year (based on book date). There is a limit on the number of Fun Time reservations allowed on your account at one time. Please see below:

Privileges Tier	Fun Time Bookings at One Time
Premier Owner	One Fun Time Booking
Privileges Standard	Three Fun Time Bookings
Privileges Elite	Three Fun Time Bookings
Privileges Diamond	Unlimited Fun Time Bookings (weekend restrictions apply)
Privileges Platinum	Unlimited Fun Time Bookings (weekend restrictions apply)
100 Club	Unlimited Fun Time Bookings (weekend restrictions apply)

Are there minimum and maximum nights per stay?

Yes. There is a minimum of two nights required and a maximum of fourteen nights per reservation. Standard weekend-only rules and booking guidelines will apply i.e. if booking Red season more than 9 months in advance a minimum of 7 nights will apply.

Are there maximum weekend-only booking limits?

Yes. Please see below:

Privileges Tier	Maximum no. weekend-only bookings
Premier Owner	One per 6,000 credits owned per calendar quarter
Privileges Standard	One per 6,000 credits owned per calendar quarter

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Fun Time Owner Fact Sheet

Privileges Elite	One per 6,000 credits owned per calendar quarter
Privileges Diamond	Unlimited Fun Time Bookings (weekend restrictions apply)
Privileges Platinum	Unlimited Fun Time Bookings (weekend restrictions apply)
100 Club	Unlimited Fun Time Bookings (weekend restrictions apply)

Can I spread a Fun Time booking across two resorts?

No. A second resort will be treated as a second booking.

What if I need to cancel my Fun Time reservation?

Fun Time bookings may be cancelled without penalty by email, written or telephone notice, which must be received within the following time periods:

- For Bookings made 13 months to 61 days in advance, Cancellations will be accepted 30 days prior to arrival date
- For Bookings made 60 days to 15 days in advance, Cancellations will be accepted 10 days prior to arrival date
- For Bookings made 14 days to 48 hours in advance, Cancellations will be accepted 48 hours prior to arrival date
- For Bookings made 48 hours to 0 hours in advance, No cancellation allowed

Eligible Resorts

Which resorts are eligible for Fun Time?

All Club Wyndham South Pacific resorts and Associate resorts.

Are last minute bookings eligible for Fun Time?

Yes.

Payment

How is Fun Time calculated?

The Fun Time rate is subject to change and is currently AU 9 cents per credit (inclusive of housekeeping and tax).

Does Fun Time cover resort taxes and GST?

No. Additional occupancy taxes, fees or charges may apply.