

# *Exchange Plus*

## PROGRAM GUIDE





# Exchange Plus

Exclusive to WorldMark South Pacific Club ('Club') Owners, *Exchange Plus* gives you the option to exchange your qualified timeshare week, or weeks, for more flexible *Exchange Plus* Credits.

Combine your *Exchange Plus* Credits with your Vacation Credits for even more holiday options, including shorter or longer stays, larger or smaller rooms, plus a wide range of destinations across Australia, New Zealand, Fiji, Indonesia, Thailand and Hawaii in the United States.

With *Exchange Plus* as an option, each year you could:

- 1 Holiday at your home resort
- 2 Holiday at another resort through an exchange

And now...

- 3 Holiday with WorldMark South Pacific Club!

Plus!

- 4 Privileges members can use their *Exchange Plus* Credits for all of the extra accommodation options available to them<sup>1</sup>, including:

- ✓ WorldMark, The Club (US)<sup>2</sup>
- ✓ CLUB WYNDHAM® ASIA
- ✓ CLUB WYNDHAM Plus®
- ✓ Associate Resorts
- ✓ Privileges Holiday Extras

1. *Exchange Plus* Credits will not contribute to a Privileges by Wyndham ('Privileges') membership tier and can only be used for accommodation options as outlined as well as exchanges with exchange companies such as RCI, Interval International and ICE Cruises. *Exchange Plus* Credits can therefore not be exchanged for Wyndham Rewards® points or any other travel or cash-based benefits.

2. *Exchange Plus* Credits may also be used by Club Owners who are not Privileges members towards WorldMark, The Club (US) resorts provided they were Club Owners on or prior to 30 April 2010.



# Let's get started

## STEP 1

First things first! Make sure your qualified timeshare week (or weeks):

- is fixed at your home<sup>3</sup> resort, with a confirmed check-in and check-out date; and
- has a check-in date that is between 90 days and one year from the date of your application.

## STEP 2

Submit the following directly to WorldMark Owner Services (Attn: *Exchange Plus* Department):

1. *Exchange Plus* Application Form, completed in full; and
2. AU\$85 (including GST) *Exchange Plus* fee for each week exchanged.

## STEP 3

The Club will review your *Exchange Plus* application and verify<sup>4</sup> your timeshare week(s).

## STEP 4

Within six weeks, the following will be deposited into your WorldMark Owner account for each week exchanged<sup>5</sup>:

1. One Housekeeping Token; and
2. Applicable *Exchange Plus* Credits as follows:

TYPE	RED	WHITE	BLUE
Studio	7000	5000	3000
1-Bedroom	9000	6000	4000
2-Bedroom	10000	7000	5000
3-Bedroom	12000	9000	7000
4-Bedroom	15000	12000	10000

Please note: Season is determined by your home resort location.

## STEP 5

Make a reservation within 12 months from the original check-in date<sup>6</sup>.

## STEP 6

Enjoy your WorldMark holiday!

## EXCHANGE PLUS APPLICATION CHECKLIST

- ☐ As the Owner of the timeshare week(s) to be considered for *Exchange Plus*, you are currently in good standing with both your:
  - ✓ WorldMark South Pacific Club Ownership; and
  - ✓ your home resort.
- ☐ Timeshare week(s) for exchange is located in the South Pacific region (Australia, New Zealand or Fiji).
- ☐ The timeshare week(s) for exchange has a fixed check-in date that is:
  - ✓ at least 90 days from the date of this *Exchange Plus* Application Form; and
  - ✓ no more than one year from the date of this *Exchange Plus* Application Form.
- ☐ Timeshare week(s) for exchange:
  - ✗ is not a third party exchange week; and
  - ✗ has not been deposited with any other exchange company.
- ☐ *Exchange Plus* Application Form has been completed in full and returned to WorldMark Owner Services (Attn: *Exchange Plus* Department).
- ☐ *Exchange Plus* fee paid per week(s) exchanged by enclosed cheque or provision of credit card payment authority.

