

CLUB WYNDHAM SOUTH PACIFIC



Exchange Plus
Program Guide

Exchange Plus

Exclusive to Club Wyndham South Pacific ('Club') owners, **Exchange Plus** gives you the option to exchange your qualified timeshare week, or weeks, for more flexible **Exchange Plus** credits.

Combine your **Exchange Plus** credits with your vacation credits for even more holiday options, including shorter or longer stays, larger or smaller rooms and a wide range of destinations across all Club resort apartments.

With **Exchange Plus** as an option, each year you could:

- 1 Holiday at your home resort
- 2 Holiday at another resort through an exchange

And now...

- 3 Holiday with Club Wyndham South Pacific!

Plus!

- 4 Privileges members can use their **Exchange Plus** credits for all of the extra accommodation options available to them¹, including:
 - ✓ WorldMark, The Club (US)²
 - ✓ Club Wyndham Asia
 - ✓ Club Wyndham Plus[®]
 - ✓ Associate Resorts
 - ✓ Privileges Holiday Extras



1. **Exchange Plus** credits will not contribute to a Privileges ('Privileges') membership tier and can only be used for accommodation options as outlined as well as exchanges with exchange companies such as RCI, Interval International and ICE Cruises. **Exchange Plus** credits can therefore not be exchanged for Wyndham Rewards[®] points or any other travel or cash-based benefits.
2. **Exchange Plus** credits may also be used by Club owners who are not Privileges members towards WorldMark, The Club (US) resorts provided they were Club owners on or prior to 30 April 2010.

Let's get started

STEP 1

First things first! Make sure your qualified timeshare week (or weeks):

- is fixed at your home³ resort, with a confirmed check-in and check-out date; and
- has a check-in date that is between 90 days and one year from the date of your application.

STEP 2

Submit the following directly to Club Wyndham South Pacific Owner Services (Attn: **Exchange Plus** department):

1. **Exchange Plus** Application Form, completed in full; and
2. AU\$85 (including GST) **Exchange Plus** fee for each week exchanged.

STEP 3

The Club will review your **Exchange Plus** application and verify⁴ your timeshare week(s).

STEP 4

Within six weeks, the following will be deposited into your Club Wyndham South Pacific owner account for each week exchanged⁵:

1. One housekeeping token; and
2. Applicable **Exchange Plus** credits as follows:

TYPE	RED	WHITE	BLUE
Studio	7000	5000	3000
1-Bedroom	9000	6000	4000
2-Bedroom	10000	7000	5000
3-Bedroom	12000	9000	7000
4-Bedroom	15000	12000	10000

Please note: Season is determined by your home resort location.

STEP 5

Make a reservation within 12 months from the original check-in date⁶.

STEP 6

Enjoy your holiday!

EXCHANGE PLUS APPLICATION CHECKLIST

- As the owner of the timeshare week(s) to be considered for **Exchange Plus**, you are currently in good standing with both your:
 - ✓ Club Wyndham South Pacific ownership; and
 - ✓ your home resort membership
- Timeshare week(s) for exchange is located in the South Pacific region (Australia, New Zealand or Fiji).
- The timeshare week(s) for exchange has a fixed check-in date that is:
 - ✓ at least 90 days from the date of this **Exchange Plus** Application Form; and
 - ✓ no more than one year from the date of this **Exchange Plus** Application Form.
- Timeshare week(s) for exchange:
 - ✗ is not a third party exchange week; and
 - ✗ has not been deposited with any other exchange company.
- Exchange Plus** Application Form has been completed in full and returned to Club Wyndham South Pacific Owner Services (Attn: **Exchange Plus** Department).
- Exchange Plus** fee paid per week(s) by credit card payment authority.

3. All **Exchange Plus** applications are subject to approval by the home resort. If you own a floating week, be sure to secure a check-in date with your home resort before completing this form.
4. Acceptance of any timeshare week(s) is at the sole discretion of the Club. The week(s) being considered for exchange must be in a resort that meets the criteria established by the Club for the **Exchange Plus** program, be located in the South Pacific region (i.e. Australia, Fiji, New Zealand) and be verified as being available before any **Exchange Plus** credits will be issued. Floating weeks, third-party exchange weeks and weeks previously deposited with an exchange company cannot be accepted. Club Wyndham South Pacific owners must be in good standing with the Club and associated entities.
5. Allow up to 6 weeks from date of application for **Exchange Plus** credits and applicable housekeeping tokens to appear in your Club Wyndham South Pacific owner account.
6. **Exchange Plus** credits and applicable housekeeping tokens are valid for 12 months from the original check-in date of the timeshare week exchanged and will expire if unused.



EXCHANGE PLUS APPLICATION FORM

Club Wyndham South Pacific ('Club') owners have the option to exchange their qualified timeshare week(s), for more flexible **Exchange Plus** credits, which may then be used in the Club system.

