



## **CLUB WYNDHAM ASIA Access Owner Fact Sheet**

CLUB WYNDHAM ASIA Access is a Privileges benefit available exclusively to Privileges Elite, Diamond, Platinum and 100 Club members, opening up a world of luxurious travel options in sought-after destinations across Asia.

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### **Access**

#### **Who has access to CLUB WYNDHAM ASIA resorts?**

CLUB WYNDHAM ASIA Access is offered exclusively to eligible Privileges Elite, Diamond, Platinum and 100 Club members.

#### **Am I able to book CLUB WYNDHAM ASIA resorts for guests?**

Yes. Guest bookings have the same guidelines as Privileges Elite, Diamond, Platinum and 100 Club member bookings, therefore guests will receive access to stays at CLUB WYNDHAM ASIA resorts.

#### **Can CLUB WYNDHAM ASIA resorts be found as Grab It deals?**

No, as Grab It deals are only available for WorldMark South Pacific Club resorts and selected Associate resorts.

#### **Can I use Bonus Time, Fun Time or One Time Credits for CLUB WYNDHAM ASIA resorts?**

No, these benefits are not accepted for CLUB WYNDHAM ASIA.

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### **Trialing**

#### **Can I trial another Privileges tier and gain access to CLUB WYNDHAM ASIA?**

Yes. Any Privileges members who are trialing Privileges Elite, Diamond or Platinum membership receive access to CLUB WYNDHAM ASIA.

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### **Use**

#### **What CLUB WYNDHAM ASIA resorts do I have access to?**

Currently, Privileges Elite, Diamond, Platinum and 100 Club members have access to a One Bedroom Pool Suite (sleeps 2) at Wyndham Grand Phuket Kalim Bay. CLUB WYNDHAM ASIA is a new Club that is currently growing their member base. As CLUB WYNDHAM ASIA grows, you will have access to additional rooms and resorts over and above the WorldMark South Pacific Club.

#### **What are the booking windows for CLUB WYNDHAM ASIA resorts?**

The following table outlines the booking windows for Privileges Elite members and above:

*All information is correct at time of creation in June 2019 and is subject to change at any time.*  
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Membership Tier	Booking Window
Privileges Elite	Up to 9 months
Privileges Diamond	Up to 9 months
Privileges Platinum	Up to 11 months
100 Club	Up to 11 months

### How many times can I book CLUB WYNDHAM ASIA resorts?

There are no limitations to the quantity of CLUB WYNDHAM ASIA reservations, however booking guidelines do apply.

### Are there minimum or maximum nights' stay when booking CLUB WYNDHAM ASIA resorts?

There are no minimum or maximum nights' stay when using Credits to book CLUB WYNDHAM ASIA resorts.

### What Credit types can be used to book CLUB WYNDHAM ASIA resorts?

You can use Privileges Qualified Credits to book CLUB WYNDHAM ASIA resorts.

### Are there additional fees when booking CLUB WYNDHAM ASIA resorts?

A Housekeeping token or fee is required at the time of booking. You are also responsible for any taxes payable in connection with a reservation at CLUB WYNDHAM ASIA resorts.

### What is the cancellation policy around CLUB WYNDHAM ASIA reservations?

The cancellation provisions set out below shall apply for the cancellation of a reservation at CLUB WYNDHAM ASIA resorts. You may cancel reservations at CLUB WYNDHAM ASIA resorts without penalty by providing an email, written or telephone notice, which must be received within the following time periods:

For Reservations Made	No Later Than
61 days to 14-months in advance	30 days before check-in
15 days to 60 days in advance	10 days before check-in
48 hours to 14 days in advance	48 hours before check-in
0 hours to 48 hours in advance	No refund

### How can I cancel a CLUB WYNDHAM ASIA reservation?

You may contact your WorldMark Owner Services team on 1300 850 160 (AU) or 0800 850 160 (NZ) or

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via email at [owner.services@wyn.com](mailto:owner.services@wyn.com) to cancel a reservation. Alternatively, you can also cancel reservations online at [www.worldmarksp.com](http://www.worldmarksp.com) and click 'Reservation History' on the left side menu.