3. All *Exchange Plus* applications are subject to approval by the home resort.

4. Acceptance of any timeshare week(s) is at the sole discretion of the Club. The week(s) being considered for exchange must be in a resort that meets the criteria established by the Club for the *Exchange Plus* program, be located in the South Pacific region (i.e. Australia, Fiji, New Zealand) and be verified as being available before any *Exchange Plus* Credits will be issued. Floating weeks, third-party exchange weeks and weeks previously deposited with an exchange company cannot be accepted. WorldMark Owners must be in good standing with the Club and associated entities.

5. Allow up to six (6) weeks from date of application for *Exchange Plus* Credits and applicable housekeeping tokens to appear in your WorldMark Owner account.

6. *Exchange Plus* Credits and applicable housekeeping tokens are valid for 12 months from the original check-in date of the timeshare week exchanged and will expire if unused.





# Exchange Plus

[www.worldmarksp.com](http://www.worldmarksp.com)

**WorldMark Owner Services**  
(Attn: *Exchange Plus* Department)

**Email**

[worldmark.exchange@wyn.com](mailto:worldmark.exchange@wyn.com)

**Fax**

+61 7 5512 8472

**Mail**

Wyndham Destinations Asia Pacific  
PO Box 7493, GCMC QLD 9726

**Phone**

**Australia** 1300 850 160  
**New Zealand** 0800 850 160  
**Fiji** 00 800 32 63  
**International** +61 7 5512 8021

## EXCHANGE PLUS APPLICATION FORM

WorldMark South Pacific Club ('Club') Owners have the option to exchange their qualified timeshare week(s), for more flexible **Exchange Plus** Credits, which may then be used in the WorldMark system.

Acceptance of any timeshare week(s) is at the sole discretion of the Club. To apply for **Exchange Plus** Credits, please complete both sides of this **Exchange Plus** Application Form in full and return with preferred payment method to:

**WorldMark Owner Services (Attn: Exchange Plus Department)**

Email: worldmark.exchange@wyn.com (preferred) | Fax: +61 7 5512 8472 | Mail: PO Box 7493, GCMC QLD 9726

### WorldMark South Pacific Club Owner Details:

Owner Name(s): \_\_\_\_\_

Owner Number: \_\_\_\_\_

Address: \_\_\_\_\_

### Exchange (Home) Resort Details:

Resort Name: \_\_\_\_\_

Resort Address: \_\_\_\_\_

Verification Contact Person: Name: \_\_\_\_\_ Phone: (\_\_\_\_\_) \_\_\_\_\_

Email: \_\_\_\_\_ Fax: (\_\_\_\_\_) \_\_\_\_\_

### Exchange Week(s) Details:

#### First Week

#### Second Week (if applicable)

#### Third Week (if applicable)

Unit Number: \_\_\_\_\_

Reservation Number: \_\_\_\_\_

Bedroom Size: \_\_\_\_\_

Season: \_\_\_\_\_

Occupancy: \_\_\_\_\_

Check-in Date\*: \_\_\_\_\_

Fee (including GST): AU\$85 AU\$85 AU\$85

*\*Exchange week must be a fixed week at your home resort with a check-in date of 90 days to 1 year from the date of this Exchange Plus Application Form.*

### AUTHORITY:

I hereby grant WorldMark South Pacific Club the exclusive use of the above-described week(s):

#### Owner 1 (if applicable)

#### Owner 2 (if applicable)

Owner Name: \_\_\_\_\_

Signed: \_\_\_\_\_

Date of Application\*\*: \_\_\_\_\_

*\*\*Exchange week must be verified before any Exchange Plus Credits will be issued (allow up to 6 weeks from application date).*

### PAYMENT DETAILS (SELECT ONE):

☐ Cheque Enclosed

☐ Credit Card on File: Last 4 Digits: \_\_\_\_\_ Card Type: \_\_\_\_\_

Amount to Debit: \$ \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_

☐ Alternative Credit Card: Please advise best contact number to arrange payment:  
(\_\_\_\_\_) \_\_\_\_\_

Please tick (✓) each point to confirm your acceptance and sign and date at the bottom of this page where indicated.