Acceptance of any timeshare week(s) is at the sole discretion of the Club. To apply for **Exchange Plus** credits, please complete both sides of this **Exchange Plus** Application Form in full and return with preferred payment method to:

Club Wyndham South Pacific Owner Services (Attn: Exchange Plus Department)

Email: clubwyndham.exchange@wyn.com | Fax: +61 7 5512 8472 | Mail: PO Box 7493, GCMC QLD 9726

CLUB WYNDHAM SOUTH PACIFIC OWNER DETAILS:

Owner Name(s): _____
 Owner Number: _____
 Address: _____

EXCHANGE (HOME) RESORT DETAILS:

Resort Name: _____
 Resort Address: _____
 Verification Contact Person: Name: _____ Phone: (_____) _____
 Email: _____ Fax: (_____) _____

EXCHANGE WEEK(S) DETAILS:

	First Week	Second Week (if applicable)	Third Week (if applicable)
Unit Number:	_____	_____	_____
Reservation Number:	_____	_____	_____
Bedroom Size:	_____	_____	_____
Season:	_____	_____	_____
Occupancy:	_____	_____	_____
Check-in Date*:	_____	_____	_____
Fee (including GST):	AU\$85	AU\$85	AU\$85

*Exchange week must be a fixed week at your home resort with a check-in date of 90 days to 1 year from the date of this Exchange Plus Application Form.

AUTHORITY:

I hereby grant Club Wyndham South Pacific the exclusive use of the above-described week(s):

	Owner 1	Owner 2 (if applicable)
Owner Name:	_____	_____
Signed:	_____	_____
Date of Application**:	_____	

**Exchange week must be verified before any Exchange Plus credits will be issued (allow up to 6 weeks from application date).

PAYMENT DETAILS (SELECT ONE):

Credit Card on File: Last 4 Digits: _____ Card Type: _____
 Amount to Debit: \$ _____ Expiry Date: _____
 Cardholder's Signature: _____

Alternative Credit Card: Please advise best contact number for us to phone you and take payment via credit card:
 (_____) _____

Please tick (✓) each point to confirm your acceptance and sign and date at the bottom of this page where indicated.

UNDERSTANDING & ACKNOWLEDGEMENT:

General: I/We understand and acknowledge that:

- My/Our decision to purchase Club Wyndham South Pacific ('Club') vacation credits is not based solely on the continuance of the **Exchange Plus** program.
- The Club intends to continue the **Exchange Plus** program into the future. However, the continuation is at the sole discretion of the Club and may be modified or terminated at any time without prior notice. Only those weeks accepted for exchange before any modification or termination will be honoured under the terms and conditions in effect when the week(s) was accepted.
- The week(s) being considered for exchange must be in a resort that meets the criteria established by the Club for the **Exchange Plus** program.
- Acceptance of any timeshare week(s) is at the sole discretion of the Club and must be verified before any applicable **Exchange Plus** credits and housekeeping tokens will be issued.
- Any exchange week assigned by this application is for a one-time exchange and does not represent any permanent conveyance of ownership or interest in the Club. Only by submitting a new **Exchange Plus Application Form** will subsequent weeks be considered for exchange.
- The Club retains the right to bank exchange weeks accepted into the **Exchange Plus** program with an exchange company.
- The resort week(s) deposited must come from my/our 'home' resort and I/we are aware the Club is unable to accept third-party exchange weeks previously deposited with an exchange company.

Qualification of Timeshare Week(s): I/We confirm that:

- I/We are in good standing with my/our timeshare exchange week membership with annual levies current up to and including check-in date of the exchange week.
- Charges and assessments on the exchange week(s) are my/our responsibility and shall be kept current through the period designated for use by the Club.
- The timeshare week exchange membership is:
 - located in the South Pacific region (Australia, New Zealand or Fiji); and
 - has a fixed check-in date that is between 90 days and 1 year from the date of this **Exchange Plus Application Form**.
- I/We will not trade the exchange week(s) to another entity during the period designated for use by the Club. If the week(s) is sold after the application has been accepted, the agreement shall be disclosed to the purchaser and the sale shall be subject to the Club's right to use.

Use of Exchange Plus credits: I/We understand and acknowledge that:

- Once verified, applicable **Exchange Plus** credits and housekeeping tokens may take up to six (6) weeks from the date of this **Exchange Plus Application Form** to be issued, by way of deposit into my/our Club owner account.
- I/We will receive the following for each timeshare exchange week accepted:
 - applicable **Exchange Plus** credits (as outlined on page 3 of this Program Guide); and
 - one (1) housekeeping token, which may be used in accordance with the Club's guidelines and regulations.
- Exchange Plus** credits and applicable housekeeping tokens are valid for 12 months from the original check-in date of the timeshare week(s) exchanged and will expire if unused.
- An AU\$85 (inclusive of GST) **Exchange Plus** fee applies for each week exchanged and payment must accompany this application. If the exchange request is denied for any reason, the fee will be returned. The amount of this fee is subject to change.
- Exchange Plus** credits may be used for accommodation in Club Wyndham South Pacific resort apartments and exchanges with exchange companies such as RCI, ICE and Interval International. In addition:
 - Club Wyndham South Pacific owners who were Club owners on or prior to 30 April 2010 may also use **Exchange Plus** credits towards WorldMark, The Club (US) resorts (including Confirm First Advantage); and
 - All Club Wyndham South Pacific owners with any Privileges Qualified credits may use their **Exchange Plus** credits towards all of the above as well as Associate Resorts, Club Wyndham Asia, Club Wyndham Plus® resorts and the Privileges Holiday Extras benefit.
- Exchange Plus** credits may not be exchanged for Wyndham Rewards® points or any other travel or cash-based exchanges, such as Personal Choice or travel components of Club Wyndham To/From bookings.

