

Domestic COVID-19 Cancellation Policy

*All cancellations that are covered by one of the below policy will be refunded by overriding cancellation.

If the reservation has expired credits, a voucher will be issued within 14 business days and the voucher will allow for future travel until July 31, 2021.

State	Policy Covers:	Stay dates	Cancel up to	Reservations not covered
Victorian Owners	Victorian owners for stays within Victoria	Up to November 8*	24 hours prior to check-in	Reservations made after October 27, 2020 will be subject to the standard cancellation policy.
	Victorian owners for all interstate resort stays	Up to November 30*	7 days prior to check-in	Reservations made after September 1, 2020 will be subject to the standard cancellation policy.
New South Wales Owners	NSW owners subject to VIC, WA, TAS and QLD border restrictions, or returning restrictions	Up to November 30*	7 days prior to check-in	Reservations made after September 1, 2020 will be subject to the standard cancellation policy.
Queensland Owners	QLD owners subject to VIC, NSW, and WA border restrictions, or returning restrictions	Up to November 30*	7 days prior to check-in	Reservations made after September 1, 2020 will be subject to the standard cancellation policy.
	QLD owners subject to TAS border restrictions, or returning restrictions	Up to October 25*		
Western Australia Owners	Western Australian owners subject to all interstate border restrictions, or returning restrictions	Up to November 30*	7 days prior to check-in	Reservations made after September 1, 2020 will be subject to the standard cancellation policy.
Tasmanian Owners	Tasmanian owners subject to all interstate border restrictions, or returning restrictions	Up to November 30*	7 days prior to check-in	Reservations made after October 12, 2020 will be subject to the standard cancellation policy.
South Australian Owners	South Australian owners subject to VIC and WA border restrictions, or returning restrictions	Up to November 30*	7 days prior to check-in	Reservations made after September 1, 2020 will be subject to the standard cancellation policy.
	South Australian owners subject to TAS border restrictions, or returning restrictions	Up to October 25*		
Australian Capital Territory Owners	ACT owners subject to VIC and WA border restrictions, or returning restrictions	Up to November 30*	7 days prior to check-in	Reservations made after September 1, 2020 will be subject to the standard cancellation policy.
	ACT owners subject to TAS border restrictions, or returning restrictions	July 1 to October 25*		
Northern Territory	NT owners subject to VIC and WA border restrictions, or returning restrictions	Up to November 30*	7 days prior to check in	Reservations made after September 1, 2020 will be subject to the standard cancellation policy.
	NT owners subject to TAS border restrictions, or returning restrictions	Up to October 25*		
New Zealand Owners	New Zealand owners for all domestic resort stays	Up to October 31*	7 days prior to check-in	Reservations made after August 12, 2020 will be subject to the standard cancellation policy.

International COVID-19 Cancellation Policy

*All cancellations that are covered by one of the below policy will be refunded by overriding cancellation.

If the reservation has expired credits, a voucher will be issued within 14 business days and the voucher will allow for future travel until July 31, 2021.

	Policy Covers:	Stay dates	Cancel up to	Reservations not covered
International	All resorts where the owner lives outside of the country of the resort they have booked	Up to November 30*	30 days before check-in for bookings made 13 months to 61 days in advance	Reservations made after July 8, 2020 will be subject to the standard cancellation policy.
International Resorts	All stays at Club Wyndham Denarau Island, Club Wyndham Normandy, Club Wyndham Dreamland Bali		24 hours prior to check-in	Reservations made after October 19, 2020 will be subject to the standard cancellation policy.