UNDERSTANDING & ACKNOWLEDGEMENT:

General: I/We understand and acknowledge that:

- ☐ My/Our decision to purchase WorldMark South Pacific Club ('Club') Vacation Credits is not based solely on the continuance of the *Exchange Plus* program.
- ☐ The Club intends to continue the *Exchange Plus* program into the future. However, the continuation is at the sole discretion of the Club and may be modified or terminated at any time without prior notice. Only those weeks accepted for exchange before any modification or termination will be honoured under the terms and conditions in effect when the week(s) was accepted.
- ☐ The week(s) being considered for exchange must be in a resort that meets the criteria established by the Club for the *Exchange Plus* program.
- ☐ Acceptance of any timeshare week(s) is at the sole discretion of the Club and must be verified before any applicable *Exchange Plus* Credits and housekeeping tokens will be issued.
- ☐ Any exchange week assigned by this application is for a one-time exchange and does not represent any permanent conveyance of Ownership or interest in the Club. Only by submitting a new *Exchange Plus* Application Form will subsequent weeks be considered for exchange.
- ☐ The Club retains the right to bank exchange weeks accepted into the *Exchange Plus* program with an exchange company.
- ☐ The resort week(s) deposited must come from my/our 'home' resort and I/we are aware the Club is unable to accept third-party exchange weeks previously deposited with an exchange company.

Qualification of Timeshare Week(s): I/We confirm that:

- ☐ I/We are in good standing with my/our Club Ownership with Annual Levies current up to and including check-in date of the exchange week.
- ☐ Charges and assessments on the exchange week(s) are my/our responsibility and shall be kept current through the period designated for use by the Club.
- ☐ The timeshare week(s) for exchange is:
  - located in the South Pacific region (Australia, New Zealand or Fiji); and
  - has a fixed check-in date that is between 90 days and 1 year from the date of this *Exchange Plus* Application Form.
- ☐ I/We will not trade the exchange week(s) to another entity during the period designated for use by the Club. If the week(s) is sold after the application has been accepted, the agreement shall be disclosed to the purchaser and the sale shall be subject to the Club's right to use.

Use of *Exchange Plus* Credits: I/We understand and acknowledge that:

- ☐ Once verified, applicable *Exchange Plus* Credits and housekeeping tokens may take up to six (6) weeks from the date of this *Exchange Plus* Application Form to be issued, by way of deposit into my/our WorldMark Owner account.
- ☐ I/We will receive the following for each timeshare exchange week accepted:
  - applicable *Exchange Plus* Credits (as outlined on page 3 of this Program Guide); and
  - one (1) housekeeping token, which may be used in accordance with the Club's Guidelines and Regulations.
- ☐ *Exchange Plus* Credits and applicable housekeeping tokens are valid for 12 months from the original check-in date of the timeshare week(s) exchanged and will expire if unused.
- ☐ An AU\$85 (inclusive of GST) *Exchange Plus* fee applies for each week exchanged and payment must accompany this application. If the exchange request is denied for any reason, the fee will be returned. The amount of this fee is subject to change.
- ☐ *Exchange Plus* Credits may be used for accommodation in WorldMark South Pacific Club resort apartments and exchanges with exchange companies such as RCI, ICE and Interval International. In addition:
  - WorldMark Owners who were Club Owners on or prior to 30 April 2010 may also use *Exchange Plus* Credits towards WorldMark, The Club (US) resorts (including Confirm First Advantage); and
  - all WorldMark Owners with any Privileges Qualified Credits may use their *Exchange Plus* Credits towards all of the above as well as Associate Resorts, CLUB WYNDHAM® ASIA resorts, CLUB WYNDHAM Plus® resorts and the Privileges Holiday Extras benefit.
- ☐ *Exchange Plus* Credits may not be exchanged for Wyndham Rewards® points or any other travel or cash-based exchanges, such as Personal Choice or travel components of WorldMark To/From bookings.

CONFIRMATION OF ACKNOWLEDGEMENT & UNDERSTANDING:

Owner 1

Owner 2 (if applicable)

Owner Name(s): \_\_\_\_\_

Signed: \_\_\_\_\_

Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

FOR OFFICE USE ONLY:

*Exchange Plus* Credits Awarded: \_\_\_\_\_ Expiry Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Processed by: \_\_\_\_\_ Processing Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Comments: \_\_\_\_\_