CONFIRMATION OF ACKNOWLEDGEMENT & UNDERSTANDING:

Owner 1

Owner 2 (if applicable)

Owner Name(s): _____

Signed: _____

Date: _____ / _____ / _____

Exchange Plus

clubwyndhams.com

Club Wyndham South Pacific Owner Services
(Attn: Exchange Plus Department)

Email

clubwyndham.exchange@wyn.com

Fax

+61 7 5512 8472

Mail

Wyndham Destinations Asia Pacific
PO Box 7493, GCMC QLD 9726

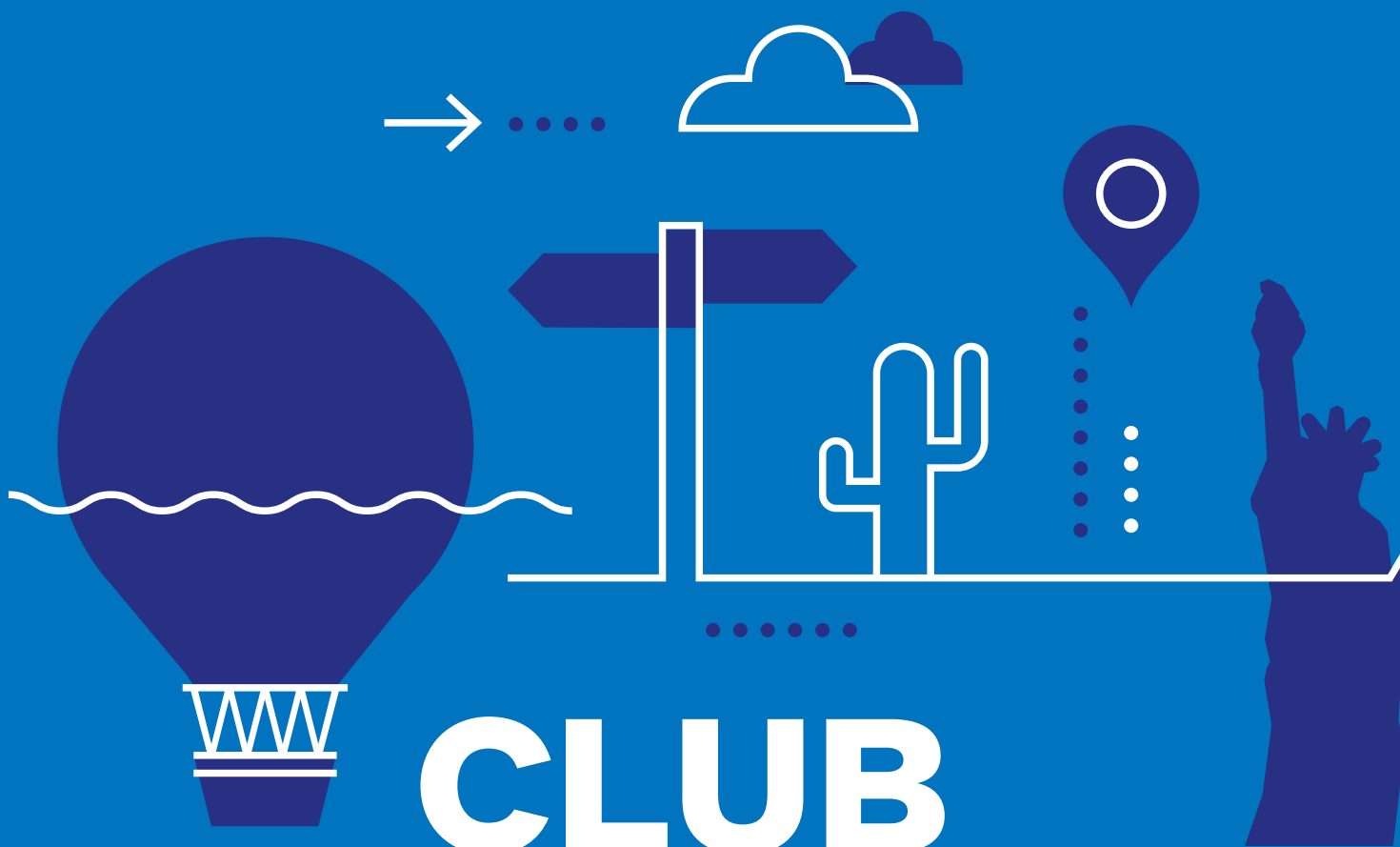
Phone

Australia 1300 850 160

New Zealand 0800 850 160

Fiji 00 800 32 63

International +61 7 5512 8021



CLUB WYNDHAM